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Contract

The Manor Trust: Outsourced Catering Services

The Manor Trust

F03: Contract award notice

Notice identifier: 2023/S 000-032638

Procurement identifier (OCID): ocds-h6vhtk-03e119

Published 3 November 2023, 3:12pm

Section I: Contracting authority

I.1) Name and addresses

The Manor Trust

Kensington Ave

Thornton Heath

CR7 8BT

Email

mary.bee@tenetservices.com

Telephone

+44 2086790062

Country

United Kingdom

NUTS code

UKJ25 - West Surrey

Internet address(es)

Main address

<https://themanortrust.org.uk/>

Buyer's address

<https://themanortrust.org.uk/>

I.4) Type of the contracting authority

Body governed by public law

I.5) Main activity

Education

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

The Manor Trust: Outsourced Catering Services

Reference number

CA12173 - Open Tender

II.1.2) Main CPV code

- 55520000 - Catering services

II.1.3) Type of contract

Services

II.1.4) Short description

The Manor Trust: Outsourced Catering Services to Norbury High School for Girls and Kensington Primary School, Thornton Heath, Croydon.

II.1.6) Information about lots

This contract is divided into lots: No

II.1.7) Total value of the procurement (excluding VAT)

Value excluding VAT: £1,994,695

II.2) Description

II.2.3) Place of performance

NUTS codes

- UKI62 - Croydon

Main site or place of performance

Croydon

II.2.4) Description of the procurement

The Manor Trust: Outsourced Catering Services to Norbury High School for Girls and Kensington Primary School, Thornton Heath, Croydon.

At Norbury High School for Girls (NHSG) there are currently 1,242 students on roll includes 146 Sixth Formers. Of this figure, 358 students (includes 6th Form) are entitled to Free School Meals value is £3.00. There has been a declining roll for Year 7 and 8, approx. 30 per year group.

At Kensington Avenue Primary there are currently 477 pupils on roll with an average daily meal uptake is 53%. The school is keen to increase uptake by working with the successful supplier through effective marketing and customer engagement.

The contract being tendered is for 3 + 1 + 1 years in duration from 1st January 2024 and will operate on a guaranteed performance contract, with the successful supplier offering a Trust a guaranteed return for the provision of catering services.

The successful Contractor will be responsible for the provision of a full school food cater

II.2.5) Award criteria

Quality criterion - Name: Innovation, Investment and Added Value / Weighting: 20.00%

Quality criterion - Name: Account Management / Weighting: 10.00%

Quality criterion - Name: People and Mobilisation / Weighting: 10.00%

Quality criterion - Name: Menu and Food Experience / Weighting: 20.00%

Quality criterion - Name: Presentation / Weighting: 25.00%

Price - Weighting: 15.00%

II.2.11) Information about options

Options: Yes

Description of options

60 month(s) from the commencement date, with 36 initial month(s) and option to extend 2x12 month(s)

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

Section IV. Procedure

IV.1) Description

IV.1.1) Type of procedure

Open procedure

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: Yes

IV.2) Administrative information

IV.2.1) Previous publication concerning this procedure

Notice number: [2023/S 000-019938](#)

Section V. Award of contract

Contract No

CA12173

Title

The Manor Trust: Outsourced Catering Services

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

3 November 2023

V.2.2) Information about tenders

Number of tenders received: 6

The contract has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor

Olive Dining Ltd

The Byre, Squerryes Estate

WESTERHAM

TN16 1SL

Email

tiffany.turner@olivedining.co.uk

Telephone

+44 1959564700

Country

United Kingdom

NUTS code

- UK - United Kingdom

Internet address

www.olivedining.co.uk

The contractor is an SME

Yes

V.2.4) Information on value of contract/lot (excluding VAT)

Total value of the contract/lot: £1,994,695

Section VI. Complementary information

VI.3) Additional information

Section II.3) – dates refer to the initial contract period and do not include the options of any extensions.

Section IV.3.5) – any dates shown are an estimate.

In the first instance, candidates should register with www.multiquote.com and express an interest in the contract, full details of the contract will be available.

The Contracting Authority shall not be under any obligation to accept any tender. The Contracting Authority reserves the right to cancel the entire or parts of the tender, without such an action conferring any right to compensation on the Tenderers.

The Contracting Authority has no liability to settle any cost incurred by the tenderer as a result of the tendering procedure.

VI.4) Procedures for review

VI.4.1) Review body

Tenet Education Services Ltd

Procurement House Unit 23, Leslie Hough Way, Leslie Hough Way

Salford

M6 6AJ

Email

mary.bee@tenetservices.com

Telephone

+44 7834518948

Country

United Kingdom

VI.4.3) Review procedure

Precise information on deadline(s) for review procedures

The authority will incorporate a minimum 10 calendar day standstill period at the point that information on the award of the contract is communicated to tenderers. If an appeal regarding the award of contract has not been successfully resolved then the Public Contracts Regulations 2015 provide for aggrieved parties who have been harmed or are at risk of harm by breach of the rules to take action in the High Court. Any such action must be brought promptly (generally within 3 months).