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Tender

## **ITT- British Council Information Centre (BCIC) - Pakistan**

British Council

F02: Contract notice

Notice identifier: 2022/S 000-032637

Procurement identifier (OCID): ocds-h6vhtk-038619

Published 17 November 2022, 1:21pm

### **Section I: Contracting authority**

#### **I.1) Name and addresses**

British Council

British High Commission, Diplomatic Enclave, Ramna-5, Islamabad, Pakistan

Islamabad

44000

#### **Email**

[moiz.khalid@britishcouncil.org](mailto:moiz.khalid@britishcouncil.org)

#### **Country**

Pakistan

#### **NUTS code**

PK - Pakistan

#### **Internet address(es)**

Main address

<https://www.britishcouncil.pk>

### **I.3) Communication**

The procurement documents are available for unrestricted and full direct access, free of charge, at

<https://in-tendhost.co.uk/britishcouncil/asp/ProjectManage/2698>

Additional information can be obtained from the above-mentioned address

Tenders or requests to participate must be submitted to the above-mentioned address

### **I.4) Type of the contracting authority**

Other type

Public Charity

### **I.5) Main activity**

Education

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## **Section II: Object**

### **II.1) Scope of the procurement**

#### **II.1.1) Title**

ITT- British Council Information Centre (BCIC) - Pakistan

Reference number

BC/02698

#### **II.1.2) Main CPV code**

- 79512000 - Call centre

#### **II.1.3) Type of contract**

Services

#### **II.1.4) Short description**

Dear concerned, The primary objective of this requirement is to find a suitable partner for running the British Council Information Centre (BCIC) in Pakistan to ensure consistent, efficiency, security, integrity, standardisation and scalability in the delivery process across the country. The Contract awarded will be for a duration of 3 years with an option for an extension for up to an additional 1 year after mutual consent from both Parties based on Performance. All the other details are mentioned in the attached ITT documents

#### **II.1.6) Information about lots**

This contract is divided into lots: No

### **II.2) Description**

#### **II.2.2) Additional CPV code(s)**

- 79512000 - Call centre

#### **II.2.3) Place of performance**

NUTS codes

- PK - Pakistan

#### **II.2.4) Description of the procurement**

The primary objective of this requirement is to find a suitable partner for running the British Council Information Centre (BCIC) in Pakistan to ensure consistent, efficiency, security, integrity, standardisation and scalability in the delivery process across the country. The Contract awarded will be for a duration of 3 years with an option for an extension for up to an additional 1 year after mutual consent from both Parties based on Performance. All the other details are mentioned in attached ITT Tender documents.

#### **II.2.5) Award criteria**

Price is not the only award criterion and all criteria are stated only in the procurement documents

#### **II.2.7) Duration of the contract, framework agreement or dynamic purchasing system**

Duration in months

36

This contract is subject to renewal

Yes

Description of renewals

The Contract awarded will be for a duration of 3 years with an option for an extension for up to an additional 1 year after mutual consent from both Parties based on Performance.

#### **II.2.10) Information about variants**

Variants will be accepted: No

#### **II.2.11) Information about options**

Options: No

#### **II.2.13) Information about European Union Funds**

The procurement is related to a project and/or programme financed by European Union funds: No

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## **Section III. Legal, economic, financial and technical information**

### **III.1) Conditions for participation**

#### **III.1.1) Suitability to pursue the professional activity, including requirements relating to enrolment on professional or trade registers**

List and brief description of conditions

Available in tender documents

#### **III.1.2) Economic and financial standing**

Selection criteria as stated in the procurement documents

#### **III.1.3) Technical and professional ability**

Selection criteria as stated in the procurement documents

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## **Section IV. Procedure**

### **IV.1) Description**

#### **IV.1.1) Type of procedure**

Open procedure

#### **IV.1.8) Information about the Government Procurement Agreement (GPA)**

The procurement is covered by the Government Procurement Agreement: No

### **IV.2) Administrative information**

#### **IV.2.2) Time limit for receipt of tenders or requests to participate**

Date

22 December 2022

Local time

11:59pm

#### **IV.2.4) Languages in which tenders or requests to participate may be submitted**

English

#### **IV.2.7) Conditions for opening of tenders**

Date

23 December 2022

Local time

10:00am

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## **Section VI. Complementary information**

### **VI.1) Information about recurrence**

This is a recurrent procurement: No

### **VI.3) Additional information**

If you are interested in expressing an interest and/or bidding for this project, please go to <https://in-tendhost.co.uk/britishcouncil> . You may then have to register your company before you can express an interest for this project and get access the documents.

### **VI.4) Procedures for review**

#### **VI.4.1) Review body**

British High Commission

British Council,British High Commission,Diplomatic Enclave Ramna 5

Islamabad

44000

Country

Pakistan