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Tender

ITT- British Council Information Centre (BCIC) - Pakistan

British Council

F02: Contract notice

Notice identifier: 2022/S 000-032637

Procurement identifier (OCID): ocds-h6vhtk-038619

Published 17 November 2022, 1:21pm

Section I: Contracting authority

I.1) Name and addresses

British Council

British High Commission, Diplomatic Enclave, Ramna-5, Islamabad, Pakistan

Islamabad

44000

Email

moiz.khalid@britishcouncil.org

Country

Pakistan

NUTS code

PK - Pakistan

Internet address(es)

Main address

<https://www.britishcouncil.pk>

I.3) Communication

The procurement documents are available for unrestricted and full direct access, free of charge, at

<https://in-tendhost.co.uk/britishcouncil/asp/ProjectManage/2698>

Additional information can be obtained from the above-mentioned address

Tenders or requests to participate must be submitted to the above-mentioned address

I.4) Type of the contracting authority

Other type

Public Charity

I.5) Main activity

Education

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

ITT- British Council Information Centre (BCIC) - Pakistan

Reference number

BC/02698

II.1.2) Main CPV code

- 79512000 - Call centre

II.1.3) Type of contract

Services

II.1.4) Short description

Dear concerned, The primary objective of this requirement is to find a suitable partner for running the British Council Information Centre (BCIC) in Pakistan to ensure consistent, efficiency, security, integrity, standardisation and scalability in the delivery process across the country. The Contract awarded will be for a duration of 3 years with an option for an extension for up to an additional 1 year after mutual consent from both Parties based on Performance. All the other details are mentioned in the attached ITT documents

II.1.6) Information about lots

This contract is divided into lots: No

II.2) Description

II.2.2) Additional CPV code(s)

- 79512000 - Call centre

II.2.3) Place of performance

NUTS codes

- PK - Pakistan

II.2.4) Description of the procurement

The primary objective of this requirement is to find a suitable partner for running the British Council Information Centre (BCIC) in Pakistan to ensure consistent, efficiency, security, integrity, standardisation and scalability in the delivery process across the country. The Contract awarded will be for a duration of 3 years with an option for an extension for up to an additional 1 year after mutual consent from both Parties based on Performance. All the other details are mentioned in attached ITT Tender documents.

II.2.5) Award criteria

Price is not the only award criterion and all criteria are stated only in the procurement documents

II.2.7) Duration of the contract, framework agreement or dynamic purchasing system

Duration in months

36

This contract is subject to renewal

Yes

Description of renewals

The Contract awarded will be for a duration of 3 years with an option for an extension for up to an additional 1 year after mutual consent from both Parties based on Performance.

II.2.10) Information about variants

Variants will be accepted: No

II.2.11) Information about options

Options: No

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

Section III. Legal, economic, financial and technical information

III.1) Conditions for participation

III.1.1) Suitability to pursue the professional activity, including requirements relating to enrolment on professional or trade registers

List and brief description of conditions

Available in tender documents

III.1.2) Economic and financial standing

Selection criteria as stated in the procurement documents

III.1.3) Technical and professional ability

Selection criteria as stated in the procurement documents

Section IV. Procedure

IV.1) Description

IV.1.1) Type of procedure

Open procedure

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: No

IV.2) Administrative information

IV.2.2) Time limit for receipt of tenders or requests to participate

Date

22 December 2022

Local time

11:59pm

IV.2.4) Languages in which tenders or requests to participate may be submitted

English

IV.2.7) Conditions for opening of tenders

Date

23 December 2022

Local time

10:00am

Section VI. Complementary information

VI.1) Information about recurrence

This is a recurrent procurement: No

VI.3) Additional information

If you are interested in expressing an interest and/or bidding for this project, please go to <https://in-tendhost.co.uk/britishcouncil> . You may then have to register your company before you can express an interest for this project and get access the documents.

VI.4) Procedures for review

VI.4.1) Review body

British High Commission

British Council,British High Commission,Diplomatic Enclave Ramna 5

Islamabad

44000

Country

Pakistan