

This is a published notice on the Find a Tender service: <https://www.find-tender.service.gov.uk/Notice/032635-2022>

Contract

## **Soft Facilities Management Services**

Scottish Police Authority

F03: Contract award notice

Notice identifier: 2022/S 000-032635

Procurement identifier (OCID): ocds-h6vhtk-02fdd3

Published 17 November 2022, 1:16pm

### **Section I: Contracting authority**

#### **I.1) Name and addresses**

Scottish Police Authority

1 Pacific Quay, 2nd Floor

Glasgow

G51 1DZ

#### **Email**

[marie.skinner@scotland.pnn.police.uk](mailto:marie.skinner@scotland.pnn.police.uk)

#### **Country**

United Kingdom

#### **NUTS code**

UKM82 - Glasgow City

#### **Internet address(es)**

Main address

<http://www.spa.police.uk>

Buyer's address

[https://www.publiccontractsscotland.gov.uk/search/Search\\_AuthProfile.aspx?ID=AA19762](https://www.publiccontractsscotland.gov.uk/search/Search_AuthProfile.aspx?ID=AA19762)

## **I.2) Information about joint procurement**

The contract is awarded by a central purchasing body

## **I.4) Type of the contracting authority**

Body governed by public law

## **I.5) Main activity**

Public order and safety

---

## **Section II: Object**

### **II.1) Scope of the procurement**

#### **II.1.1) Title**

Soft Facilities Management Services

Reference number

Proc-21-1060 PCS-t Project No. 20198

#### **II.1.2) Main CPV code**

- 79993000 - Building and facilities management services

#### **II.1.3) Type of contract**

Services

#### **II.1.4) Short description**

The Authority has awarded a contract to a single service provider for the provision of Soft Facilities Management (FM) Services. The maximum contract duration is 5 years (initial duration 3 years with the option to extend for two further 12 month periods).

#### **II.1.6) Information about lots**

This contract is divided into lots: No

#### **II.1.7) Total value of the procurement (excluding VAT)**

Value excluding VAT: £75,500,000

### **II.2) Description**

#### **II.2.2) Additional CPV code(s)**

- 79993000 - Building and facilities management services
- 79993100 - Facilities management services
- 55510000 - Canteen services
- 72253000 - Helpdesk and support services

- 90500000 - Refuse and waste related services
- 90910000 - Cleaning services
- 98311100 - Laundry-management services
- 98311200 - Laundry-operation services
- 42933000 - Vending machines
- 42933100 - Sanitary vending machines
- 71317200 - Health and safety services
- 90700000 - Environmental services
- 92610000 - Sports facilities operation services

### **II.2.3) Place of performance**

NUTS codes

- UKM - Scotland

### **II.2.4) Description of the procurement**

The Authority has awarded a contract to a single service provider for the provision of Soft Facilities Management (FM) services. The service will include Soft FM services and related services. The maximum contract duration is 5 years (initial duration 3 years with the option to extend for a period of two 12 month periods).

The services include Cleaning & Janitorial, Catering and Security and associated services such as Deep cleans, Waste, Linen, Lifeguard and Mailroom Resources.

The Estimated total value of the Contract is approximately 75.5 million GBP. There will be a need over the contract term to allow the Scottish Police Authority to remove, amend or change the buildings and structures of their estate (including on a temporary, emergency and short/medium term basis to accommodate the services to be delivered by the public sector), amend scope and/or range of services and to vary the contract accordingly including the overall estimated value of the contract.

The Contractor will also provide and administer a national helpdesk and an appropriate CAFM system to provide relevant Management Information such as real time help desk statistics, KPI monitoring and auditing.

### **II.2.5) Award criteria**

Quality criterion - Name: Technical / Weighting: 60

Price - Weighting: 40

#### **II.2.11) Information about options**

Options: Yes

Description of options

The very nature of facilities management can be complex, variable and in flux. There will be a need over the contract term to allow the Scottish Police Authority to remove, amend or change the buildings and structures of their estate (including on a temporary, emergency and short/medium term basis to accommodate the services to be delivered by the public sector), amend scope and/or range of services and to vary the contract accordingly including the overall value of the contract estimated at Paragraph II.1.5) (Estimated total value) above.

#### **II.2.13) Information about European Union Funds**

The procurement is related to a project and/or programme financed by European Union funds: No

#### **II.2.14) Additional information**

Candidates should read and refer to the Soft FM ITP Information and Instructions for Candidates Document. Failure to comply may result in your submission being rejected. Economic operators may be excluded from this competition in accordance with Regulation 58 of the

Public Contracts (Scotland) Regulations 2015.

---

## **Section IV. Procedure**

### **IV.1) Description**

#### **IV.1.1) Type of procedure**

Restricted procedure

#### **IV.1.8) Information about the Government Procurement Agreement (GPA)**

The procurement is covered by the Government Procurement Agreement: Yes

### **IV.2) Administrative information**

#### **IV.2.1) Previous publication concerning this procedure**

Notice number: [2021/S 000-030300](#)

---

## **Section V. Award of contract**

### **Contract No**

Proc-21-1060

A contract/lot is awarded: Yes

### **V.2) Award of contract**

#### **V.2.1) Date of conclusion of the contract**

14 November 2022

#### **V.2.2) Information about tenders**

Number of tenders received: 4

Number of tenders received from SMEs: 0

Number of tenders received from tenderers from other EU Member States: 4

Number of tenders received from tenderers from non-EU Member States: 0

Number of tenders received by electronic means: 4

The contract has been awarded to a group of economic operators: No

**V.2.3) Name and address of the contractor**

Atalian Servest Integrated Solutions Limited

42 Dryden Road, Bilston Industrial Estate, Loanhead

Midlothian

EH20 9LZ

Telephone

+44 1415596500

Country

United Kingdom

NUTS code

- UKM - Scotland

The contractor is an SME

No

**V.2.4) Information on value of contract/lot (excluding VAT)**

Initial estimated total value of the contract/lot: £75,500,000

Total value of the contract/lot: £75,500,000

---

## **Section VI. Complementary information**

### **VI.3) Additional information**

Economic operators may be excluded from this competition if they are in any of the situations referred to in regulation 58 of the Public

Contracts (Scotland) Regulations 2015.

Candidates must refer to the SOFT FM ITP Information and Instructions for Candidates document concerning Section D, Quality Assurance Schemes and Environmental Standards selection criteria.

SPD (Scotland) Selection Criteria Section, Part IV Section D.

4D.1, 4D.1.1, 4D.1.2, 4D.2, 4D.2.1 and 4D.2.2

See PROC-21-1040 Contract Notice for Assessment of Employment Status; Equality and Diversity; Subcontractor, Living Wage and Data

Protection Act 2018 and the GDPR detail and TUPE.

Declaration of Non-Involvement in Serious Organised Crime & Security Aspects -must complete and sign both forms and for

sub-contractors.

Vetting- Personnel assigned to the supply of the services shall be vetted to NPPV2 and 3.

Please note TUPE may apply.

The buyer is using PCS-Tender to conduct this PQQ exercise. The Project code is 20198. For more information see:

<http://www.publiccontractsscotland.gov.uk/info/InfoCentre.aspx?ID=2343>

.

The Candidate must hold a UKAS (or equivalent) accredited independent third party certificate of compliance in accordance with BS EN ISO 9001 (or equivalent).

The Candidate must hold a UKAS (or equivalent), accredited independent third party certificate of compliance in accordance with BS OHSAS 18001/ISO45001 (or equivalent)



which covers the activities required for delivery of the Contract or have, within the last 12 months, successfully met the assessment requirements of a construction-related scheme in registered membership of the Safety Schemes in Procurement (SSIP) forum.

The Candidate must hold a UKAS (or equivalent) accredited independent third party certificate of compliance with BS EN ISO 14001 (or equivalent) or a valid EMAS (or equivalent) certificate.

#### Data Protection

Tenderers must be aware of their obligations under the Data Protection Act 2018 and the GDPR as set out in the Contract.

(SC Ref:713558)

### **VI.4) Procedures for review**

#### **VI.4.1) Review body**

Glasgow Sheriff Court and Justice of the Peace Court

1 Carlton Court

Glasgow

G5 9DA

Telephone

+44 1414185247

Country

United Kingdom