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Award

Alemba Service Manager Software Licenses

Police and Crime Commissioner for Cheshire

UK6: Contract award notice - Procurement Act 2023 - [view information about notice types](#)

Notice identifier: 2025/S 000-032631

Procurement identifier (OCID): ocds-h6vhtk-054942 ([view related notices](#))

Published 16 June 2025, 2:37pm

Scope

Reference

CPA/SPU/2580P

Description

The system is used to provide self service capability to log details of faults or requests for support from the business services functions. The capability covers faults and support for IT, HR, Payroll, Finance and Inventory.

Contract 1. Alemba Service Manager Software Licenses

Supplier

- [Alemba Limited](#)

Contract value

- £271,285 excluding VAT
- £325,542 including VAT

Above the relevant threshold

Award decision date

12 June 2025

Standstill period

- End: 25 June 2025
- 8 working days

Earliest date the contract will be signed

1 July 2025

Contract dates (estimated)

- 5 July 2025 to 4 July 2029
- Possible extension to 4 July 2032
- 7 years

Description of possible extension:

3 x 12-month optional extensions (05/07/29 – 04/07/30, 05/07/30 – 04/07/31, 05/07/31 – 04/07/32)

Main procurement category

Services

CPV classifications

- 72000000 - IT services: consulting, software development, Internet and support

Procedure

Procedure type

Direct award

Supplier

Alemba Limited

- Companies House: 06322945

24 Minto Street

Edinburgh

EH9 1SB

United Kingdom

Email: info@alemba.com

Region: UKM75 - Edinburgh, City of

Small or medium-sized enterprise (SME): No

Voluntary, community or social enterprise (VCSE): No

Supported employment provider: No

Public service mutual: No

Contract 1. Alemba Service Manager Software Licenses

Contracting authority

Police and Crime Commissioner for Cheshire

- Public Procurement Organisation Number: PMWP-7421-WXRW

HQ, Clemonds Hey, Oakmere Road

Winsford, Cheshire

CW7 2UA

United Kingdom

Email: katie.howell2@cheshire.police.uk

Region: UKD63 - Cheshire West and Chester

Organisation type: Public authority - central government