

This is a published notice on the Find a Tender service: <https://www.find-tender.service.gov.uk/Notice/032629-2023>

Tender

ID 4952378 - DoF - EDD - SUPPORT AND MAINTENANCE FOR NICS IDENTITY ASSURANCE (NIDA)

Department of Finance

F02: Contract notice

Notice identifier: 2023/S 000-032629

Procurement identifier (OCID): ocds-h6vhtk-0415b7

Published 3 November 2023, 2:43pm

Section I: Contracting authority

I.1) Name and addresses

Department of Finance

303 Airport Road West

BELFAST

BT3 9ED

Contact

SSDAdmin.CPDfinance-ni.gov.uk

Email

ssdadmin.cpd@finance-ni.gov.uk

Country

United Kingdom

Region code

UK - United Kingdom

Internet address(es)

Main address

<https://etendersni.gov.uk/epps>

Buyer's address

<https://etendersni.gov.uk/epps>

I.2) Information about joint procurement

The contract is awarded by a central purchasing body

I.3) Communication

The procurement documents are available for unrestricted and full direct access, free of charge, at

<https://etendersni.gov.uk/epps>

Additional information can be obtained from the above-mentioned address

Tenders or requests to participate must be submitted to the above-mentioned address

I.4) Type of the contracting authority

Body governed by public law

I.5) Main activity

General public services

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

ID 4952378 - DoF - EDD - SUPPORT AND MAINTENANCE FOR NICS IDENTITY ASSURANCE (NIDA)

II.1.2) Main CPV code

- 72000000 - IT services: consulting, software development, Internet and support

II.1.3) Type of contract

Services

II.1.4) Short description

This Contract is for the provision of Support, Maintenance and Development for the NICS Identity Assurance Application (NIDA). The Contractor is required to provide a fully managed (end to end) Application Support Service. This will include all aspects of support and maintenance as well as changes to and enhancements of all aspects of the NIDA Solution. Therefore, allowing the citizen to create and update their accounts and enabling staff to use the application to deliver the NIDA service. The initial contract period is for 2 years with one option to extend by one year. Please refer to the document entitled "ID 4952378 - Schedule 1 – Specification Schedule" for full details of the requirement.

II.1.5) Estimated total value

Value excluding VAT: £456,000

II.1.6) Information about lots

This contract is divided into lots: No

II.2) Description

II.2.2) Additional CPV code(s)

- 72700000 - Computer network services
- 72222300 - Information technology services
- 72212732 - Data security software development services

- 72212731 - File security software development services

II.2.3) Place of performance

NUTS codes

- UKN - Northern Ireland

II.2.4) Description of the procurement

This Contract is for the provision of Support, Maintenance and Development for the NICS Identity Assurance Application (NIDA). The Contractor is required to provide a fully managed (end to end) Application Support Service. This will include all aspects of support and maintenance as well as changes to and enhancements of all aspects of the NIDA Solution. Therefore, allowing the citizen to create and update their accounts and enabling staff to use the application to deliver the NIDA service. The initial contract period is for 2 years with one option to extend by one year. Please refer to the document entitled "ID 4952378 - Schedule 1 – Specification Schedule" for full details of the requirement.

II.2.5) Award criteria

Quality criterion - Name: Quality / Weighting: 60

Cost criterion - Name: Price / Weighting: 40

II.2.6) Estimated value

Value excluding VAT: £456,000

II.2.7) Duration of the contract, framework agreement or dynamic purchasing system

Duration in months

24

This contract is subject to renewal

Yes

Description of renewals

This Contract is for an initial period of 2 years with the option to extend by a further 1 year period

II.2.10) Information about variants

Variants will be accepted: No

II.2.11) Information about options

Options: Yes

Description of options

This Contract is for an initial period of 2 years with the option to extend by a further 1 year period

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

Section IV. Procedure

IV.1) Description

IV.1.1) Type of procedure

Open procedure

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: Yes

IV.2) Administrative information

IV.2.2) Time limit for receipt of tenders or requests to participate

Date

7 December 2023

Local time

3:00pm

IV.2.4) Languages in which tenders or requests to participate may be submitted

English

IV.2.6) Minimum time frame during which the tenderer must maintain the tender

Tender must be valid until: 6 March 2024

IV.2.7) Conditions for opening of tenders

Date

7 December 2023

Local time

3:30pm

Section VI. Complementary information

VI.1) Information about recurrence

This is a recurrent procurement: Yes

Estimated timing for further notices to be published: This contract will potentially be due to be re-procured after the initial contract period and/or following any extensions

VI.3) Additional information

Contract Monitoring. . Contract monitoring: the successful contractor's performance on the contract will be regularly monitored. Contractors not delivering on contract requirements is a serious matter. It means the public purse is not getting what it is paying for. If a contractor fails to reach satisfactory levels of contract performance they will be given a specified time to improve. If, after the specified time, they still fail to reach satisfactory levels of contract performance, the matter will be escalated to senior management in construction and procurement delivery (CPD) for further action. If this occurs and their performance still does not improve to satisfactory levels within the specified period, this may be considered grounds for termination of the contract at your expense as provided for in the Conditions of Contract. In lieu of termination, CPD may issue a Notice of Written Warning or a Notice of Unsatisfactory Performance. A supplier in receipt of multiple Notices of Written Warning or a Notice of Unsatisfactory Performance may, in accordance with The Public Contracts Regulations 2015 (as amended), be excluded from future public procurement competitions for a period of. up to three years.. . . Insert appropriate reservations of rights and disclaimers of liability here consider - e.g.. . "The Authority expressly reserves the rights:. . (I). not to award any contract as a result of the procurement process commenced by publication of this notice;. (II). to make whatever changes it may see fit to the content and structure of the tendering Competition;. (III). to award (a) contract(s) in respect of any part(s) of the [services] covered by this notice; and. (IV). to award contract(s) in stages.. . and in no circumstances will the Authority be liable for any costs incurred by candidates..

VI.4) Procedures for review

VI.4.1) Review body

The UK does not have any such bodies with responsibility for appeal/mediation procedures. Instead; any challenges are dealt with by the High Court, Commercial Division, to which proceedings may be issued regarding alleged breaches of the PCR 2015 as amended.

Belfast

Country

United Kingdom

VI.4.3) Review procedure

Precise information on deadline(s) for review procedures

CPD will comply with the Public Contracts Regulations 2015 (as amended) and, where appropriate, will incorporate a standstill period (i.e. a minimum of 10 calendar days) at the point information on the award of contract is communicated to tenderers. That notification will provide full information on the award decision. This provides time for the unsuccessful tenderers to challenge the award decision before the contract is entered into.