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Tender

## **Design, Implementation and Support Services: Microsoft Azure, Data, Power Platform and Office 365**

Office for Students

F02: Contract notice

Notice identifier: 2023/S 000-032614

Procurement identifier (OCID): ocids-h6vhtk-0415ae

Published 3 November 2023, 2:05pm

### **Section I: Contracting authority**

#### **I.1) Name and addresses**

Office for Students

Westward House, Lime Kiln Close, Stoke Gifford

Bristol

BS34 8SR

#### **Email**

[procurement@officeforstudents.org.uk](mailto:procurement@officeforstudents.org.uk)

#### **Telephone**

+44 1179317149

#### **Country**

United Kingdom

#### **Region code**

UKK1 - Gloucestershire, Wiltshire and Bristol/Bath area

**Internet address(es)**

Main address

<https://www.officeforstudents.org.uk>

**I.3) Communication**

The procurement documents are available for unrestricted and full direct access, free of charge, at

<https://www.delta-esourcing.com/respond/2TR6HV4P83>

Additional information can be obtained from the above-mentioned address

Tenders or requests to participate must be submitted electronically via

<https://www.delta-esourcing.com/respond/2TR6HV4P83>

Tenders or requests to participate must be submitted to the above-mentioned address

**I.4) Type of the contracting authority**

Body governed by public law

**I.5) Main activity**

General public services

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## **Section II: Object**

### **II.1) Scope of the procurement**

#### **II.1.1) Title**

Design, Implementation and Support Services: Microsoft Azure, Data, Power Platform and Office 365

Reference number

PRN1990

#### **II.1.2) Main CPV code**

- 72000000 - IT services: consulting, software development, Internet and support

#### **II.1.3) Type of contract**

Services

#### **II.1.4) Short description**

The Office for Students have been transitioning legacy technology to our Microsoft Power Platform Technology, Dynamics 365 CRM, Azure and cloud technologies and associated 3rd party software running in this cloud environment since 2020 and continue to have a wide array of programmes and projects in our IT programme portfolio.

We seek a Microsoft Gold partner compliant with ISO27001 and ISO 9001 standards, that will be able to provide resources and expertise for the timely delivery of our ongoing and future projects, and enhance our in-house capability in the following areas:

- project management
- business analysis
- data analysis
- data and solution architecture
- business application development
- quality assurance and testing
- network/infrastructure management

- routine and ad-hoc maintenance services for smooth transition of projects from delivery into operations and beyond
- ITIL4 driven process development

### **II.1.5) Estimated total value**

Value excluding VAT: £2,000,000

### **II.1.6) Information about lots**

This contract is divided into lots: No

## **II.2) Description**

### **II.2.3) Place of performance**

NUTS codes

- UKK1 - Gloucestershire, Wiltshire and Bristol/Bath area

Main site or place of performance

Gloucestershire, Wiltshire and Bristol/Bath area

### **II.2.4) Description of the procurement**

The Office for Students have been transitioning legacy technology to our Microsoft Power Platform Technology, Dynamics 365 CRM, Azure and cloud technologies and associated 3rd party software running in this cloud environment since 2020 and continue to have a wide array of programmes and projects in our IT programme portfolio.

We seek a Microsoft Gold partner compliant with ISO27001 and ISO 9001 standards, that will be able to provide resources and expertise for the timely delivery of our ongoing and future projects, and enhance our in-house capability in the following areas:

- project management
- business analysis
- data analysis
- data and solution architecture
- business application development

- quality assurance and testing
- network/infrastructure management
- routine and ad-hoc maintenance services for smooth transition of projects from delivery into operations and beyond
- ITIL4 driven process development

#### **II.2.5) Award criteria**

Price is not the only award criterion and all criteria are stated only in the procurement documents

#### **II.2.7) Duration of the contract, framework agreement or dynamic purchasing system**

Duration in months

24

This contract is subject to renewal

No

#### **II.2.10) Information about variants**

Variants will be accepted: No

#### **II.2.11) Information about options**

Options: No

#### **II.2.13) Information about European Union Funds**

The procurement is related to a project and/or programme financed by European Union funds: No

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## **Section III. Legal, economic, financial and technical information**

### **III.1) Conditions for participation**

#### **III.1.2) Economic and financial standing**

Selection criteria as stated in the procurement documents

#### **III.1.3) Technical and professional ability**

Selection criteria as stated in the procurement documents

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## **Section IV. Procedure**

### **IV.1) Description**

#### **IV.1.1) Type of procedure**

Open procedure

#### **IV.1.8) Information about the Government Procurement Agreement (GPA)**

The procurement is covered by the Government Procurement Agreement: Yes

### **IV.2) Administrative information**

#### **IV.2.2) Time limit for receipt of tenders or requests to participate**

Date

4 December 2023

Local time

2:00pm

#### **IV.2.4) Languages in which tenders or requests to participate may be submitted**

English

#### **IV.2.7) Conditions for opening of tenders**

Date

4 December 2023

Local time

2:00pm

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## **Section VI. Complementary information**

### **VI.1) Information about recurrence**

This is a recurrent procurement: No

### **VI.2) Information about electronic workflows**

Electronic invoicing will be accepted

### **VI.3) Additional information**

The contracting authority considers that this contract may be suitable for economic operators that are small or medium enterprises (SMEs). However, any selection of tenderers will be based solely on the criteria set out for the procurement.

For more information about this opportunity, please visit the Delta eSourcing portal at:

<https://www.delta-esourcing.com/tenders/UK-UK-Bristol:-IT-services:-consulting%2C-software-development%2C-Internet-and-support./2TR6HV4P83>

To respond to this opportunity, please click here:

<https://www.delta-esourcing.com/respond/2TR6HV4P83>

GO Reference: GO-2023113-PRO-24340261

### **VI.4) Procedures for review**

#### **VI.4.1) Review body**

Office for Students

Westward House, Lime Kiln Close

Bristol

BS34 8SR

Telephone

+44 1179317149

Country



United Kingdom

**VI.4.2) Body responsible for mediation procedures**

Office for Students

Westward House, Lime Kiln Close

Bristol

BS34 8SR

Telephone

+44 1179317149

Country

United Kingdom

**VI.4.4) Service from which information about the review procedure may be obtained**

Office for Students

Westward House, Lime Kiln Close

Bristol

BS34 8SR

Telephone

+44 1179317149

Country

United Kingdom