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Tender

Design, Implementation and Support Services: Microsoft Azure, Data, Power Platform and Office 365

Office for Students

F02: Contract notice

Notice identifier: 2023/S 000-032614

Procurement identifier (OCID): ocids-h6vhtk-0415ae

Published 3 November 2023, 2:05pm

Section I: Contracting authority

I.1) Name and addresses

Office for Students

Westward House, Lime Kiln Close, Stoke Gifford

Bristol

BS34 8SR

Email

procurement@officeforstudents.org.uk

Telephone

+44 1179317149

Country

United Kingdom

Region code

UKK1 - Gloucestershire, Wiltshire and Bristol/Bath area

Internet address(es)

Main address

<https://www.officeforstudents.org.uk>

I.3) Communication

The procurement documents are available for unrestricted and full direct access, free of charge, at

<https://www.delta-esourcing.com/respond/2TR6HV4P83>

Additional information can be obtained from the above-mentioned address

Tenders or requests to participate must be submitted electronically via

<https://www.delta-esourcing.com/respond/2TR6HV4P83>

Tenders or requests to participate must be submitted to the above-mentioned address

I.4) Type of the contracting authority

Body governed by public law

I.5) Main activity

General public services

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

Design, Implementation and Support Services: Microsoft Azure, Data, Power Platform and Office 365

Reference number

PRN1990

II.1.2) Main CPV code

- 72000000 - IT services: consulting, software development, Internet and support

II.1.3) Type of contract

Services

II.1.4) Short description

The Office for Students have been transitioning legacy technology to our Microsoft Power Platform Technology, Dynamics 365 CRM, Azure and cloud technologies and associated 3rd party software running in this cloud environment since 2020 and continue to have a wide array of programmes and projects in our IT programme portfolio.

We seek a Microsoft Gold partner compliant with ISO27001 and ISO 9001 standards, that will be able to provide resources and expertise for the timely delivery of our ongoing and future projects, and enhance our in-house capability in the following areas:

- project management
- business analysis
- data analysis
- data and solution architecture
- business application development
- quality assurance and testing
- network/infrastructure management

- routine and ad-hoc maintenance services for smooth transition of projects from delivery into operations and beyond
- ITIL4 driven process development

II.1.5) Estimated total value

Value excluding VAT: £2,000,000

II.1.6) Information about lots

This contract is divided into lots: No

II.2) Description

II.2.3) Place of performance

NUTS codes

- UKK1 - Gloucestershire, Wiltshire and Bristol/Bath area

Main site or place of performance

Gloucestershire, Wiltshire and Bristol/Bath area

II.2.4) Description of the procurement

The Office for Students have been transitioning legacy technology to our Microsoft Power Platform Technology, Dynamics 365 CRM, Azure and cloud technologies and associated 3rd party software running in this cloud environment since 2020 and continue to have a wide array of programmes and projects in our IT programme portfolio.

We seek a Microsoft Gold partner compliant with ISO27001 and ISO 9001 standards, that will be able to provide resources and expertise for the timely delivery of our ongoing and future projects, and enhance our in-house capability in the following areas:

- project management
- business analysis
- data analysis
- data and solution architecture
- business application development

- quality assurance and testing
- network/infrastructure management
- routine and ad-hoc maintenance services for smooth transition of projects from delivery into operations and beyond
- ITIL4 driven process development

II.2.5) Award criteria

Price is not the only award criterion and all criteria are stated only in the procurement documents

II.2.7) Duration of the contract, framework agreement or dynamic purchasing system

Duration in months

24

This contract is subject to renewal

No

II.2.10) Information about variants

Variants will be accepted: No

II.2.11) Information about options

Options: No

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

Section III. Legal, economic, financial and technical information

III.1) Conditions for participation

III.1.2) Economic and financial standing

Selection criteria as stated in the procurement documents

III.1.3) Technical and professional ability

Selection criteria as stated in the procurement documents

Section IV. Procedure

IV.1) Description

IV.1.1) Type of procedure

Open procedure

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: Yes

IV.2) Administrative information

IV.2.2) Time limit for receipt of tenders or requests to participate

Date

4 December 2023

Local time

2:00pm

IV.2.4) Languages in which tenders or requests to participate may be submitted

English

IV.2.7) Conditions for opening of tenders

Date

4 December 2023

Local time

2:00pm

Section VI. Complementary information

VI.1) Information about recurrence

This is a recurrent procurement: No

VI.2) Information about electronic workflows

Electronic invoicing will be accepted

VI.3) Additional information

The contracting authority considers that this contract may be suitable for economic operators that are small or medium enterprises (SMEs). However, any selection of tenderers will be based solely on the criteria set out for the procurement.

For more information about this opportunity, please visit the Delta eSourcing portal at:

<https://www.delta-esourcing.com/tenders/UK-UK-Bristol:-IT-services:-consulting%2C-software-development%2C-Internet-and-support./2TR6HV4P83>

To respond to this opportunity, please click here:

<https://www.delta-esourcing.com/respond/2TR6HV4P83>

GO Reference: GO-2023113-PRO-24340261

VI.4) Procedures for review

VI.4.1) Review body

Office for Students

Westward House, Lime Kiln Close

Bristol

BS34 8SR

Telephone

+44 1179317149

Country

United Kingdom

VI.4.2) Body responsible for mediation procedures

Office for Students

Westward House, Lime Kiln Close

Bristol

BS34 8SR

Telephone

+44 1179317149

Country

United Kingdom

VI.4.4) Service from which information about the review procedure may be obtained

Office for Students

Westward House, Lime Kiln Close

Bristol

BS34 8SR

Telephone

+44 1179317149

Country

United Kingdom