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Contract

Cleaning and Visitor Support Services

Procurement and Logistics Service
Business Services Organisation
DOH - Strategic Planning and Performance Group
Children's Court Guardian Agency for Northern Ireland
NI Medical and Dental Training Agency
NI Public Health Agency
NI Patient Client Council
Belfast Health and Social Care Trust

F03: Contract award notice

Notice identifier: 2024/S 000-032586

Procurement identifier (OCID): ocids-h6vhtk-046a08

Published 10 October 2024, 12:21pm

Section I: Contracting authority

I.1) Name and addresses

Procurement and Logistics Service

77 Boucher Crescent

Belfast

BT12 6HU

Email

boucher.sourcing@hscni.net

Country

United Kingdom

Region code

UK - United Kingdom

Internet address(es)

Main address

<https://etendersni.gov.uk/epps>

Buyer's address

<https://etendersni.gov.uk/epps>

I.1) Name and addresses

Business Services Organisation

2 Franklin Street

Belfast

BT2 8DQ

Email

boucher.sourcing@hscni.net

Country

United Kingdom

Region code

UK - United Kingdom

Internet address(es)

Main address

<https://etendersni.gov.uk/epps>

Buyer's address

<https://etendersni.gov.uk/epps>

I.1) Name and addresses

DOH - Strategic Planning and Performance Group

12-22 Linenhall Street

Belfast

BT2 8BS

Email

boucher.sourcing@hscni.net

Country

United Kingdom

Region code

UK - United Kingdom

Internet address(es)

Main address

<https://etendersni.gov.uk/epps>

Buyer's address

<https://etendersni.gov.uk/epps>

I.1) Name and addresses

Children's Court Guardian Agency for Northern Ireland

Centre House, 79 Chichester Street

Belfast

BT1 4JE

Email

boucher.sourcing@hscni.net

Country

United Kingdom

Region code

UK - United Kingdom

Internet address(es)

Main address

<https://etendersni.gov.uk/epps>

Buyer's address

<https://etendersni.gov.uk/epps>

I.1) Name and addresses

NI Medical and Dental Training Agency

Beechill House, 42 Beechill Rd

Belfast

BT8 7RL

Email

boucher.sourcing@hscni.net

Country

United Kingdom

Region code

UK - United Kingdom

Internet address(es)

Main address

<https://etendersni.gov.uk/epps>

Buyer's address

<https://etendersni.gov.uk/epps>

I.1) Name and addresses

NI Public Health Agency

Linenhall Street Unit, 12-22 Linenhall Street

Belfast

BT2 8BS

Email

boucher.sourcing@hscni.net

Country

United Kingdom

Region code

UK - United Kingdom

Internet address(es)

Main address

<https://etendersni.gov.uk/epps>

Buyer's address

<https://etendersni.gov.uk/epps>

I.1) Name and addresses

NI Patient Client Council

1st Floor, Ormeau Baths 18 Ormeau Avenue

Belfast

BT2 8HS

Email

boucher.sourcing@hscni.net

Country

United Kingdom

Region code

UK - United Kingdom

Internet address(es)

Main address

<https://etendersni.gov.uk/epps>

Buyer's address

<https://etendersni.gov.uk/epps>

I.1) Name and addresses

Belfast Health and Social Care Trust

A Floor, Belfast City Hospital, Lisburn Road

Belfast

BT9 7AB

Email

boucher.sourcing@hscni.net

Country

United Kingdom

Region code

UK - United Kingdom

Internet address(es)

Main address

<https://etendersni.gov.uk/epps>

Buyer's address

<https://etendersni.gov.uk/epps>

I.2) Information about joint procurement

The contract involves joint procurement

The contract is awarded by a central purchasing body

I.4) Type of the contracting authority

Body governed by public law

I.5) Main activity

Health

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

Cleaning and Visitor Support Services

Reference number

5063079

II.1.2) Main CPV code

- 90919200 - Office cleaning services

II.1.3) Type of contract

Services

II.1.4) Short description

Cleaning and Visitor Support Services

II.1.6) Information about lots

This contract is divided into lots: No

II.1.7) Total value of the procurement (excluding VAT)

Value excluding VAT: £4,631,623.20

II.2) Description

II.2.2) Additional CPV code(s)

- 90910000 - Cleaning services
- 79992000 - Reception services
- 79993000 - Building and facilities management services
- 79996000 - Business organisation services
- 79993100 - Facilities management services

II.2.3) Place of performance

NUTS codes

- UK - United Kingdom
- UKN - Northern Ireland

II.2.4) Description of the procurement

Cleaning and Visitor Support Services

II.2.5) Award criteria

Quality criterion - Name: Quality / Weighting: Pass/Fail

Quality criterion - Name: Social Value / Weighting: 10

Cost criterion - Name: Cost / Weighting: 90

II.2.11) Information about options

Options: Yes

Description of options

A period or periods together totaling no more than 24 months as described in Clause 2.2 of the SS17ac Commercial Conditions of Contract for Services Contracts and/or further period or periods of up to a maximum of 18 months in the circumstances described in Clause 2.3 of the SS17ac Commercial Conditions of Contract for Services Contracts.

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

II.2.14) Additional information

The value stated in II.1.7 and V.2.4 is the lowest value in the following range 4,631,623.20 GBP to 6,947,434.80 GBP which has been calculated to include all extension options and the highest value accounts for a potential increase in demand for services by 50percent. It is not a guarantee of uptake or minimum demand.

Section IV. Procedure

IV.1) Description

IV.1.1) Type of procedure

Open procedure

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: Yes

IV.2) Administrative information

IV.2.1) Previous publication concerning this procedure

Notice number: [2024/S 000-016337](#)

Section V. Award of contract

Contract No

1

Title

Cleaning and Visitor Support Services

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

4 October 2024

V.2.2) Information about tenders

Number of tenders received: 6

Number of tenders received from SMEs: 2

Number of tenders received from tenderers from other EU Member States: 0

Number of tenders received from tenderers from non-EU Member States: 6

Number of tenders received by electronic means: 6

The contract has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor

THE MOUNT CHARLES GROUP LTD

Annon House, 261-263 Ormeau Road

BELFAST

BT7 3GG

Email

philip.wood@mountcharles.com

Telephone

+44 02890320070

Fax

+44 02890245391

Country

United Kingdom

NUTS code

- UK - United Kingdom

Internet address

<https://etendersni.gov.uk/epps>

The contractor is an SME

No

V.2.4) Information on value of contract/lot (excluding VAT)

Initial estimated total value of the contract/lot: £2,625,000

Total value of the contract/lot: £4,631,623.20

Section VI. Complementary information

VI.3) Additional information

In Section I.2 it is stated that this procurement is a joint procedure and contract award is by a Central Purchasing Body. This contract is not a joint contract, it is a Central Purchasing. Body Contract operated by BSO PALS on behalf of the participants listed in Section 1.1. The value stated in II.1.7 and V.2.4 is the lowest value in the following range £4,631,623.20 - £6,947,434.80 GBP which has been calculated to include all extension options and the highest value accounts for a potential increase in demand for services by 50 percent. It is not a guarantee of uptake or minimum demand.

VI.4) Procedures for review

VI.4.1) Review body

Business Services Organisation

Belfast

Country

United Kingdom