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Tender

Group Travel and Shopper Transport Services

Tyne and Wear Passenger Transport Executive T/A Nexus

UK4: Tender notice - Procurement Act 2023 - [view information about notice types](#)

Notice identifier: 2025/S 000-032563

Procurement identifier (OCID): ocids-h6vhtk-054933

Published 16 June 2025, 12:40pm

Scope

Reference

NEX25/48

Description

The procurement of the operation of Group Travel & Shoppers Services in the local authority areas of Tyne and Wear with effect from 12th September 2025. It is anticipated that 8 contracts will be let and operate between 8th September 2025 to 19th September 2026.

There will be an option to extend for a further two years, to be reviewed annually. Services provided will operate to specified timetables. Vehicles used in the performance of this Contract shall be fully licensed as a Public Service Vehicle (PCV) or a Community Transport vehicle, licenced under Section 19 of the Transport Act, 1985 (CT). They should also be compliant with the terms of the Equality Act 2010. Vehicles will have a minimum 16 seats and be capable of being configured to carry a minimum of two wheelchairs with a minimum of eight seated passengers. All additional information, service and suitability requirements is set out within the procurement documentation

Total value (estimated)

- £1,100,000 excluding VAT
- £1,375,000 including VAT

Above the relevant threshold

Contract dates (estimated)

- 12 September 2025 to 12 September 2027
- Possible extension to 12 September 2029
- 4 years, 1 day

Description of possible extension:

There will be an option to extend for a further two years, to be reviewed annually.

Main procurement category

Services

CPV classifications

- 60112000 - Public road transport services

Contract locations

- UKC2 - Northumberland and Tyne and Wear
-

Lot 1. Lot 1 - 9975/MC/S/1 (Sunderland)

Description

Lot 1 - 9975/MC/S/1 (Sunderland).

The Contractor shall provide the Services in accordance with the route, timetable, stopping arrangements and other requirements as set out in the Letter of Award and its enclosures. Drivers must be fully conversant with the route and operational details prior to commencing operation.

Operational hours are from 07:00 to 00:00, Monday to Friday.

Lot value (estimated)

- £203,644.31 excluding VAT
- £254,555.39 including VAT

Same for all lots

CPV classifications, contract locations and contract dates are shown in the Scope section, because they are the same for all lots.

Lot 2. Lot 2 - 9976/MC/S/2 (Sunderland and South Tyneside)

Description

Lot 2 - 9976/MC/S/2 Sunderland and South Tyneside.

The Contractor shall provide the Services in accordance with the route, timetable, stopping arrangements and other requirements as set out in the Letter of Award and its enclosures. Drivers must be fully conversant with the route and operational details prior to commencing operation.

Operational hours are from 07:00 to 00:00, Monday to Friday.

Lot value (estimated)

- £205,247.82 excluding VAT
- £256,559.77 including VAT

Same for all lots

CPV classifications, contract locations and contract dates are shown in the Scope section, because they are the same for all lots.

Lot 3. Lot 3 - 9977/MC/S/3 (Sunderland and South Tyneside)

Description

Lot 3 - 9977/MC/S/3 Sunderland and South Tyneside.

The Contractor shall provide the Services in accordance with the route, timetable, stopping

arrangements and other requirements as set out in the Letter of Award and its enclosures.

Operational hours are from 07:00 to 00:00, Monday to Friday.

Lot value (estimated)

- £131,486.88 excluding VAT
- £164,358.60 including VAT

Same for all lots

CPV classifications, contract locations and contract dates are shown in the Scope section, because they are the same for all lots.

Lot 4. Lot 4 - 9778/MC/S/4 (Sunderland and South Tyneside)

Description

Lot 4 - 9778/MC/S/4 (Sunderland and South Tyneside)/

The Contractor shall provide the Services in accordance with the route, timetable, stopping arrangements and other requirements as set out in the Letter of Award and its enclosures.

Operational hours - 07:00 to 00:00, Monday to Friday.

Lot value (estimated)

- £177,988.33 excluding VAT

- £222,485.42 including VAT

Same for all lots

CPV classifications, contract locations and contract dates are shown in the Scope section, because they are the same for all lots.

Lot 5. Lot 5 - 9979/MC/S/5 (Sunderland and South Tyneside)

Description

Lot 5 - 9979/MC/S/5 - Sunderland and South Tyneside.

The Contractor shall provide the Services in accordance with the route, timetable, stopping arrangements and other requirements as set out in the Letter of Award and its enclosures.

Operational hours: 07:00 to 00:00; Monday - Friday.

Lot value (estimated)

- £110,641.40 excluding VAT
- £138,301.75 including VAT

Same for all lots

CPV classifications, contract locations and contract dates are shown in the Scope section, because they are the same for all lots.

Lot 6. Lot 6 - 9980/MC/S/6 (Sunderland)

Description

Lot 6 - 9980/MC/S/6 (Sunderland).

The Contractor shall provide the Services in accordance with the route, timetable, stopping arrangements and other requirements as set out in the Letter of Award and its enclosures.

Drivers must be fully conversant with the route and operational details prior to commencing operation.

Operational hours - 07:00 to 00:00, Monday - Friday.

Lot value (estimated)

- £113,848.40 excluding VAT
- £142,310.50 including VAT

Same for all lots

CPV classifications, contract locations and contract dates are shown in the Scope section, because they are the same for all lots.

Lot 7. Lot 7 - 9981/MC/N/7 (Newcastle and North Tyneside)

Description

Lot 7: 9981/MC/N/7 - Newcastle and North Tyneside:

The Contractor shall provide the Services in accordance with the route, timetable, stopping arrangements and other requirements as set out in the Letter of Award and its enclosures. Drivers must be fully conversant with the route and operational details prior to commencing operation.

Operational hours are from 07:00 to 00:00, Monday - Friday.

Lot value (estimated)

- £70,553.94 excluding VAT
- £88,192.42 including VAT

Same for all lots

CPV classifications, contract locations and contract dates are shown in the Scope section, because they are the same for all lots.

Lot 8. Lot 8 - 9982/MC/N/8 (Newcastle and North Tyneside)

Description

Lot 8: 9982/MC/N/8 - Newcastle and North Tyneside.

The Contractor shall provide the Services in accordance with the route, timetable, stopping arrangements and other requirements as set out in the Letter of Award and its enclosures. Operational hours: 07:00 to 00:00, Monday - Friday.

Lot value (estimated)

- £86,588.92 excluding VAT
- £108,236.15 including VAT

Same for all lots

CPV classifications, contract locations and contract dates are shown in the Scope section, because they are the same for all lots.

Participation

Particular suitability

Lot 1. Lot 1 - 9975/MC/S/1 (Sunderland)

Lot 2. Lot 2 - 9976/MC/S/2 (Sunderland and South Tyneside)

Lot 3. Lot 3 - 9977/MC/S/3 (Sunderland and South Tyneside)

Lot 4. Lot 4 - 9978/MC/S/4 (Sunderland and South Tyneside)

Lot 5. Lot 5 - 9979/MC/S/5 (Sunderland and South Tyneside)

Lot 6. Lot 6 - 9980/MC/S/6 (Sunderland)

Lot 7. Lot 7 - 9981/MC/N/7 (Newcastle and North Tyneside)

Lot 8. Lot 8 - 9982/MC/N/8 (Newcastle and North Tyneside)

- Small and medium-sized enterprises (SME)
 - Voluntary, community and social enterprises (VCSE)
-

Submission

Enquiry deadline

26 June 2025, 12:00pm

Submission type

Tenders

Tender submission deadline

11 July 2025, 12:00pm

Submission address and any special instructions

<https://www.open-uk.org/>

Potential Suppliers must be a registered user on the North East Procurement Organisation - 'Open' - to secure access to procurement documents. Once registered, suppliers will be able to browse opportunities and access procurement documents (free of charge) for this opportunity.

Tenders may be submitted electronically

Yes

Languages that may be used for submission

English

Award decision date (estimated)

29 July 2025

Award criteria

Name	Type	Weighting
Price	Price	100%

Other information

Conflicts assessment prepared/revised

Yes

Procedure

Procedure type

Competitive flexible procedure

Special regime

Utilities

Competitive flexible procedure description

Single stage process where Potential Suppliers require to satisfy minimum criteria (such stated in the procurement documents). Only Tender Responses that satisfy minimum criteria will have their Operator Pricing and Compliance Response evaluated.

Documents

Associated tender documents

<https://www.open-uk.org/>

Contracting authority

Tyne and Wear Passenger Transport Executive T/A Nexus

- Public Procurement Organisation Number: PNTB-4383-VMJH

Nexus House, St James Boulevard

Newcastle Upon Tyne

NE1 4AX

United Kingdom

Email: tenders@nexus.org.uk

Website: <https://www.nexus.org.uk>

Region: UKC22 - Tyneside

Organisation type: Public undertaking (commercial organisation subject to public authority oversight)