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#### **Planning**

# **Vertical Application Solutions**

The Minister for the Cabinet Office acting through Crown Commercial Service

F01: Prior information notice

Prior information only

Notice identifier: 2021/S 000-032540

Procurement identifier (OCID): ocds-h6vhtk-030693

Published 31 December 2021, 10:44pm

## **Section I: Contracting authority**

### I.1) Name and addresses

The Minister for the Cabinet Office acting through Crown Commercial Service

9th Floor, The Capital Building, Old Hall Street

Liverpool

**L3 9PP** 

#### **Email**

technologysolutions@crowncommercial.gov.uk

#### **Telephone**

+44 3450103503

#### Country

**United Kingdom** 

#### **NUTS** code

UK - United Kingdom

### Internet address(es)

Main address

https://www.gov.uk/ccs

## I.2) Information about joint procurement

The contract is awarded by a central purchasing body

## I.3) Communication

Additional information can be obtained from the above-mentioned address

## I.4) Type of the contracting authority

Ministry or any other national or federal authority

## I.5) Main activity

Other activity

Public procurement

## **Section II: Object**

### II.1) Scope of the procurement

#### II.1.1) Title

**Vertical Application Solutions** 

Reference number

RM6259

#### II.1.2) Main CPV code

• 72000000 - IT services: consulting, software development, Internet and support

#### II.1.3) Type of contract

Services

#### II.1.4) Short description

Crown Commercial Service (CCS) as the Authority intends to put in place a pan-Government Collaborative Agreement for the provision of Vertical Application Solutions to be utilised by Central Government Departments and all other UK Public Sector Bodies, including Local Authorities, Health, Police, Fire and Rescue, Education and Devolved Administrations. It is intended that this commercial agreement will be the recommended vehicle for all who require software that was developed to meet the needs of their particular industry, as well as the associated essential hardware and professional services required to deliver the relevant software solution, in one procurement.

#### II.1.5) Estimated total value

Value excluding VAT: £1,840,000,000

### II.1.6) Information about lots

This contract is divided into lots: Yes

#### II.2) Description

II.2.1) Title

**Business Applications** 

Lot No

1

- · 03000000 Agricultural, farming, fishing, forestry and related products
- 48170000 Compliance software package
- 48217000 Transaction-processing software package
- 48311000 Document management software package
- 48311100 Document management system
- 48440000 Financial analysis and accounting software package
- 48441000 Financial analysis software package
- 48442000 Financial systems software package
- 48444100 Billing system
- 48445000 Customer Relation Management software package
- 48450000 Time accounting or human resources software package
- 48451000 Enterprise resource planning software package
- 48517000 IT software package
- 48900000 Miscellaneous software package and computer systems
- 48931000 Training software package
- 48983000 Development software package
- 48984000 Graphical user interface (GUI) tools
- 71356300 Technical support services
- 72000000 IT services: consulting, software development, Internet and support
- 72200000 Software programming and consultancy services
- 72210000 Programming services of packaged software products
- 72211000 Programming services of systems and user software

- 72212000 Programming services of application software
- 72212100 Industry specific software development services
- 72212170 Compliance software development services
- 72212200 Networking, Internet and intranet software development services
- 72212211 Platform interconnectivity software development services
- 72212217 Transaction-processing software development services
- 72212218 License management software development services
- 72212311 Document management software development services
- 72212333 Contact management software development services
- 72212400 Business transaction and personal business software development services
- 72212422 Software development services suites
- 72212440 Financial analysis and accounting software development services
- 72212441 Financial analysis software development services
- 72212442 Financial systems software development services
- 72212443 Accounting software development services
- 72212445 Customer Relation Management software development services
- 72212517 IT software development services
- 72212700 Software development services utilities
- 72212900 Miscellaneous software development services and computer systems
- 72232000 Development of transaction processing and custom software
- 72260000 Software-related services
- 72261000 Software support services
- 72262000 Software development services
- 72263000 Software implementation services
- 72265000 Software configuration services
- 72266000 Software consultancy services

- 72267000 Software maintenance and repair services
- 72267100 Maintenance of information technology software
- 72267200 Repair of information technology software
- 72268000 Software supply services
- 72416000 Application service providers
- 72500000 Computer-related services
- 72510000 Computer-related management services

**NUTS** codes

• UK - United Kingdom

#### II.2.4) Description of the procurement

Business Applications: provision of software; solution identification; design; development; implementation; data take-on; migration; integration and security; user training; essential hardware; maintenance; support; and professional services tailored to the business side of their operations.

It includes Revenues and Benefits Solution; Finance System; E-Marketplace; and other sector specific applications.

## II.2) Description

#### II.2.1) Title

Education, Community Health and Social Care Solutions

Lot No

2

- 48160000 Library software package
- 48161000 Library management system
- 48170000 Compliance software package

- 48180000 Medical software package
- 48190000 Educational software package
- 48217000 Transaction-processing software package
- 48440000 Financial analysis and accounting software package
- 48441000 Financial analysis software package
- 48442000 Financial systems software package
- 48444100 Billing system
- 48500000 Communication and multimedia software package
- 48517000 IT software package
- 48814000 Medical information systems
- 48814200 Patient-administration system
- 48814300 Theatre management system
- 48900000 Miscellaneous software package and computer systems
- 48931000 Training software package
- 48983000 Development software package
- 71356300 Technical support services
- 72200000 Software programming and consultancy services
- 72210000 Programming services of packaged software products
- 72211000 Programming services of systems and user software
- 72212000 Programming services of application software
- 72212100 Industry specific software development services
- 72212160 Library software development services
- 72212170 Compliance software development services
- 72212180 Medical software development services
- 72212190 Educational software development services
- 72212200 Networking, Internet and intranet software development services

- 72212211 Platform interconnectivity software development services
- 72212422 Software development services suites
- 72212451 Enterprise resource planning software development services
- 72212500 Communication and multimedia software development services
- 72212900 Miscellaneous software development services and computer systems
- 72212931 Training software development services
- 72260000 Software-related services
- 72261000 Software support services
- 72262000 Software development services
- 72263000 Software implementation services
- 72265000 Software configuration services
- 72266000 Software consultancy services
- 72267000 Software maintenance and repair services
- 72267100 Maintenance of information technology software
- 72267200 Repair of information technology software
- 72268000 Software supply services
- 72316000 Data analysis services
- 72416000 Application service providers
- 72500000 Computer-related services
- 72510000 Computer-related management services

**NUTS** codes

• UK - United Kingdom

#### II.2.4) Description of the procurement

Education, Community Health and Social Care Solutions: provision of software; solution identification; design; development; implementation; data take-on; migration; integration

and security; user training; essential hardware; maintenance; support; and professional services tailored to the Education, Community Health and/or the Social Care sectors.

Suppliers will only need experience and offerings in one of the sectors to bid. Customers can use this lot for either a single-sector procurement - e.g. Education only - or for cross-sector integrations - e.g. Education and Social Care.

It includes Learning Applications and Platforms; Academic Scheduling and Management Solutions; Community Health and Social Care market specific solutions; and Enterprise Health Solutions.

### II.2) Description

#### II.2.1) Title

Housing, Environmental and Planning Solutions

Lot No

3

- 48170000 Compliance software package
- 48517000 IT software package
- 48813000 Passenger information system
- 48813200 Real-time passenger information system
- 48931000 Training software package
- 48983000 Development software package
- 71354100 Digital mapping services
- 71356300 Technical support services
- 71400000 Urban planning and landscape architectural services
- 71410000 Urban planning services
- 72000000 IT services: consulting, software development, Internet and support
- 72200000 Software programming and consultancy services
- 72210000 Programming services of packaged software products

- 72211000 Programming services of systems and user software
- 72212000 Programming services of application software
- 72212100 Industry specific software development services
- 72212170 Compliance software development services
- 72212200 Networking, Internet and intranet software development services
- 72212211 Platform interconnectivity software development services
- 72212324 Charting software development services
- 72212326 Mapping software development services
- 72212332 Scheduling software development services
- 72212420 Facilities management software development services and software development services suite
- 72212421 Facilities management software development services
- 72212422 Software development services suites
- 72212517 IT software development services
- 72212700 Software development services utilities
- 72212900 Miscellaneous software development services and computer systems
- 72260000 Software-related services
- 72261000 Software support services
- 72262000 Software development services
- 72263000 Software implementation services
- 72265000 Software configuration services
- 72266000 Software consultancy services
- 72267000 Software maintenance and repair services
- 72267100 Maintenance of information technology software
- 72267200 Repair of information technology software
- 72268000 Software supply services

- 72416000 Application service providers
- 72500000 Computer-related services
- 72510000 Computer-related management services
- 90714100 Environmental information systems

**NUTS** codes

• UK - United Kingdom

#### II.2.4) Description of the procurement

Housing, Environmental and Planning Solutions: provision of software; solution identification; design; development; implementation; data take-on; migration; integration and security; user training; essential hardware; maintenance; support; and professional services for the Housing, Environmental and/or Planning sector.

It includes Environmental Health; Planning; Building Control; Local Land Changes; Trading Standards; Licensing; Property or Housing Management; Geographic Information System (GIS); Waste Management Solutions; and other sector specific business applications.

### II.2) Description

#### II.2.1) Title

Citizen Services

Lot No

4

- 48160000 Library software package
- 48161000 Library management system
- 48170000 Compliance software package
- 48332000 Scheduling software package
- 48517000 IT software package

- 48931000 Training software package
- 48983000 Development software package
- 71356300 Technical support services
- 72000000 IT services: consulting, software development, Internet and support
- 72200000 Software programming and consultancy services
- 72210000 Programming services of packaged software products
- 72211000 Programming services of systems and user software
- 72212000 Programming services of application software
- 72212100 Industry specific software development services
- 72212160 Library software development services
- 72212170 Compliance software development services
- 72212200 Networking, Internet and intranet software development services
- 72212211 Platform interconnectivity software development services
- 72212422 Software development services suites
- 72212517 IT software development services
- 72212700 Software development services utilities
- 72212900 Miscellaneous software development services and computer systems
- 72260000 Software-related services
- 72261000 Software support services
- 72263000 Software implementation services
- 72265000 Software configuration services
- 72266000 Software consultancy services
- 72267000 Software maintenance and repair services
- 72267100 Maintenance of information technology software
- 72267200 Repair of information technology software
- 72416000 Application service providers

72500000 - Computer-related services

#### II.2.3) Place of performance

**NUTS** codes

• UK - United Kingdom

#### II.2.4) Description of the procurement

Citizen Services: provision of software; solution identification; design; development; implementation; data take-on; migration; integration and security; user training; essential hardware; maintenance; support; and professional services focused on services provided to or consumed by the citizen.

It includes Library solutions; Democratic and Citizen Engagement Systems; Museums systems; Sports and Recreation systems; Registrar systems; Burials and Crematoria Solutions; and other sector specific applications.

### II.2) Description

#### II.2.1) Title

**Bluelight Solutions** 

Lot No

5

- 48170000 Compliance software package
- 48217000 Transaction-processing software package
- 48440000 Financial analysis and accounting software package
- 48441000 Financial analysis software package
- 48442000 Financial systems software package
- 48517000 IT software package
- 48600000 Database and operating software package
- 48610000 Database systems
- 48611000 Database software package

- 48613000 Electronic data management (EDM)
- 48614000 Data-acquisition system
- 48780000 System, storage and content management software package
- 48900000 Miscellaneous software package and computer systems
- 48931000 Training software package
- 48983000 Development software package
- 71356300 Technical support services
- 72000000 IT services: consulting, software development, Internet and support
- 72200000 Software programming and consultancy services
- 72210000 Programming services of packaged software products
- 72211000 Programming services of systems and user software
- 72212000 Programming services of application software
- 72212100 Industry specific software development services
- 72212170 Compliance software development services
- 72212200 Networking, Internet and intranet software development services
- 72212211 Platform interconnectivity software development services
- 72212212 Optical jukebox server software development services
- 72212422 Software development services suites
- 72212517 IT software development services
- 72212700 Software development services utilities
- 72212900 Miscellaneous software development services and computer systems
- 72260000 Software-related services
- 72261000 Software support services
- 72262000 Software development services
- 72263000 Software implementation services
- 72265000 Software configuration services

- 72266000 Software consultancy services
- 72267000 Software maintenance and repair services
- 72267100 Maintenance of information technology software
- 72267200 Repair of information technology software
- 72268000 Software supply services
- 72416000 Application service providers
- 72500000 Computer-related services
- 72510000 Computer-related management services

**NUTS** codes

• UK - United Kingdom

#### II.2.4) Description of the procurement

Bluelight Solutions: provision software; solution identification; design; development; implementation; data take-on; migration; integration and security; user training; essential hardware; maintenance; support; and professional services.

It includes: Investigation; Intelligence; Forensics;, Case and Custody Applications; Surveillance and Reconnaissance; Integrated Command and Control Systems (ICCS); Emergency Response and Crisis Management; Fraud Detection; Digital Asset Management; Recording and Audio-visual; Data Analytics(including Management Information and Business Intelligence); and other bluelight specific applications.

## II.3) Estimated date of publication of contract notice

20 June 2022

### Section IV. Procedure

## IV.1) Description

### IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: Yes

## **Section VI. Complementary information**

## VI.3) Additional information

Crown Commercial Service invites suggestions and feedback on the proposed structure of the Vertical Application Solutions structure, service lines or processes detailed in the lots from the market including industry experts, specialists and suppliers.

To participate in market engagement please email <a href="mailto:technologysolutions@crowncommercial.gov.uk">technologysolutions@crowncommercial.gov.uk</a> with any suggestions and/or feedback in your email, along with the following details:

- 1. Organisation name
- 2. Contact name
- 3. Job title of contact (including responsibility within your organisation)
- 4. Contact phone number
- 5. Contact email
- 6. Organisation website link

Crown Commercial Service (CCS) will use an eSourcing system for this competition and reserves the right to use an electronic auction. The eSourcing system we will use is <a href="https://crowncommercialservice.bravosolution.co.uk">https://crowncommercialservice.bravosolution.co.uk</a>.

Please note that, to register, you must have a valid DUNS number (as provided by Dun and Bradstreet) for the organisation which you are registering, who will be entering into a contract if invited to do so.

The value in II.1.5 is an indicative value over 4 years.

The date in II.3) is the estimated date of publication, please refer to the CCS website page <a href="https://www.crowncommercial.gov.uk/agreements/RM6259">https://www.crowncommercial.gov.uk/agreements/RM6259</a> for updates and monitor Tenders Electronic Daily for the publication of the contract notice.

The Cyber Essentials scheme is mandatory for Central Government Contracts which involve handling personal information and providing certain ICT products and services.

The Government is taking steps to further reduce the levels of cyber security risk in its supply chain through the Cyber Essentials scheme. The scheme defines a set of controls which, when properly implemented, will provide organisations with basic protection from the most prevalent forms of threat coming from the internet.

To participate in this procurement, bidders will be required to demonstrate that they are Cyber Essentials Plus certified for the services under and in connection with the procurement.

The bidder may be awarded a contract but shall not enter into any call off contracts with buyers until they are able to demonstrate to CCS that they meet the technical requirements prescribed by the Cyber Essentials Plus Scheme for services under and in connection with this procurement.

The service that arise from this framework will involve the supplier holding material that has been assigned a protective marking under the Government Security Classifications Scheme (April 2014) of OFFICIAL/SENSITIVE. Bidders will be required to implement their solution in accordance with the Vertical Application Solutions Schedule, "Security Requirement and Plan", to meet Framework Agreement requirements. This will be released at the ITT stage.

The estimated date of contract publication in section II.3 is subject to change based on Cabinet Office governance approvals.

A Future Opportunity on contract finder can be found here: <a href="https://www.contractsfinder.service.gov.uk/Notice/38a78e74-508f-44ed-b4a1-cb2d1025f70a">https://www.contractsfinder.service.gov.uk/Notice/38a78e74-508f-44ed-b4a1-cb2d1025f70a</a>