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Contract

## **Window Cleaning Services [3629603]**

Procurement and Logistics Service

F03: Contract award notice

Notice identifier: 2022/S 000-032538

Procurement identifier (OCID): ocids-h6vhtk-035b6b

Published 16 November 2022, 4:04pm

### **Section I: Contracting authority**

#### **I.1) Name and addresses**

Procurement and Logistics Service

77 Boucher Crescent

Belfast

BT12 6HU

#### **Email**

[boucher.sourcing@hscni.net](mailto:boucher.sourcing@hscni.net)

#### **Country**

United Kingdom

#### **Region code**

UK - United Kingdom

#### **Internet address(es)**

Main address

<https://etendersni.gov.uk/epps>

Buyer's address

<https://etendersni.gov.uk/epps>

## **I.2) Information about joint procurement**

The contract is awarded by a central purchasing body

## **I.4) Type of the contracting authority**

Body governed by public law

## **I.5) Main activity**

Health

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## **Section II: Object**

### **II.1) Scope of the procurement**

#### **II.1.1) Title**

Window Cleaning Services [3629603]

Reference number

3629603

#### **II.1.2) Main CPV code**

- 90911000 - Accommodation, building and window cleaning services

#### **II.1.3) Type of contract**

Services

#### **II.1.4) Short description**

Window Cleaning Services

#### **II.1.6) Information about lots**

This contract is divided into lots: Yes

### **II.1.7) Total value of the procurement (excluding VAT)**

Value excluding VAT: £1,934,926.50

## **II.2) Description**

### **II.2.1) Title**

Belfast Health and Social Care Trust

Lot No

1

### **II.2.2) Additional CPV code(s)**

- 90911000 - Accommodation, building and window cleaning services

### **II.2.3) Place of performance**

NUTS codes

- UKN0 - Northern Ireland

### **II.2.4) Description of the procurement**

Window Cleaning Services

### **II.2.5) Award criteria**

Quality criterion - Name: Complaints Policy / Weighting: Pass/Fail

Quality criterion - Name: Health and Safety Policy / Weighting: Pass/Fail

Quality criterion - Name: Quality/Professional Standards / Weighting: Pass/Fail

Quality criterion - Name: Implementation and Strategy Plan / Weighting: Pass/Fail

Quality criterion - Name: Social Value / Weighting: 10

Cost criterion - Name: Price / Weighting: 90

### **II.2.11) Information about options**

Options: Yes

Description of options

OPTIONS FOR FURTHER EXTENSION PERIODS; A PERIOD OR PERIODS TOGETHER TOTALLING NO MORE THAN 24 MONTHS AS DESCRIBED IN CLAUSE 2.2 OF THE SS17BC COMMERCIAL CONDITIONS OF CONTRACT FOR SERVICES AND, OR BY FURTHER PERIODS OF UP TO A MAXIMUM OF 18 MONTHS IN THE CIRCUMSTANCES DESCRIBED IN CLAUSE 2.3 OF THE SS17BC COMMERCIAL CONDITIONS OF CONTRACT FOR SERVICES

### **II.2.13) Information about European Union Funds**

The procurement is related to a project and/or programme financed by European Union funds: No

### **II.2.14) Additional information**

The value stated in V.2.4 is the lowest value in the following range £956,501.00 - £1,434,751.50. GBP which has been calculated to include all extension options and the highest value. accounts for a potential increase in demand for services by 50 percent. It is not a guarantee. of uptake or minimum demand.

## **II.2) Description**

### **II.2.1) Title**

Western Health and Social Care Trust

Lot No

2

### **II.2.2) Additional CPV code(s)**

- 90911000 - Accommodation, building and window cleaning services

### **II.2.3) Place of performance**

NUTS codes

- UKN0 - Northern Ireland

### **II.2.4) Description of the procurement**

## Window Cleaning Services

### **II.2.5) Award criteria**

Quality criterion - Name: Complaints Policy / Weighting: Pass/Fail

Quality criterion - Name: Health and Safety Policy / Weighting: Pass/Fail

Quality criterion - Name: Quality/Professional Standards / Weighting: Pass/Fail

Quality criterion - Name: Implementation and Strategy Plan / Weighting: Pass/Fail

Quality criterion - Name: Social Value / Weighting: 10

Cost criterion - Name: Price / Weighting: 90

### **II.2.11) Information about options**

Options: Yes

Description of options

OPTIONS FOR FURTHER EXTENSION PERIODS; A PERIOD OR PERIODS TOGETHER TOTALLING NO MORE THAN 24 MONTHS AS DESCRIBED IN CLAUSE 2.2 OF THE SS17BC COMMERCIAL CONDITIONS OF CONTRACT FOR SERVICES AND, OR FURTHER PERIODS OF UP TO A MAXIMUM OF 18 MONTHS IN THE CIRCUMSTANCES DESCRIBED IN CLAUSE 2.3 OF THE SS17BC COMMERCIAL CONDITIONS OF CONTRACT FOR SERVICES

### **II.2.13) Information about European Union Funds**

The procurement is related to a project and/or programme financed by European Union funds: No

### **II.2.14) Additional information**

The value stated in V.2.4 is the lowest value in the following range £251,842.50 - £377,763.75. GBP which has been calculated to include all extension options and the highest value. accounts for a potential increase in demand for services by 50 percent. It is not a guarantee. of uptake or minimum demand.

## **II.2) Description**

### **II.2.1) Title**

South Eastern Health and Social Care Trust

Lot No

3

### **II.2.2) Additional CPV code(s)**

- 90911000 - Accommodation, building and window cleaning services

### **II.2.3) Place of performance**

NUTS codes

- UKN0 - Northern Ireland

### **II.2.4) Description of the procurement**

Window Cleaning Services

### **II.2.5) Award criteria**

Quality criterion - Name: Complaints Policy / Weighting: Pass/Fail

Quality criterion - Name: Health and Safety Policy / Weighting: Pass/Fail

Quality criterion - Name: Quality/Professional Standards / Weighting: Pass/Fail

Quality criterion - Name: Implementation and Strategy Plan / Weighting: Pass Fail

Quality criterion - Name: Social Value / Weighting: 90

Cost criterion - Name: Price / Weighting: 90

### **II.2.11) Information about options**

Options: Yes

Description of options

OPTIONS FOR FURTHER EXTENSION PERIODS; A PERIOD OR PERIODS TOGETHER TOTALLING NO MORE THAN 24 MONTHS AS DESCRIBED IN CLAUSE 2.2 OF THE SS17BC COMMERCIAL CONDITIONS OF CONTRACT FOR SERVICES AND, OR FURTHER PERIODS OF UP TO A MAXIMUM OF 18 MONTHS IN THE CIRCUMSTANCES DESCRIBED IN CLAUSE 2.3 OF THE SS17BC

## COMMERCIAL CONDITIONS OF CONTRACT FOR SERVICES

### **II.2.13) Information about European Union Funds**

The procurement is related to a project and/or programme financed by European Union funds: No

### **II.2.14) Additional information**

The value stated in V.2.4 is the lowest value in the following range £227,448.00 - £341,172.00. GBP which has been calculated to include all extension options and the highest value. accounts for a potential increase in demand for services by 50percent. It is not a guarantee. of uptake or minimum demand.

## **II.2) Description**

### **II.2.1) Title**

Southern Health and Social Care Trust

Lot No

4

### **II.2.2) Additional CPV code(s)**

- 90911000 - Accommodation, building and window cleaning services

### **II.2.3) Place of performance**

NUTS codes

- UKN0 - Northern Ireland

### **II.2.4) Description of the procurement**

Window Cleaning Services

### **II.2.5) Award criteria**

Quality criterion - Name: Complaints Policy / Weighting: Pass/Fail

Quality criterion - Name: Health and Safety / Weighting: Pass/Fail

Quality criterion - Name: Quality/Professional Standards / Weighting: Pass/Fail

Quality criterion - Name: Implementation and Strategy / Weighting: Pass/Fail

Quality criterion - Name: Social Value / Weighting: 10

Cost criterion - Name: Price / Weighting: 90

### **II.2.11) Information about options**

Options: Yes

Description of options

OPTIONS FOR FURTHER EXTENSION PERIODS; A PERIOD OR PERIODS TOGETHER TOTALLING NO MORE THAN 24 MONTHS AS DESCRIBED IN CLAUSE 2.2 OF THE SS17BC COMMERCIAL CONDITIONS OF CONTRACT FOR SERVICES AND, OR FURTHER PERIODS OF UP TO A MAXIMUM OF 18 MONTHS IN THE CIRCUMSTANCES DESCRIBED IN CLAUSE 2.3 OF THE SS17BC COMMERCIAL CONDITIONS OF CONTRACT FOR SERVICES

### **II.2.13) Information about European Union Funds**

The procurement is related to a project and/or programme financed by European Union funds: No

### **II.2.14) Additional information**

The value stated in V.2.4 is the lowest value in the following range £199,095.00 - £298,642.50. GBP which has been calculated to include all extension options and the highest value. accounts for a potential increase in demand for services by 50 percent. It is not a guarantee. of uptake or minimum demand.

## **II.2) Description**

### **II.2.1) Title**

Northern Health and Social Care Trust

Lot No

5

### **II.2.2) Additional CPV code(s)**

- 90911000 - Accommodation, building and window cleaning services



### **II.2.3) Place of performance**

NUTS codes

- UKN0 - Northern Ireland

### **II.2.4) Description of the procurement**

Window Cleaning Services

### **II.2.5) Award criteria**

Quality criterion - Name: Complaints Policy / Weighting: Pass/Fail

Quality criterion - Name: Health and Safety Policy / Weighting: Pass/Fail

Quality criterion - Name: Quality/Professional Standards / Weighting: Pass/Fail

Quality criterion - Name: Implementation and Strategy Plan / Weighting: Pass/Fail

Quality criterion - Name: Social Value / Weighting: 10

Cost criterion - Name: Price / Weighting: 90

### **II.2.11) Information about options**

Options: Yes

Description of options

OPTIONS FOR FURTHER EXTENSION PERIODS; A PERIOD OR PERIODS TOGETHER TOTALLING NO MORE THAN 24 MONTHS AS DESCRIBED IN CLAUSE 2.2 OF THE SS17BC COMMERCIAL CONDITIONS OF CONTRACT FOR SERVICES AND, OR FURTHER PERIODS OF UP TO A MAXIMUM OF 18 MONTHS IN THE CIRCUMSTANCES DESCRIBED IN CLAUSE 2.3 OF THE SS17BC COMMERCIAL CONDITIONS OF CONTRACT FOR SERVICES

### **II.2.13) Information about European Union Funds**

The procurement is related to a project and/or programme financed by European Union funds: No

### **II.2.14) Additional information**

The value stated in V.2.4 is the lowest value in the following range £199,355.00 -

£299,032.50 GBP which has been calculated to include all extension options and the highest value. accounts for a potential increase in demand for services by 50percent. It is not a guarantee. of uptake or minimum demand.

## **II.2) Description**

### **II.2.1) Title**

Northern Ireland Ambulance Service Trust and Small Organisations

Lot No

6

### **II.2.2) Additional CPV code(s)**

- 90911000 - Accommodation, building and window cleaning services

### **II.2.3) Place of performance**

NUTS codes

- UKN0 - Northern Ireland

### **II.2.4) Description of the procurement**

Window Cleaning Services

### **II.2.5) Award criteria**

Quality criterion - Name: Complaints Policy / Weighting: Pass/Fail

Quality criterion - Name: Health and Safety Policy / Weighting: Pass/Fail

Quality criterion - Name: Quality/Professional Standards / Weighting: Pass/Fail

Quality criterion - Name: Implementation and Strategy Plan / Weighting: Pass/Fail

Quality criterion - Name: Social Value / Weighting: 10

Cost criterion - Name: Price / Weighting: 90

### **II.2.11) Information about options**

Options: Yes

## Description of options

OPTIONS FOR FURTHER EXTENSION PERIODS; A PERIOD OR PERIODS TOGETHER TOTALLING NO MORE THAN 24 MONTHS AS DESCRIBED IN CLAUSE 2.2 OF THE SS17BC COMMERCIAL CONDITIONS OF CONTRACT FOR SERVICES AND, OR FURTHER PERIODS OF UP TO A MAXIMUM OF 18 MONTHS IN THE CIRCUMSTANCES DESCRIBED IN CLAUSE 2.3 OF THE SS17BC COMMERCIAL CONDITIONS OF CONTRACT FOR SERVICES

### **II.2.13) Information about European Union Funds**

The procurement is related to a project and/or programme financed by European Union funds: No

### **II.2.14) Additional information**

The value stated in V.2.4 is the lowest value in the following range £100,685.00 - £151,027.50. GBP which has been calculated to include all extension options and the highest value. accounts for a potential increase in demand for services by 50 percent. It is not a guarantee. of uptake or minimum demand.

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## **Section IV. Procedure**

### **IV.1) Description**

#### **IV.1.1) Type of procedure**

Open procedure

#### **IV.1.8) Information about the Government Procurement Agreement (GPA)**

The procurement is covered by the Government Procurement Agreement: Yes

### **IV.2) Administrative information**

#### **IV.2.1) Previous publication concerning this procedure**

Notice number: [2022/S 000-022306](#)

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## **Section V. Award of contract**

### **Contract No**

1

### **Lot No**

1

### **Title**

Belfast Health and Social Care Trust

A contract/lot is awarded: Yes

### **V.2) Award of contract**

#### **V.2.1) Date of conclusion of the contract**

15 November 2022

#### **V.2.2) Information about tenders**

Number of tenders received: 4

Number of tenders received from SMEs: 1

Number of tenders received from tenderers from other EU Member States: 0

Number of tenders received from tenderers from non-EU Member States: 1

Number of tenders received by electronic means: 4

The contract has been awarded to a group of economic operators: No

#### **V.2.3) Name and address of the contractor**

G.O.N CLEANING SERVICES LTD

10 CAIRNMORE DRIVE

LISBURN

BT28 2DP

Email

[info@goncleaningservices.com](mailto:info@goncleaningservices.com)

Telephone

+44 07963089492

Fax

+44 02892583313

Country

United Kingdom

NUTS code

- UK - United Kingdom

Internet address

<https://etendersni.gov.uk/epps>

The contractor is an SME

Yes

**V.2.4) Information on value of contract/lot (excluding VAT)**

Initial estimated total value of the contract/lot: £649,600

Total value of the contract/lot: £956,501

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## **Section V. Award of contract**

### **Contract No**

2

### **Lot No**

2

### **Title**

Western Health and Social Care Trust

A contract/lot is awarded: Yes

### **V.2) Award of contract**

#### **V.2.1) Date of conclusion of the contract**

15 November 2022

#### **V.2.2) Information about tenders**

Number of tenders received: 4

Number of tenders received from SMEs: 1

Number of tenders received from tenderers from other EU Member States: 0

Number of tenders received from tenderers from non-EU Member States: 1

Number of tenders received by electronic means: 4

The contract has been awarded to a group of economic operators: No

#### **V.2.3) Name and address of the contractor**

MONROE FACILITIES LTD

16 Drumeagle Road Sion Mills

STRABANE

BT82 9NQ

Email

[info@monroeltd.co.uk](mailto:info@monroeltd.co.uk)

Telephone

+44 07725845445

Country

United Kingdom

NUTS code

- UK - United Kingdom

Internet address

<https://etendersni.gov.uk/epps>

The contractor is an SME

Yes

**V.2.4) Information on value of contract/lot (excluding VAT)**

Initial estimated total value of the contract/lot: £230,900

Total value of the contract/lot: £251,842.50

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## **Section V. Award of contract**

### **Contract No**

3

### **Lot No**

3

### **Title**

South Eastern Health and Social Care Trust

A contract/lot is awarded: Yes

### **V.2) Award of contract**

#### **V.2.1) Date of conclusion of the contract**

15 November 2022

#### **V.2.2) Information about tenders**

Number of tenders received: 4

Number of tenders received from SMEs: 1

Number of tenders received from tenderers from other EU Member States: 0

Number of tenders received from tenderers from non-EU Member States: 1

Number of tenders received by electronic means: 4

The contract has been awarded to a group of economic operators: No

#### **V.2.3) Name and address of the contractor**

MONROE FACILITIES LTD

16 Drumeagle Road Sion Mills

STRABANE



BT82 9NQ

Email

[info@monroeltd.co.uk](mailto:info@monroeltd.co.uk)

Telephone

+44 07725845445

Country

United Kingdom

NUTS code

- UK - United Kingdom

Internet address

<https://etendersni.gov.uk/epps>

The contractor is an SME

Yes

**V.2.4) Information on value of contract/lot (excluding VAT)**

Initial estimated total value of the contract/lot: £192,500

Total value of the contract/lot: £227,448

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## **Section V. Award of contract**

### **Contract No**

4

### **Lot No**

4

### **Title**

Southern Health and Social Care Trust

A contract/lot is awarded: Yes

### **V.2) Award of contract**

#### **V.2.1) Date of conclusion of the contract**

15 November 2022

#### **V.2.2) Information about tenders**

Number of tenders received: 4

Number of tenders received from SMEs: 1

Number of tenders received from tenderers from other EU Member States: 0

Number of tenders received from tenderers from non-EU Member States: 1

Number of tenders received by electronic means: 4

The contract has been awarded to a group of economic operators: No

#### **V.2.3) Name and address of the contractor**

MONROE FACILITIES LTD

16 Drumeagle Road Sion Mills

STRABANE

BT82 9NQ

Email

[info@monroeltd.co.uk](mailto:info@monroeltd.co.uk)

Telephone

+44 07725845445

Country

United Kingdom

NUTS code

- UK - United Kingdom

Internet address

<https://etendersni.gov.uk/epps>

The contractor is an SME

Yes

**V.2.4) Information on value of contract/lot (excluding VAT)**

Initial estimated total value of the contract/lot: £164,600

Total value of the contract/lot: £199,095

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## **Section V. Award of contract**

### **Contract No**

5

### **Lot No**

5

### **Title**

Northern Health and Social Care Trust

A contract/lot is awarded: Yes

### **V.2) Award of contract**

#### **V.2.1) Date of conclusion of the contract**

15 November 2022

#### **V.2.2) Information about tenders**

Number of tenders received: 4

Number of tenders received from SMEs: 1

Number of tenders received from tenderers from other EU Member States: 0

Number of tenders received from tenderers from non-EU Member States: 1

Number of tenders received by electronic means: 4

The contract has been awarded to a group of economic operators: No

#### **V.2.3) Name and address of the contractor**

G.O.N CLEANING SERVICES LTD

10 CAIRNMORE DRIVE

LISBURN

BT28 2DP

Email

[info@goncleaningservices.com](mailto:info@goncleaningservices.com)

Telephone

+44 07963089492

Fax

+44 02892583313

Country

United Kingdom

NUTS code

- UK - United Kingdom

Internet address

<https://etendersni.gov.uk/epps>

The contractor is an SME

Yes

**V.2.4) Information on value of contract/lot (excluding VAT)**

Initial estimated total value of the contract/lot: £160,100

Total value of the contract/lot: £199,355

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## **Section V. Award of contract**

### **Contract No**

6

### **Lot No**

6

### **Title**

Northern Ireland Ambulance Service Trust and Small Organisations

A contract/lot is awarded: Yes

### **V.2) Award of contract**

#### **V.2.1) Date of conclusion of the contract**

15 November 2022

#### **V.2.2) Information about tenders**

Number of tenders received: 4

Number of tenders received from SMEs: 1

Number of tenders received from tenderers from other EU Member States: 0

Number of tenders received from tenderers from non-EU Member States: 1

Number of tenders received by electronic means: 4

The contract has been awarded to a group of economic operators: No

#### **V.2.3) Name and address of the contractor**

G.O.N CLEANING SERVICES LTD

10 CAIRNMORE DRIVE

LISBURN

BT28 2DP

Email

[info@goncleaningservices.com](mailto:info@goncleaningservices.com)

Telephone

+44 07963089492

Fax

+44 02892583313

Country

United Kingdom

NUTS code

- UK - United Kingdom

Internet address

<https://etendersni.gov.uk/epps>

The contractor is an SME

Yes

**V.2.4) Information on value of contract/lot (excluding VAT)**

Initial estimated total value of the contract/lot: £79,600

Total value of the contract/lot: £100,685

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## **Section VI. Complementary information**

### **VI.3) Additional information**

In Section 1.2 it is stated that this procurement is a joint procedure and contract award is by a Central Purchasing Body. This contract is not a joint contract, it is a Central Purchasing Body Contract operated by BSO PALS on behalf of the participants listed in Section 1.1). The value stated in II.1.7) is the lowest value in the following range for all Lots combined. £1,934,926.50 - £2,902,389.75 GBP which has been calculated to include all extension options and the highest value accounts for a potential increase in demand for services by 50 percent... It is not a guarantee of uptake or minimum demand.

### **VI.4) Procedures for review**

#### **VI.4.1) Review body**

Business Services Organisation

Belfast

Country

United Kingdom