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Award

## **Salesforce customer document and email templates software AN**

Ofcom

UK6: Contract award notice - Procurement Act 2023 - [view information about notice types](#)

Notice identifier: 2025/S 000-032517

Procurement identifier (OCID): ocds-h6vhtk-052802 ([view related notices](#))

Published 16 June 2025, 11:13am

## **Scope**

## **Reference**

C20252391

## **Description**

Customer document and email templates software for Salesforce and Clousense

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## **Contract 1. Salesforce customer document and email templates software**

### **Supplier**

- [AppExtremes, LLC dba Conga](#)

### **Contract value**

- £322,475.33 including VAT

Above the relevant threshold

### **Award decision date**

28 May 2025

### **Standstill period**

- End: 25 June 2025
- 8 working days

### **Earliest date the contract will be signed**

30 June 2025

### **Contract dates (estimated)**

- 1 July 2025 to 30 June 2028
- 3 years

## **Main procurement category**

Goods

## **Options**

The right to additional purchases while the contract is valid.

Ofcom reserve the option that if additional licences are required or if there is an increase in volume of documents created that may incur additional cost for this service, both will be delivered via this contract.

## **CPV classifications**

- 48000000 - Software package and information systems

## **Contract locations**

- UK - United Kingdom

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## **Procedure**

## Procedure type

Direct award

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## Supplier

### AppExtremes, LLC dba Conga

- Public Procurement Organisation Number: PLZV-1371-BWRZ

13699 Via Varra Rd

Broomfield

CO 80020

United States

Email: [accounting@conga.com](mailto:accounting@conga.com)

Small or medium-sized enterprise (SME): No

Voluntary, community or social enterprise (VCSE): No

Supported employment provider: No

Public service mutual: No

Contract 1. Salesforce customer document and email templates software

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## Contracting authority

### Ofcom

- Public Procurement Organisation Number: PQQZ-1663-NWMN

Riverside House, 2a Southwark Bridge Road

London

SE1 9HA

United Kingdom

Email: [procurementnotice@ofcom.org.uk](mailto:procurementnotice@ofcom.org.uk)

Website: <http://www.ofcom.org.uk>

Region: UKI44 - Lewisham and Southwark

Organisation type: Public authority - sub-central government