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Tender

## **Suicide Bereavement Liaison Service**

Llywodraeth Cymru / Welsh Government

F02: Contract notice

Notice identifier: 2023/S 000-032505

Procurement identifier (OCID): ocds-h6vhtk-04116d

Published 2 November 2023, 5:00pm

### **Section I: Contracting authority**

#### **I.1) Name and addresses**

Llywodraeth Cymru / Welsh Government

Gwasanaethau Caffael Corfforaethol / Corporate Procurement Services, Parc Cathays / Cathays Park

Caerdydd / Cardiff

CF10 3NQ

#### **Email**

[CPSProcurementAdvice@gov.wales](mailto:CPSProcurementAdvice@gov.wales)

#### **Telephone**

+44 3000257095

#### **Country**

United Kingdom

#### **NUTS code**

UKL - Wales

**Internet address(es)**

Main address

<http://gov.wales>

Buyer's address

[https://www.sell2wales.gov.wales/search/Search\\_AuthProfile.aspx?ID=AA0007](https://www.sell2wales.gov.wales/search/Search_AuthProfile.aspx?ID=AA0007)

**I.2) Information about joint procurement**

The contract is awarded by a central purchasing body

**I.3) Communication**

The procurement documents are available for unrestricted and full direct access, free of charge, at

<https://etenderwales.bravosolution.co.uk/web/login.shtml>

Additional information can be obtained from the above-mentioned address

Tenders or requests to participate must be submitted electronically via

<https://etenderwales.bravosolution.co.uk/web/login.shtml>

**I.4) Type of the contracting authority**

Ministry or any other national or federal authority

**I.5) Main activity**

General public services

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## **Section II: Object**

### **II.1) Scope of the procurement**

#### **II.1.1) Title**

Suicide Bereavement Liaison Service

Reference number

C130/2022/2023

#### **II.1.2) Main CPV code**

- 85140000 - Miscellaneous health services

#### **II.1.3) Type of contract**

Services

#### **II.1.4) Short description**

The Welsh Government wishes to engage an agency that can ensure a consistent, timely, and proactive offer of support to people affected by sudden deaths that are unexplained or a suspected suicide. The provider must have demonstrable expertise gained through experience in this area of work.

#### **II.1.5) Estimated total value**

Value excluding VAT: £450,000

#### **II.1.6) Information about lots**

This contract is divided into lots: No

### **II.2) Description**

#### **II.2.3) Place of performance**

NUTS codes

- UKL - Wales

#### **II.2.4) Description of the procurement**

The essential elements required of the service are:

**Timeliness** – that a proactive offer of support is made within 48-72 hours of the death, but also that the agency responds quickly (within 24 hours) to people contacting them beyond this timeframe

**Accessibility** – that support offers are accessible to the people choosing that type of support, either geographically (eg: we know in some areas long-distance travel is required to reach peer-support groups), digitally, or to meet particular communication requirements, sensory or learning disabilities

**Professional** – that the liaison service is staffed by individuals who are suitably experienced, knowledgeable, and skilled, and potentially qualified, to respond to the specialised needs of people affected by suicide, and that appropriate supervisory and wellbeing support systems are in place to support the staff

**Compassionate** – that the workforce is supported by a working environment that offers psychological safety, and that all workers understand what it feels like to be treated with compassion, so that they can ensure a compassionate response to the public

**Safe** – that the agency and its workforce understand the principles and legislation relating to safeguarding and the needs of vulnerable groups. The successful Bidder should ensure that appropriate checks have been undertaken through the Disclosure and Barring Service for any personnel that are likely to come into contact with children, young people or vulnerable adults during the course of the Contract

**Confidential** – those being served by the liaison agency can be confident that their conversations, and any records of their needs are confidential; their personal data and information is protected in line with the requirements of data protection legislation; and only used for the purposes of this service and the support they wish to engage with

The outcome will be a nationally recognised bereavement liaison service that can be accessed either by signposting, referral, or recommendation through a range of agencies or self-referral.”

#### **II.2.5) Award criteria**

Price is not the only award criterion and all criteria are stated only in the procurement documents

#### **II.2.6) Estimated value**

Value excluding VAT: £450,000

#### **II.2.7) Duration of the contract, framework agreement or dynamic purchasing system**

Duration in months

24

This contract is subject to renewal

Yes

Description of renewals

Option to extend contract term by up to a further 12 months.

#### **II.2.10) Information about variants**

Variants will be accepted: No

#### **II.2.11) Information about options**

Options: No

#### **II.2.13) Information about European Union Funds**

The procurement is related to a project and/or programme financed by European Union funds: No

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## **Section III. Legal, economic, financial and technical information**

### **III.1) Conditions for participation**

#### **III.1.2) Economic and financial standing**

Selection criteria as stated in the procurement documents

#### **III.1.3) Technical and professional ability**

Selection criteria as stated in the procurement documents

### **III.2) Conditions related to the contract**

#### **III.2.2) Contract performance conditions**

As stated in the tender documentation.

#### **III.2.3) Information about staff responsible for the performance of the contract**

Obligation to indicate the names and professional qualifications of the staff assigned to performing the contract

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## **Section IV. Procedure**

### **IV.1) Description**

#### **IV.1.1) Type of procedure**

Open procedure

#### **IV.1.8) Information about the Government Procurement Agreement (GPA)**

The procurement is covered by the Government Procurement Agreement: Yes

### **IV.2) Administrative information**

#### **IV.2.2) Time limit for receipt of tenders or requests to participate**

Date

7 December 2023

Local time

2:00pm

#### **IV.2.4) Languages in which tenders or requests to participate may be submitted**

English, Welsh

#### **IV.2.6) Minimum time frame during which the tenderer must maintain the tender**

Duration in months: 6 (from the date stated for receipt of tender)

#### **IV.2.7) Conditions for opening of tenders**

Date

8 December 2023

Local time

9:00am

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## **Section VI. Complementary information**

### **VI.1) Information about recurrence**

This is a recurrent procurement: Yes

Estimated timing for further notices to be published: 2026

### **VI.3) Additional information**

E-Tender Information:

<https://etenderwales.bravosolution.co.uk>

- The first person from your Organisation to use the Platform will be required to register on behalf of the

Organisation.

- Registration involves accepting a User Agreement, and providing basic information about your

Organisation and about the User performing the Registration.

- On registering on the Platform the Super User will select a Username and will receive a password.

- The Password will be sent by e-mail to the email address that was specified in the User Details section of

the Registration page.

- In order to log-in to the Platform please enter your Username and Password.

- Note: If you forget your Password then visit the homepage and click "Forgot your password?"

- Registration should only be performed once for each Organisation.

- If you think that someone in your Organisation may have already registered on this Platform then you

must not register again.



- Please contact the person who Registered (i.e. the Super User) in order to arrange access to the Platform.

## 5.1

- Contact the Helpdesk immediately if you are unable to contact the Super User (for example if they have

left your Organisation).

- Note: If your Organisation is already registered on the Platform then you must not make any additional

registration. Please contact the

Helpdesk to gain access to the Platform.

- Tenders must be uploaded to the BravoSolution portal by 14:00. Late bids will not be accepted.

### How To Find The ITT:

- Once logged in you must click on 'ITT's Open to all Suppliers'

- The e-tender references for this contract are: project\_53660 and itt\_103151

- Click on the title to access summary details of the contract. If you are still interested in submitting a

tender, click the 'Express an Interest' button. This will move the ITT from the 'Open to all Suppliers' area to

the 'My ITT's' on the home page.

- You will then see the full details of the ITT in the qualification and technical envelopes along with any

relevant documents in the 'Attachments' area.

- Any questions on the ITT, please use the 'Messages' area to contact the buyer directly

(WA Ref:133372)

The buyer considers that this contract is suitable for consortia bidding.

NOTE: The authority is using eTenderwales to carry out this procurement process. To obtain further information record your interest on Sell2Wales at [https://www.sell2wales.gov.wales/search/search\\_switch.aspx?ID=133372](https://www.sell2wales.gov.wales/search/search_switch.aspx?ID=133372)

Under the terms of this contract the successful supplier(s) will be required to deliver Community Benefits in support of the authority's economic and social objectives. Accordingly, contract performance conditions may relate in particular to social and environmental considerations. The Community Benefits included in this contract are:

As stated in tender documentation.

(WA Ref:133372)

The buyer considers that this contract is suitable for consortia.

## **VI.4) Procedures for review**

### **VI.4.1) Review body**

High Court

Royal Courts of Justice, The Strand

London

WC2A 2LL

Telephone

+44 2079477501

Country

United Kingdom