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Tender

Suicide Bereavement Liaison Service

Llywodraeth Cymru / Welsh Government

F02: Contract notice

Notice identifier: 2023/S 000-032505

Procurement identifier (OCID): ocds-h6vhtk-04116d

Published 2 November 2023, 5:00pm

Section I: Contracting authority

I.1) Name and addresses

Llywodraeth Cymru / Welsh Government

Gwasanaethau Caffael Corfforaethol / Corporate Procurement Services, Parc Cathays / Cathays Park

Caerdydd / Cardiff

CF10 3NQ

Email

CPSProcurementAdvice@gov.wales

Telephone

+44 3000257095

Country

United Kingdom

NUTS code

UKL - Wales

Internet address(es)

Main address

<http://gov.wales>

Buyer's address

https://www.sell2wales.gov.wales/search/Search_AuthProfile.aspx?ID=AA0007

I.2) Information about joint procurement

The contract is awarded by a central purchasing body

I.3) Communication

The procurement documents are available for unrestricted and full direct access, free of charge, at

<https://etenderwales.bravosolution.co.uk/web/login.shtml>

Additional information can be obtained from the above-mentioned address

Tenders or requests to participate must be submitted electronically via

<https://etenderwales.bravosolution.co.uk/web/login.shtml>

I.4) Type of the contracting authority

Ministry or any other national or federal authority

I.5) Main activity

General public services

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

Suicide Bereavement Liaison Service

Reference number

C130/2022/2023

II.1.2) Main CPV code

- 85140000 - Miscellaneous health services

II.1.3) Type of contract

Services

II.1.4) Short description

The Welsh Government wishes to engage an agency that can ensure a consistent, timely, and proactive offer of support to people affected by sudden deaths that are unexplained or a suspected suicide. The provider must have demonstrable expertise gained through experience in this area of work.

II.1.5) Estimated total value

Value excluding VAT: £450,000

II.1.6) Information about lots

This contract is divided into lots: No

II.2) Description

II.2.3) Place of performance

NUTS codes

- UKL - Wales

II.2.4) Description of the procurement

The essential elements required of the service are:

Timeliness – that a proactive offer of support is made within 48-72 hours of the death, but also that the agency responds quickly (within 24 hours) to people contacting them beyond this timeframe

Accessibility – that support offers are accessible to the people choosing that type of support, either geographically (eg: we know in some areas long-distance travel is required to reach peer-support groups), digitally, or to meet particular communication requirements, sensory or learning disabilities

Professional – that the liaison service is staffed by individuals who are suitably experienced, knowledgeable, and skilled, and potentially qualified, to respond to the specialised needs of people affected by suicide, and that appropriate supervisory and wellbeing support systems are in place to support the staff

Compassionate – that the workforce is supported by a working environment that offers psychological safety, and that all workers understand what it feels like to be treated with compassion, so that they can ensure a compassionate response to the public

Safe – that the agency and its workforce understand the principles and legislation relating to safeguarding and the needs of vulnerable groups. The successful Bidder should ensure that appropriate checks have been undertaken through the Disclosure and Barring Service for any personnel that are likely to come into contact with children, young people or vulnerable adults during the course of the Contract

Confidential – those being served by the liaison agency can be confident that their conversations, and any records of their needs are confidential; their personal data and information is protected in line with the requirements of data protection legislation; and only used for the purposes of this service and the support they wish to engage with

The outcome will be a nationally recognised bereavement liaison service that can be accessed either by signposting, referral, or recommendation through a range of agencies or self-referral.”

II.2.5) Award criteria

Price is not the only award criterion and all criteria are stated only in the procurement documents

II.2.6) Estimated value

Value excluding VAT: £450,000

II.2.7) Duration of the contract, framework agreement or dynamic purchasing system

Duration in months

24

This contract is subject to renewal

Yes

Description of renewals

Option to extend contract term by up to a further 12 months.

II.2.10) Information about variants

Variants will be accepted: No

II.2.11) Information about options

Options: No

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

Section III. Legal, economic, financial and technical information

III.1) Conditions for participation

III.1.2) Economic and financial standing

Selection criteria as stated in the procurement documents

III.1.3) Technical and professional ability

Selection criteria as stated in the procurement documents

III.2) Conditions related to the contract

III.2.2) Contract performance conditions

As stated in the tender documentation.

III.2.3) Information about staff responsible for the performance of the contract

Obligation to indicate the names and professional qualifications of the staff assigned to performing the contract

Section IV. Procedure

IV.1) Description

IV.1.1) Type of procedure

Open procedure

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: Yes

IV.2) Administrative information

IV.2.2) Time limit for receipt of tenders or requests to participate

Date

7 December 2023

Local time

2:00pm

IV.2.4) Languages in which tenders or requests to participate may be submitted

English, Welsh

IV.2.6) Minimum time frame during which the tenderer must maintain the tender

Duration in months: 6 (from the date stated for receipt of tender)

IV.2.7) Conditions for opening of tenders

Date

8 December 2023

Local time

9:00am

Section VI. Complementary information

VI.1) Information about recurrence

This is a recurrent procurement: Yes

Estimated timing for further notices to be published: 2026

VI.3) Additional information

E-Tender Information:

<https://etenderwales.bravosolution.co.uk>

- The first person from your Organisation to use the Platform will be required to register on behalf of the

Organisation.

- Registration involves accepting a User Agreement, and providing basic information about your

Organisation and about the User performing the Registration.

- On registering on the Platform the Super User will select a Username and will receive a password.

- The Password will be sent by e-mail to the email address that was specified in the User Details section of

the Registration page.

- In order to log-in to the Platform please enter your Username and Password.

- Note: If you forget your Password then visit the homepage and click "Forgot your password?"

- Registration should only be performed once for each Organisation.

- If you think that someone in your Organisation may have already registered on this Platform then you

must not register again.

- Please contact the person who Registered (i.e. the Super User) in order to arrange access to the Platform.

5.1

- Contact the Helpdesk immediately if you are unable to contact the Super User (for example if they have

left your Organisation).

- Note: If your Organisation is already registered on the Platform then you must not make any additional

registration. Please contact the

Helpdesk to gain access to the Platform.

- Tenders must be uploaded to the BravoSolution portal by 14:00. Late bids will not be accepted.

How To Find The ITT:

- Once logged in you must click on 'ITT's Open to all Suppliers'

- The e-tender references for this contract are: project_53660 and itt_103151

- Click on the title to access summary details of the contract. If you are still interested in submitting a

tender, click the 'Express an Interest' button. This will move the ITT from the 'Open to all Suppliers' area to

the 'My ITT's' on the home page.

- You will then see the full details of the ITT in the qualification and technical envelopes along with any

relevant documents in the 'Attachments' area.

- Any questions on the ITT, please use the 'Messages' area to contact the buyer directly

(WA Ref:133372)

The buyer considers that this contract is suitable for consortia bidding.

NOTE: The authority is using eTenderwales to carry out this procurement process. To obtain further information record your interest on Sell2Wales at https://www.sell2wales.gov.wales/search/search_switch.aspx?ID=133372

Under the terms of this contract the successful supplier(s) will be required to deliver Community Benefits in support of the authority's economic and social objectives. Accordingly, contract performance conditions may relate in particular to social and environmental considerations. The Community Benefits included in this contract are:

As stated in tender documentation.

(WA Ref:133372)

The buyer considers that this contract is suitable for consortia.

VI.4) Procedures for review

VI.4.1) Review body

High Court

Royal Courts of Justice, The Strand

London

WC2A 2LL

Telephone

+44 2079477501

Country

United Kingdom