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Tender

Staff Engagement Survey Service

National Institute for Health and Care Excellence

UK4: Tender notice - Procurement Act 2023 - [view information about notice types](#)

Notice identifier: 2025/S 000-032498

Procurement identifier (OCID): ocds-h6vhtk-05490b

Published 16 June 2025, 10:45am

Scope

Description

The National Institute for Health and Care Excellence (NICE) is seeking a supplier to deliver a three-year programme of staff engagement and inclusion surveys. The contract will run from September 2025 to September 2028, with a total budget of £51,000 (excluding VAT). The successful supplier will be responsible for designing and administering annual engagement and inclusion surveys for approximately 850 staff, alongside optional pulse surveys. Surveys must be delivered via a secure and anonymous platform and provide meaningful analysis segmented by directorate and other relevant groups. Key metrics such as WRES and WDES indicators must be maintained, while allowing flexibility for evolving and topical questions. NICE is looking for a partner with proven expertise in staff research, data analysis, and reporting, who can support actionable insight and continuous improvement. The first survey is expected to launch in December 2025. Full details and instructions for tender submission are available via the Atamis e-sourcing portal.

Total value (estimated)

- £51,177 excluding VAT

- £61,412.40 including VAT

Below the relevant threshold

Contract dates (estimated)

- 15 September 2025 to 14 September 2028
- 3 years

Main procurement category

Services

CPV classifications

- 79315000 - Social research services

Participation

Conditions of participation

Detailed within the tender documents

Particular suitability

- Small and medium-sized enterprises (SME)
- Voluntary, community and social enterprises (VCSE)

Submission

Enquiry deadline

26 June 2025, 5:00pm

Tender submission deadline

16 July 2025, 12:00pm

Submission address and any special instructions

Select or type this link into a browser to access and register your organisation to the Atamis system <https://health-family.force.com/s/Welcome> To find a future opportunity in the eTendering system, select "Find Opportunities" and then search by project number or title. Once you have found the correct Opportunity, press the 'Register Interest' button to register your interest. This will make the project to appear on 'My proposals and quotes'. From there you can review documents, send clarification messages, submit the response, or decline to respond, if you decide not to participate in the opportunity

Tenders may be submitted electronically

Yes

Award criteria

The contract will be awarded based on the most economically advantageous tender, assessed through a combination of quality and cost. Bids will be scored 50% on quality and 50% on price. Quality will be evaluated based on the supplier's relevant experience

Procedure

Procedure type

Below threshold - open competition

Contracting authority

National Institute for Health and Care Excellence

- Public Procurement Organisation Number: PHZT-4273-LJQD

3rd Floor, 3 Piccadilly Place

Manchester

M1 3BN

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Contact name: Naura Ogbe

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Region: UKD33 - Manchester

Organisation type: Public authority - central government

