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Tender

P2270 - Lickey Hills Visitor Centre Cafe

Birmingham City Council

UK4: Tender notice - Procurement Act 2023 - [view information about notice types](#)

Notice identifier: 2025/S 000-032489

Procurement identifier (OCID): ocds-h6vhtk-0548d3

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Scope

Reference

P2270

Description

Birmingham City Council is seeking to promote regeneration throughout the city and to promote not only the economic but also the social and environmental wellbeing of its residents and visitors to the city. This includes offering a diverse range of facilities and activities for citizens to participate in and experience. As part of this aspiration the Council is seeking a Provider to operate the Café at Lickey Hills Visitor Centre.

Birmingham is renowned for being a green city, with numerous parks, areas of open space & open water; where people can be active and enjoy the great outdoors. Over the past few years, we've seen a significant increase in the number of visitors to parks as people are realising the benefits that come from greenspace.

The Café at Lickey Hills Visitor Centre offers an opportunity within a heavily urbanised area for a suitable space that can deliver refreshments to the public. The Council wishes to engage with experienced organisations or individuals with relevant and appropriate experience to provide the services to visitors to the park and local community

The contract will be let under a concession agreement for a period of three years with the option to extend up to a further three years. Bidders should note that if successful all costs associated with the delivery of the service shall be the responsibility of the Concessionaire.

This Request for Quotations is being issued using the Council's e-tendering system 'In-tend' and organisations must ensure that they are registered users. The procurement process will be managed using this system and therefore all bids must be submitted by Tenderers via the 'in-tend' system. <https://in-tendhost.co.uk/birminghamcc>

Registration and use of in-tend is free. All correspondence for this procurement process must be via the in-tend correspondence function and you should not contact any individual directly either by email or by telephone. If you are already a registered user, you do not have to re-register. If you are unable to register with in-tend or are experiencing difficulties, please email the CPS helpdesk at cps@birmingham.gov.uk.

Total value (estimated)

- £480,000 excluding VAT
- £576,000 including VAT

Below the relevant threshold

Contract dates (estimated)

- 8 September 2025 to 7 September 2028
- Possible extension to 7 September 2031
- 6 years

Description of possible extension:

The concession agreement may be extended up to a further three years to 07/09/2031

Main procurement category

Services

CPV classifications

- 55330000 - Cafeteria services
- 55500000 - Canteen and catering services
- 55520000 - Catering services

Contract locations

- UKG31 - Birmingham

Submission

Enquiry deadline

3 July 2025, 11:59pm

Tender submission deadline

11 July 2025, 1:00pm

Submission address and any special instructions

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Tenders may be submitted electronically

Yes

Award criteria

The award carries a total weighting of 100%, this is split between the following sections:

The overall weighting for the quality criteria is 60%

The overall weighting for the price criteria is 40%

For full details please refer to the procurement documents.

Procedure

Procedure type

Below threshold - open competition

Special regime

Concession

Contracting authority

Birmingham City Council

- Public Procurement Organisation Number: PCJJ-4826-QMLZ

Council House, 1 Victoria Square

Birmingham

B1 1BB

United Kingdom

Contact name: Commercial and Procurement

Email: etendering@birmingham.gov.uk

Website: <https://in-tendhost.co.uk/birminghamcc>

Region: UKG31 - Birmingham

Organisation type: Public authority - sub-central government