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Contract

CP2393-23 - Devon Domestic Abuse Integrated Support Service

Devon County Council

F21: Social and other specific services – public contracts

Contract award notice

Notice identifier: 2024/S 000-032477

Procurement identifier (OCID): ocds-h6vhtk-0433d2

Published 9 October 2024, 4:42pm

Section I: Contracting authority

I.1) Name and addresses

Devon County Council

County Hall, The Annexe, Topsham Road

Exeter

EX2 4QD

Contact

Mrs Jolene Roberts

Email

jolene.roberts@devon.gov.uk

Telephone

+44 1392383000

Country

United Kingdom

Region code

UKK43 - Devon CC

Internet address(es)

Main address

<http://www.devon.gov.uk>

Buyer's address

<http://www.devon.gov.uk>

I.4) Type of the contracting authority

Regional or local authority

I.5) Main activity

General public services

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

CP2393-23 - Devon Domestic Abuse Integrated Support Service

Reference number

DN707103

II.1.2) Main CPV code

- 85322000 - Community action programme

II.1.3) Type of contract

Services

II.1.4) Short description

The service is for all who are experiencing domestic abuse, there are five delivery elements, each designed to integrate seamlessly to form one fully integrated service. Across the five elements, provider(s) will seamlessly transition between the elements and functions that enhance the victim/survivors' experiences.

Currently there are separate services under different contractual arrangements, these will be bought together into a single unified service.

II.1.6) Information about lots

This contract is divided into lots: No

II.1.7) Total value of the procurement (excluding VAT)

Value excluding VAT: £18,630,000

II.2) Description

II.2.2) Additional CPV code(s)

- 98341000 - Accommodation services

II.2.3) Place of performance

NUTS codes

- UKK43 - Devon CC

II.2.4) Description of the procurement

The service is for:

- Victims or survivors of Domestic Abuse and their children who require support in the community

- Victims and survivors of Domestic Abuse (over the age of 16) and their children residing in Devon who need to, are accessing or have recently accessed safe accommodation as a result of said abuse.

- Those that perpetrate domestic abuse and cause harm who are willing to engage in restorative opportunities to address their behaviours

Delivery elements in scope:

- Single Entry Gateway, Navigation Support and community engagement
- Support in Domestic abuse Safe Accommodation and Refuge, Staying Put and resettlement

Community support including:

- Specialist victim support for moderate and high-risk DA
- Whole family support to non-violent parent and children
- Engagement with those that cause harm to elicit behaviour change
- Trauma responsive Recovery therapeutic Support
- Support in safe accommodation for women experiencing multiple disadvantages including domestic abuse and sexual violence

This integrated service will need to operate within a complex system and will proactively seek to collaborate, co-deliver, co-locate with other parts of the system including but not limited to, family hubs, (Safeguarding) Front Door and other parts of the system as opportunities emerge.

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

Section IV. Procedure

IV.2) Administrative information

IV.2.1) Previous publication concerning this procedure

Notice number: [2024/S 000-016405](#)

IV.2.9) Information about termination of call for competition in the form of a prior information notice

The contracting authority will not award any further contracts based on the above prior information notice

Section V. Award of contract

Contract No

CP2393-23

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.2) Information about tenders

Number of tenders received: 3

Number of tenders received from SMEs: 3

Number of tenders received from tenderers from other EU Member States: 0

Number of tenders received from tenderers from non-EU Member States: 3

Number of tenders received by electronic means: 3

V.2.3) Name and address of the contractor

Devon Domestic Abuse Alliance (led by North Devon Against Domestic Abuse NDADA)

PO BOX 141

Barnstaple

EX327YN

Email

hannah@ndada.co.uk

Country

United Kingdom

NUTS code

- UKK43 - Devon CC

The contractor is an SME

Yes

V.2.4) Information on value of contract/lot (excluding VAT)

Total value of the contract/lot: £18,630,000

V.2.5) Information about subcontracting

The contract is likely to be subcontracted

Value or proportion likely to be subcontracted to third parties

Proportion: 32 %

Section VI. Complementary information

VI.3) Additional information

This provision is being procured under Part 2, Chapter 3, Section 7 of the Public Contracts Regulations 2015 (PCR 2015) – Social and Other Specific Services (also known as ‘the light touch regime’) and this procurement does not follow, in particular, any of the defined procedures of the PCR 2015 (even if there are similarities) but does seek to adhere to the best practice procurement principles of Openness, Transparency, Fairness and Equity

VI.4) Procedures for review

VI.4.3) Review procedure

Precise information on deadline(s) for review procedures

Lodging of appeals.

Precise information on deadline(s) for lodging appeals: In accordance with Regulations 86 (Notices of decisions to award a contract or conclude a framework agreement), 87 (Standstill period) and Regulation 91 (Enforcement of duties through the Court) of the Public Contracts Regulations 2015.