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Contract

## **CP2393-23 - Devon Domestic Abuse Integrated Support Service**

Devon County Council

F21: Social and other specific services – public contracts

Contract award notice

Notice identifier: 2024/S 000-032477

Procurement identifier (OCID): ocids-h6vhtk-0433d2

Published 9 October 2024, 4:42pm

### **Section I: Contracting authority**

#### **I.1) Name and addresses**

Devon County Council

County Hall, The Annexe, Topsham Road

Exeter

EX2 4QD

#### **Contact**

Mrs Jolene Roberts

#### **Email**

[jolene.roberts@devon.gov.uk](mailto:jolene.roberts@devon.gov.uk)

#### **Telephone**

+44 1392383000

**Country**

United Kingdom

**Region code**

UKK43 - Devon CC

**Internet address(es)**

Main address

<http://www.devon.gov.uk>

Buyer's address

<http://www.devon.gov.uk>

**I.4) Type of the contracting authority**

Regional or local authority

**I.5) Main activity**

General public services

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**Section II: Object****II.1) Scope of the procurement****II.1.1) Title**

CP2393-23 - Devon Domestic Abuse Integrated Support Service

Reference number

DN707103

**II.1.2) Main CPV code**

- 85322000 - Community action programme

**II.1.3) Type of contract**

## Services

### **II.1.4) Short description**

The service is for all who are experiencing domestic abuse, there are five delivery elements, each designed to integrate seamlessly to form one fully integrated service. Across the five elements, provider(s) will seamlessly transition between the elements and functions that enhance the victim/survivors' experiences.

Currently there are separate services under different contractual arrangements, these will be bought together into a single unified service.

### **II.1.6) Information about lots**

This contract is divided into lots: No

### **II.1.7) Total value of the procurement (excluding VAT)**

Value excluding VAT: £18,630,000

## **II.2) Description**

### **II.2.2) Additional CPV code(s)**

- 98341000 - Accommodation services

### **II.2.3) Place of performance**

NUTS codes

- UKK43 - Devon CC

### **II.2.4) Description of the procurement**

The service is for:

- Victims or survivors of Domestic Abuse and their children who require support in the community
- Victims and survivors of Domestic Abuse (over the age of 16) and their children residing in Devon who need to, are accessing or have recently accessed safe accommodation as a result of said abuse.
- Those that perpetrate domestic abuse and cause harm who are willing to engage in restorative opportunities to address their behaviours

Delivery elements in scope:

- Single Entry Gateway, Navigation Support and community engagement
- Support in Domestic abuse Safe Accommodation and Refuge, Staying Put and resettlement

Community support including:

- Specialist victim support for moderate and high-risk DA
- Whole family support to non-violent parent and children
- Engagement with those that cause harm to elicit behaviour change
- Trauma responsive Recovery therapeutic Support
- Support in safe accommodation for women experiencing multiple disadvantages including domestic abuse and sexual violence

This integrated service will need to operate within a complex system and will proactively seek to collaborate, co-deliver, co-locate with other parts of the system including but not limited to, family hubs, (Safeguarding) Front Door and other parts of the system as opportunities emerge.

## **II.2.13) Information about European Union Funds**

The procurement is related to a project and/or programme financed by European Union funds: No

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## **Section IV. Procedure**

### **IV.2) Administrative information**

#### **IV.2.1) Previous publication concerning this procedure**

Notice number: [2024/S 000-016405](#)

#### **IV.2.9) Information about termination of call for competition in the form of a prior information notice**

The contracting authority will not award any further contracts based on the above prior information notice

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## Section V. Award of contract

### Contract No

CP2393-23

A contract/lot is awarded: Yes

### V.2) Award of contract

#### V.2.2) Information about tenders

Number of tenders received: 3

Number of tenders received from SMEs: 3

Number of tenders received from tenderers from other EU Member States: 0

Number of tenders received from tenderers from non-EU Member States: 3

Number of tenders received by electronic means: 3

#### V.2.3) Name and address of the contractor

Devon Domestic Abuse Alliance (led by North Devon Against Domestic Abuse NDADA)

PO BOX 141

Barnstaple

EX327YN

Email

[hannah@ndada.co.uk](mailto:hannah@ndada.co.uk)

Country

United Kingdom

NUTS code

- UKK43 - Devon CC

The contractor is an SME

Yes

#### **V.2.4) Information on value of contract/lot (excluding VAT)**

Total value of the contract/lot: £18,630,000

#### **V.2.5) Information about subcontracting**

The contract is likely to be subcontracted

Value or proportion likely to be subcontracted to third parties

Proportion: 32 %

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## **Section VI. Complementary information**

### **VI.3) Additional information**

This provision is being procured under Part 2, Chapter 3, Section 7 of the Public Contracts Regulations 2015 (PCR 2015) – Social and Other Specific Services (also known as ‘the light touch regime’) and this procurement does not follow, in particular, any of the defined procedures of the PCR 2015 (even if there are similarities) but does seek to adhere to the best practice procurement principles of Openness, Transparency, Fairness and Equity

### **VI.4) Procedures for review**

#### **VI.4.3) Review procedure**

Precise information on deadline(s) for review procedures

Lodging of appeals.

Precise information on deadline(s) for lodging appeals: In accordance with Regulations 86 (Notices of decisions to award a contract or conclude a framework agreement), 87 (Standstill period) and Regulation 91 (Enforcement of duties through the Court) of the Public Contracts Regulations 2015.