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Tender

Provision of Repairs & Maintenance, Resilience, PPM , Response and Out-of-Hours Service

Royal Borough of Kensington and Chelsea - Grenfell Housing Service

F02: Contract notice

Notice identifier: 2022/S 000-032473

Procurement identifier (OCID): ocds-h6vhtk-0384dc

Published 16 November 2022, 11:32am

Section I: Contracting authority

I.1) Name and addresses

Royal Borough of Kensington and Chelsea - Grenfell Housing Service

The Town Hall, Hornton Street, London

London

W8 7NX

Contact

Mo Ajibola

Email

mo.ajibola@rbkc.gov.uk

Country

United Kingdom

Region code

UKI33 - Kensington & Chelsea and Hammersmith & Fulham

Internet address(es)

Main address

<http://www.rbkc.gov.uk>

Buyer's address

<http://www.rbkc.gov.uk>

I.3) Communication

The procurement documents are available for unrestricted and full direct access, free of charge, at

<http://www.capitalesourcing.com>

Additional information can be obtained from the above-mentioned address

Tenders or requests to participate must be submitted electronically via

<http://www.capitalesourcing.com>

Tenders or requests to participate must be submitted to the above-mentioned address

I.4) Type of the contracting authority

Regional or local authority

I.5) Main activity

General public services

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

Provision of Repairs & Maintenance, Resilience, PPM , Response and Out-of-Hours Service

Reference number

RBKC-HM/2022/073

II.1.2) Main CPV code

- 50000000 - Repair and maintenance services

II.1.3) Type of contract

Services

II.1.4) Short description

Grenfell Housing service is seeking tenders to appoint the services of suitably qualified and experienced main contractor to provide a supplemental Programmed, Planned and Responsive repairs service.

Tenderers shall be deemed to have submitted their rates with a full understanding of the nature of the scope and volume of work.

The Council will award the Contract(s) commencing 1 April 2023 with a contract end date of 31 March 2025. The Council reserves the right to offer an extension of the Contract for a further 12 months, subject to satisfactory performance.

The Council has its own in-house repairs service that undertakes a proportion of this work; however, demand sometimes outweighs this capacity, thus a main contractor is required to ensure the Council can fulfil its repair obligations.

II.1.5) Estimated total value

Value excluding VAT: £400,000

II.1.6) Information about lots

This contract is divided into lots: No

II.2) Description

II.2.2) Additional CPV code(s)

- 50700000 - Repair and maintenance services of building installations

II.2.3) Place of performance

NUTS codes

- UKI33 - Kensington & Chelsea and Hammersmith & Fulham

Main site or place of performance

Majority of the properties are within the borough of Kensington & Chelsea, with others being in neighbouring boroughs of Westminster, Brent, Hammersmith & Fulham and Richmond.

II.2.4) Description of the procurement

Grenfell Housing Service requires a main contractor to undertake a planned preventative maintenance, resilience, response, and emergency out-of-hours service programme to cover 160 properties occupied by Grenfell survivors and bereaved.

The service supplements a new and developing “in-house” repairs and handyperson service run out of Lancaster West and the overall service is managed by Grenfell Housing Services (GHS).

Ideally, we are looking to appoint a single main contractor with a robust/ agile supply chain to deliver the scope of this service which includes:

- A responsive repair and maintenance service to Grenfell survivors and bereaved.
- A “resilience” service to provide backup to a borough “in-house” repairs service.
- An out-of-hours service to residents to deal with emergency jobs, for example, leaks, and heating outages outside of normal working hours.
- To provide flexibility outside of 9-5, Monday to Friday on non-urgent jobs for residents who work or have other commitments.
- To provide a building maintenance service to freehold, Council acquired blocks.
- To provide Fire safety checks and ensure compliance in relation to gas and electrical safety as well as other programmed compliance tasks in properties acquired by the Council.

The geographical coverage of the service is relatively compressed, with the majority of the properties being within the borough of Kensington & Chelsea, with others being in neighbouring boroughs of Westminster, Brent, Hammersmith & Fulham and Richmond.

II.2.5) Award criteria

Price is not the only award criterion and all criteria are stated only in the procurement documents

II.2.6) Estimated value

Value excluding VAT: £400,000

II.2.7) Duration of the contract, framework agreement or dynamic purchasing system

Start date

3 April 2023

End date

31 March 2025

This contract is subject to renewal

Yes

Description of renewals

subject to satisfactory performance

II.2.10) Information about variants

Variants will be accepted: No

II.2.11) Information about options

Options: No

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

Section III. Legal, economic, financial and technical information

III.1) Conditions for participation

III.1.2) Economic and financial standing

Selection criteria as stated in the procurement documents

III.1.3) Technical and professional ability

Selection criteria as stated in the procurement documents

Section IV. Procedure

IV.1) Description

IV.1.1) Type of procedure

Open procedure

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: No

IV.2) Administrative information

IV.2.2) Time limit for receipt of tenders or requests to participate

Date

14 December 2022

Local time

5:00pm

IV.2.4) Languages in which tenders or requests to participate may be submitted

English

IV.2.6) Minimum time frame during which the tenderer must maintain the tender

Tender must be valid until: 14 June 2023

IV.2.7) Conditions for opening of tenders

Date

15 December 2022

Local time

9:00am

Section VI. Complementary information

VI.1) Information about recurrence

This is a recurrent procurement: No

VI.4) Procedures for review

VI.4.1) Review body

Royal Borough of Kensington and Chelsea

Town Hall, Hornton Street

London

W8 7NX

Country

United Kingdom

VI.4.2) Body responsible for mediation procedures

Royal Borough of Kensington and Chelsea

London

W8 7NX

Country

United Kingdom