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Contract

## **Suffolk Community Connector Service (SCCS)**

NHS SUFFOLK AND NORTH EAST ESSEX INTEGRATED CARE BOARD

F03: Contract award notice

Notice identifier: 2025/S 000-032459

Procurement identifier (OCID): ocds-h6vhtk-0548f5

Published 16 June 2025, 9:29am

### **Section I: Contracting authority**

#### **I.1) Name and addresses**

NHS SUFFOLK AND NORTH EAST ESSEX INTEGRATED CARE BOARD

Endeavour House, Russell Road

Ipswich

IP12BX

#### **Contact**

Caryn Akers

#### **Email**

[procurement@snee.nhs.uk](mailto:procurement@snee.nhs.uk)

#### **Country**

United Kingdom

#### **Region code**

UKH14 - Suffolk

## **NHS Organisation Data Service**

QJG

### **Internet address(es)**

Main address

<https://suffolkandnortheastsex.icb.nhs.uk/>

Buyer's address

<https://in-tendhost.co.uk/snee-icb/asp/Home>

### **I.4) Type of the contracting authority**

Body governed by public law

### **I.5) Main activity**

Health

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## **Section II: Object**

### **II.1) Scope of the procurement**

#### **II.1.1) Title**

Suffolk Community Connector Service (SCCS)

#### **II.1.2) Main CPV code**

- 85100000 - Health services

#### **II.1.3) Type of contract**

Services

#### **II.1.4) Short description**

The aim of the SCCS is to provide an alternative community offer to the traditional recovery team community support offered by our secondary care NHS provider, Norfolk

and Suffolk Foundation Trust.

#### **II.1.6) Information about lots**

This contract is divided into lots: No

#### **II.1.7) Total value of the procurement (excluding VAT)**

Value excluding VAT: £333,536

### **II.2) Description**

#### **II.2.3) Place of performance**

NUTS codes

- UKH14 - Suffolk

Main site or place of performance

This contract is for Ipswich and East Suffolk and West Suffolk Alliance areas

#### **II.2.4) Description of the procurement**

Key objectives of the service include:

- to offer virtual support to a range of people alongside face-to-face support.
- for individuals to access support, goal focused planning and activities in their local community.
- encourage people from 18+ to work towards a specific goal or receive impartial support and information.
- offer to people who have been discharged by secondary care as part of their discharge plan.
- offer to people who have greater need than a primary care offer.
- designed to be in place to compliment psychological therapies through Improving Access to Psychological Therapies (IAPT) (Suffolk Wellbeing Service: NSFT).
- help introduce other additional support through a variety of voluntary and mental health groups.

The Contract was previously commissioned for 3 years (including 6m extension) this proposal aligns the contract to expire when the other crisis alternative contracts end and can be reprocured following a full service review. Contract will run from 1st July 2025 to 31st March 2027 with no option to extend.

NHS Suffolk and North East Essex Integrated Care Board are awarding the contract named within this notice under the Direct Award C process which is outlined within the Health Care Services (Provider Selection Regime) Regulations 2023. The provider named in this notice is an existing provider and has been reviewed through a Key Criteria assessment to ensure the awarding body is satisfied with current performance and reasonably expects the provider to be able to satisfy the contract which is the subject of this notice. The contract which is the subject of this notice has not changed considerably when compared with the existing / previous contract delivered by the named provider.

The ICB may wish to introduce additional services during the lifetime of the contract ("Contract modifications"). Such contract modifications will be contemplated where additional requirements are similar and or complementary to the services already included in the Specification, at any given time. Such expansion would be by the addition of services commissioned by the Authority as named in the Contract Notice. To this end, after the award of contract, there is a possibility that the contract may be varied as allowable in accordance with the Health Care Services (Provider Selection Regime) Regulations 2023

#### **II.2.5) Award criteria**

Quality criterion - Name: Quality / Weighting: 100

Price - Weighting: Price

#### **II.2.11) Information about options**

Options: No

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## Section IV. Procedure

### IV.1) Description

#### IV.1.1) Type of procedure

Award of a contract without prior publication of a call for competition in the cases listed below

- The procurement falls outside the scope of application of the regulations

Explanation:

This is a Provider Selection Regime (PSR) intention to award notice. The awarding of this contract is subject to the Health Care Services (Provider Selection Regime) Regulations 2023. For the avoidance of doubt, the provisions of the Public Contracts Regulations 2015 do not apply to this award. The publication of this notice marks the start of the standstill period.

Representations by providers must be made to decision makers by 30th June 2025. They should be submitted in writing to [procurement@snee.nhs.uk](mailto:procurement@snee.nhs.uk).

This contract has not yet formally been awarded; this notice serves as an intention to award under the PSR.

Insert Award decision-makers: SNEE ICB Executive Committee 28th October 2024 (for initial 9 months) and Mental Health Collaboration 26th June 2025 for additional 12 months

- No conflicts of interest, or potential conflicts of interest, were declared by any decision makes.

Procurement to insert - The decision to award this contract in line with Direct Award Process C was based on evaluation against the five required key criteria as follows:

- Quality and Innovation - Assured- SNEE ICB are assured that the provider is delivering a safe and effective service as required by the specification and contract they are currently delivering. This criterion was reviewed in line with the Quality Impact Assessment.
- Value - Assured- SNEE ICB are assured that the provider is delivering value to the integrated care system and the cost of change would not be outweighed by the potential benefit of a new provider.
- Integration, Collaboration and Service Sustainability - Assured- SNEE ICB are assured

that the provider is positively impacting on the integrated care system through their integration and collaboration delivered as a requirement of the specification or alternative elements linked to the delivery.

- Improving Access, Reducing Health Inequalities and Facilitating Choice -Part Assured- SNEE ICB are assured that the provider is meeting needs of the population to ensure equitable access and choice as required by the specification and contract. This criterion was reviewed in line with the Equality Impact Assessment.
- Social Value - Assured- SNEE ICB are assured that the provider is delivering in line with the SNEE Green Plan, supporting with the implementation of carbon reduction and increase in initiatives which positively impact on the wider determinants of health. This criterion was reviewed in line with the Sustainability Impact Assessment.

#### **IV.1.8) Information about the Government Procurement Agreement (GPA)**

The procurement is covered by the Government Procurement Agreement: No

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## **Section V. Award of contract**

A contract/lot is awarded: Yes

### **V.2) Award of contract**

#### **V.2.1) Date of conclusion of the contract**

28 October 2024

#### **V.2.2) Information about tenders**

Number of tenders received: 1

Number of tenders received from SMEs: 1

The contract has been awarded to a group of economic operators: No

#### **V.2.3) Name and address of the contractor**

Anglia Care Trust

Martlesham Heath

IP5 3SL

Country

United Kingdom

NUTS code

- UKH14 - Suffolk

Charity Commission (England and Wales)

299049

The contractor is an SME

Yes

#### **V.2.4) Information on value of contract/lot (excluding VAT)**

Total value of the contract/lot: £333,536

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## **Section VI. Complementary information**

### **VI.4) Procedures for review**

#### **VI.4.1) Review body**

NHS Suffolk and North East Essex Integrated Care Board

Ipswich

Country

United Kingdom