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Contract

The Child and Families (4-13 years inclusive) Therapeutic offer

NHS Norfolk and Waveney Integrated Care Board

F03: Contract award notice

Notice identifier: 2025/S 000-032451

Procurement identifier (OCID): ocids-h6vhtk-03e29e

Published 16 June 2025, 9:12am

Section I: Contracting authority

I.1) Name and addresses

NHS Norfolk and Waveney Integrated Care Board

8th Floor, County Hall, Martineau Lane

Norwich

NR1 2DH

Contact

Karen Martin

Email

karen.martin31@nhs.net

Country

United Kingdom

Region code

UKH15 - Norwich and East Norfolk

Internet address(es)

Main address

<https://www.improvinglivesnw.org.uk/>

Buyer's address

<https://www.improvinglivesnw.org.uk/>

I.4) Type of the contracting authority

Body governed by public law

I.5) Main activity

Health

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

The Child and Families (4-13 years inclusive) Therapeutic offer

II.1.2) Main CPV code

- 85100000 - Health services

II.1.3) Type of contract

Services

II.1.4) Short description

NHS Norfolk and Waveney Integrated Care Board (referred to as the Commissioner) invited suitably qualified and experienced providers to express their interest in the provision of a Child and Families (4-13 years inclusive) Therapeutic Offer.

The Child and Families Therapeutic Pathway will offer needs led, emotional wellbeing and mental health support, for children (aged 4-13 years inclusive) and their families across

Norfolk and Waveney, with the overall aim to help children to achieve their goals and have improved mental health.

It is anticipated that the contract period will be for an initial period of 3 years with the option to extend for up to a further two years, commencing 1st April 2024. The indicative contract value is £1,750,000 per annum.

II.1.6) Information about lots

This contract is divided into lots: No

II.1.7) Total value of the procurement (excluding VAT)

Value excluding VAT: £87,500,000

II.2) Description

II.2.3) Place of performance

NUTS codes

- UKH1 - East Anglia

II.2.4) Description of the procurement

The Child and Families Therapeutic Pathway will offer needs led, emotional wellbeing and mental health support, for children (aged 4-13 years inclusive) and their families across Norfolk and Waveney, with the overall aim to help children to achieve their goals and have improved mental health.

Children who access support from this pathway are likely to be experiencing trauma, anxiety, low mood/depression, and self-harm. The provider will be experienced in providing support and promoting recovery for these kinds of issues through evidence-based therapeutic approaches, in a holistic way.

It is also recognised that the families of children and young people accessing this pathway may have a variety of other challenges which may be impacting the whole family's emotional wellbeing and mental health needs e.g. education & employment, housing, drug and alcohol misuse etc. It is expected that the successful provider of this pathway will work to ensure the holistic needs of these families are met; through direct support and working in partnership with other specialist organisations.

Key Project outcomes will include but are not limited to:

- CYP Receiving advice and guidance

- CYP receiving one to one or group therapeutic interventions per year
- % of CYP in receipt of service who report 'measurable improvement' in their mental health and wellbeing through routine collection of routine outcome measures
- % of CYP referral/drop ins accepted or supported towards relevant/appropriate service
- Engagement with a variety of specialist organisations to meet wider family related needs.
- Engage and support a provider collaborative – to include Local Authority, VCSE, and NHS health care services

Project Reference C199138.

II.2.5) Award criteria

Price

II.2.11) Information about options

Options: No

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

Section IV. Procedure

IV.1) Description

IV.1.1) Type of procedure

Open procedure

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: Yes

IV.2) Administrative information

IV.2.1) Previous publication concerning this procedure

Notice number: [2023/S 000-022977](#)

Section V. Award of contract

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

10 June 2025

V.2.2) Information about tenders

Number of tenders received: 1

The contract has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor

ORMISTON FAMILIES

333 Felixstowe Road Suffolk

Ipswich

IP3 9BU

Email

enquiries@ormistonfamilies.org.uk

Country

United Kingdom

NUTS code

- UKH1 - East Anglia

National registration number

02769307

Internet address

<http://ormiston.org>

The contractor is an SME

Yes

V.2.4) Information on value of contract/lot (excluding VAT)

Initial estimated total value of the contract/lot: £87,500,000

Total value of the contract/lot: £8,750,000

Section VI. Complementary information

VI.4) Procedures for review

VI.4.1) Review body

NHS England

Wellington House, 133-135 Waterloo Rd

London

SE1 8UG

Country

United Kingdom

Internet address

<https://www.england.nhs.uk/>