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Contract

National Framework Agreement for Financial Services

Countess of Chester Hospital NHS Foundation Trust

F03: Contract award notice

Notice identifier: 2022/S 000-032443

Procurement identifier (OCID): ocids-h6vhtk-03521f

Published 15 November 2022, 7:28pm

Section I: Contracting authority

I.1) Name and addresses

Countess of Chester Hospital NHS Foundation Trust

Liverpool Road

Chester

CH2 1UL

Email

info@coch-cps.co.uk

Country

United Kingdom

Region code

UKD - North West (England)

Internet address(es)

Main address

www.coch.nhs.uk

I.2) Information about joint procurement

The contract is awarded by a central purchasing body

I.4) Type of the contracting authority

Body governed by public law

I.5) Main activity

Health

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

National Framework Agreement for Financial Services

Reference number

F/049/FIN/22/AB

II.1.2) Main CPV code

- 66000000 - Financial and insurance services

II.1.3) Type of contract

Services

II.1.4) Short description

The Countess of Chester Hospital NHS Foundation Trust's Commercial Procurement Service seeks to introduce a Framework Agreement which will allow UK public sector bodies to procure a range of financial services.

Proposed framework:

Lot 1 – Outsourced Financial Services

Lot 2 – Accounts Payable Review Service

Lot 3 – VAT Review Service

Lot 4 – Total Spend Analysis

Lot 5 – Continuing Healthcare Invoice Validation

Lot 6 – Private Patients Optimisation Service

Lot 7 – Telecommunications Review Service

Tenders may be submitted for one or more Lots.

II.1.6) Information about lots

This contract is divided into lots: Yes

II.1.7) Total value of the procurement (excluding VAT)

Value excluding VAT: £50,000,000

II.2) Description

II.2.1) Title

Outsourced Financial Services

Lot No

1

II.2.2) Additional CPV code(s)

- 66000000 - Financial and insurance services

II.2.3) Place of performance

NUTS codes

- UK - United Kingdom

II.2.4) Description of the procurement

Lot 1 concerns the provision of a managed service for outsourced financial services.

II.2.5) Award criteria

Quality criterion - Name: Outsourced Financial Services / Weighting: 30

Quality criterion - Name: Systems and Support / Weighting: 15

Quality criterion - Name: Contract management / Weighting: 10

Quality criterion - Name: General Requirements and Security / Weighting: 15

Quality criterion - Name: Social Value / Weighting: 10

Cost criterion - Name: Commercial Evaluation Price / Weighting: 20

II.2.11) Information about options

Options: Yes

Description of options

The term of this framework agreement will be two years (24 months) from the commencement date with an option to extend twice for a further one year (12months) on each occasion. The maximum duration of this framework agreement will be four years (48 months).

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

II.2) Description

II.2.1) Title

Accounts Payable Review Service

Lot No

2

II.2.2) Additional CPV code(s)

- 66000000 - Financial and insurance services

II.2.3) Place of performance

NUTS codes

- UK - United Kingdom

II.2.4) Description of the procurement

Lot 2 concerns the provision of an Accounts Payable Review Service. Suppliers will offer an end to end service to identify and recover savings by interrogating Accounts Payable related transactional information.

II.2.5) Award criteria

Quality criterion - Name: Accounts Payable review service / Weighting: 30

Quality criterion - Name: General Requirements / Weighting: 25

Quality criterion - Name: Innovation / Weighting: 15

Quality criterion - Name: Social Value / Weighting: 10

Cost criterion - Name: Commercial Evaluation Price / Weighting: 20

II.2.11) Information about options

Options: Yes

Description of options

The term of this framework agreement will be two years (24 months) from the commencement date with an option to extend twice for a further one year (12 months) on each occasion. The maximum duration of this framework agreement will be four years (48 months).

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

II.2) Description

II.2.1) Title

VAT Review Service

Lot No

3

II.2.2) Additional CPV code(s)

- 66000000 - Financial and insurance services

II.2.3) Place of performance

NUTS codes

- UK - United Kingdom

II.2.4) Description of the procurement

Lot 3 concerns the provision of a VAT Review Service, on either an annual, or ongoing

monthly or quarterly basis. Suppliers will identify additional VAT recovery and check over paid/under declared VAT, prior to the annual HMRC deadline, to avoid legitimate VAT recovery being lost.

II.2.5) Award criteria

Quality criterion - Name: VAT Review Service / Weighting: 30

Quality criterion - Name: Training and Support / Weighting: 10

Quality criterion - Name: General Requirements and Security / Weighting: 20

Quality criterion - Name: Innovation / Weighting: 10

Quality criterion - Name: Social Value / Weighting: 10

Cost criterion - Name: Commercial Evaluation Price / Weighting: 20

II.2.11) Information about options

Options: Yes

Description of options

The term of this framework agreement will be two years (24 months) from the commencement date with an option to extend twice for a further one year (12 months) on each occasion. The maximum duration of this framework agreement will be four years (48 months).

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

II.2) Description

II.2.1) Title

Total Spend Analysis

Lot No

II.2.2) Additional CPV code(s)

- 66000000 - Financial and insurance services

II.2.3) Place of performance

NUTS codes

- UK - United Kingdom

II.2.4) Description of the procurement

Lot 4 concerns the provision of a Total Spend Analysis service, providing a comprehensive analysis of non-pay spend and analysis of transactions from financial and other systems.

II.2.5) Award criteria

Quality criterion - Name: Total Spend Analysis / Weighting: 30

Quality criterion - Name: General Requirements and Security / Weighting: 25

Quality criterion - Name: Innovation / Weighting: 15

Quality criterion - Name: Social Value / Weighting: 10

Cost criterion - Name: Commercial Evaluation Price / Weighting: 20

II.2.11) Information about options

Options: Yes

Description of options

The term of this framework agreement will be two years (24 months) from the commencement date with an option to extend twice for a further one year (12 months) on each occasion. The maximum duration of this framework agreement will be four years (48 months).

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

II.2) Description

II.2.1) Title

Continuing Healthcare Invoice Validation

Lot No

5

II.2.2) Additional CPV code(s)

- 66000000 - Financial and insurance services
- 75122000 - Administrative healthcare services

II.2.3) Place of performance

NUTS codes

- UK - United Kingdom

II.2.4) Description of the procurement

Lot 5 concerns the provision of a Continuing Healthcare Invoice Validation service, identifying and recovering overcharges and overpayments from Continuing Healthcare (CHC) suppliers.

II.2.5) Award criteria

Quality criterion - Name: Continuing Healthcare Invoice Validation / Weighting: 30

Quality criterion - Name: General Requirements and Security / Weighting: 25

Quality criterion - Name: Innovation / Weighting: 15

Quality criterion - Name: Social Value / Weighting: 10

Cost criterion - Name: Commercial Evaluation price / Weighting: 20

II.2.11) Information about options

Options: Yes

Description of options

The term of this framework agreement will be two years (24 months) from the commencement date with an option to extend twice for a further one year (12 months) on each occasion. The maximum duration of this framework agreement will be four years (48 months).

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

II.2) Description

II.2.1) Title

Private Patients Optimisation Service

Lot No

6

II.2.2) Additional CPV code(s)

- 66000000 - Financial and insurance services
- 75122000 - Administrative healthcare services

II.2.3) Place of performance

NUTS codes

- UK - United Kingdom

II.2.4) Description of the procurement

Lot 6 concerns the provision of a Private Patients Optimisation Service, including data validation, consultancy services, clinical coding support and commercial support to create a robust private patient unit.

II.2.5) Award criteria

Quality criterion - Name: Private Patients Optimisation Service / Weighting: 30

Quality criterion - Name: General Requirements and Security / Weighting: 25

Quality criterion - Name: Innovation / Weighting: 15

Quality criterion - Name: Social Value / Weighting: 10

Cost criterion - Name: Commercial Evaluation Price / Weighting: 20

II.2.11) Information about options

Options: Yes

Description of options

The term of this framework agreement will be two years (24 months) from the commencement date with an option to extend twice for a further one year (12 months) on each occasion. The maximum duration of this framework agreement will be four years (48 months).

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

II.2) Description

II.2.1) Title

Telecommunications Review Service

Lot No

7

II.2.2) Additional CPV code(s)

- 66000000 - Financial and insurance services
- 71316000 - Telecommunication consultancy services

II.2.3) Place of performance

NUTS codes

- UK - United Kingdom

II.2.4) Description of the procurement

Lot 7 concerns the provision of a Telecommunications Review Service. Suppliers will review spend on telecommunications in detail and provide advice on implementing new strategies in order to reduce spend, increase value for money on existing contracts and support with the delivery of savings.

II.2.5) Award criteria

Quality criterion - Name: Telecommunications Review Service / Weighting: 30

Quality criterion - Name: General Requirements and Security / Weighting: 25

Quality criterion - Name: Innovation / Weighting: 15

Quality criterion - Name: Social Value / Weighting: 10

Cost criterion - Name: Commercial evaluation price / Weighting: 20

II.2.11) Information about options

Options: Yes

Description of options

The term of this framework agreement will be two years (24 months) from the commencement date with an option to extend twice for a further one year (12 months) on each occasion. The maximum duration of this framework agreement will be four years (48 months).

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

Section IV. Procedure

IV.1) Description

IV.1.1) Type of procedure

Open procedure

IV.1.3) Information about a framework agreement or a dynamic purchasing system

The procurement involves the establishment of a framework agreement

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: Yes

IV.2) Administrative information

IV.2.1) Previous publication concerning this procedure

Notice number: [2022/S 000-019319](#)

Section V. Award of contract

Lot No

1

Title

Outsourced Financial Services

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

15 November 2022

V.2.2) Information about tenders

Number of tenders received: 2

The contract has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor

ELFS Shared Services

Viscount House, Commercial Road

Darwen

BB3 0FG

Country

United Kingdom

NUTS code

- UKD4 - Lancashire

The contractor is an SME

No

V.2.4) Information on value of contract/lot (excluding VAT)

Total value of the contract/lot: £1

Section V. Award of contract

Lot No

1

Title

Outsourced Financial Services

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

15 November 2022

V.2.2) Information about tenders

Number of tenders received: 2

The contract has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor

PricewaterhouseCoopers LLP

1 Embankment Place

London

WC2N 6RH

Country

United Kingdom

NUTS code

- UKI - London

The contractor is an SME

No

V.2.4) Information on value of contract/lot (excluding VAT)

Total value of the contract/lot: £1

Section V. Award of contract

Lot No

2

Title

Accounts Payable Review Service

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

15 November 2022

V.2.2) Information about tenders

Number of tenders received: 2

The contract has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor

Liaison Financial Services Ltd

Estate House, Evesham Street, Redditch

Worcester

B97 4HP

Country

United Kingdom

NUTS code

- UKG12 - Worcestershire

The contractor is an SME

Yes

V.2.4) Information on value of contract/lot (excluding VAT)

Total value of the contract/lot: £1

Section V. Award of contract

Lot No

2

Title

Accounts Payable Review Service

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

15 November 2022

V.2.2) Information about tenders

Number of tenders received: 2

The contract has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor

PricewaterhouseCoopers LLP

1 Embankment Place

London

WC2N 6RH

Country

United Kingdom

NUTS code

- UKI - London

The contractor is an SME

No

V.2.4) Information on value of contract/lot (excluding VAT)

Total value of the contract/lot: £1

Section V. Award of contract

Lot No

3

Title

VAT Review Service

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

15 November 2022

V.2.2) Information about tenders

Number of tenders received: 2

The contract has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor

Liaison Financial Services Ltd

Estate House, Evesham Street, Redditch

Worcester

B97 4HP

Country

United Kingdom

NUTS code

- UKG12 - Worcestershire

The contractor is an SME

Yes

V.2.4) Information on value of contract/lot (excluding VAT)

Total value of the contract/lot: £1

Section V. Award of contract

Lot No

4

Title

Total Spend Analysis

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

15 November 2022

V.2.2) Information about tenders

Number of tenders received: 2

The contract has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor

Liaison Financial Services Ltd

Estate House, Evesham Street, Redditch

Worcester

B97 4HP

Country

United Kingdom

NUTS code

- UKG12 - Worcestershire

The contractor is an SME

Yes

V.2.4) Information on value of contract/lot (excluding VAT)

Total value of the contract/lot: £1

Section V. Award of contract

Lot No

4

Title

Total Spend Analysis

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

15 November 2022

V.2.2) Information about tenders

Number of tenders received: 2

The contract has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor

PricewaterhouseCoopers LLP

1 Embankment Place

London

Country

United Kingdom

NUTS code

- UKI - London

The contractor is an SME

No

V.2.4) Information on value of contract/lot (excluding VAT)

Total value of the contract/lot: £1

Section V. Award of contract

Lot No

5

Title

Continuing Healthcare Invoice Validation

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

15 November 2022

V.2.2) Information about tenders

Number of tenders received: 2

The contract has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor

Liaison Financial Services Ltd

Estate House, Evesham Street, Redditch

Worcester

B97 4HP

Country

United Kingdom

NUTS code

- UKG12 - Worcestershire

The contractor is an SME

Yes

V.2.4) Information on value of contract/lot (excluding VAT)

Total value of the contract/lot: £1

Section V. Award of contract

Lot No

5

Title

Continuing Healthcare Invoice Validation

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

15 November 2022

V.2.2) Information about tenders

Number of tenders received: 2

The contract has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor

PricewaterhouseCoopers LLP

1 Embankment Place

London

WC2N 6RH

Country

United Kingdom

NUTS code

- UKI - London

The contractor is an SME

No

V.2.4) Information on value of contract/lot (excluding VAT)

Total value of the contract/lot: £1

Section V. Award of contract

Lot No

6

Title

Private Patients Optimisation Service

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

15 November 2022

V.2.2) Information about tenders

Number of tenders received: 1

The contract has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor

Liaison Financial Services Ltd

Estate House, Evesham Street, Redditch

Worcester

B97 4HP

Country

United Kingdom

NUTS code

- UKG12 - Worcestershire

The contractor is an SME

Yes

V.2.4) Information on value of contract/lot (excluding VAT)

Total value of the contract/lot: £1

Section V. Award of contract

Lot No

7

Title

Telecommunications Review Service

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

15 November 2022

V.2.2) Information about tenders

Number of tenders received: 2

The contract has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor

Liaison Financial Services Ltd

Estate House, Evesham Street, Redditch

Worcester

B97 4HP

Country

United Kingdom

NUTS code

- UKG12 - Worcestershire

The contractor is an SME

Yes

V.2.4) Information on value of contract/lot (excluding VAT)

Total value of the contract/lot: £1

Section V. Award of contract

Lot No

7

Title

Telecommunications Review Service

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

15 November 2022

V.2.2) Information about tenders

Number of tenders received: 2

The contract has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor

PricewaterhouseCoopers LLP

1 Embankment Place

London

WC2N 6RH

Country

United Kingdom

NUTS code

- UKI - London

The contractor is an SME

No

V.2.4) Information on value of contract/lot (excluding VAT)

Total value of the contract/lot: £1

Section VI. Complementary information

VI.4) Procedures for review

VI.4.1) Review body

Royal Courts of Justice

London

Country

United Kingdom

VI.4.2) Body responsible for mediation procedures

Royal Courts of Justice

London

Country

United Kingdom

VI.4.4) Service from which information about the review procedure may be obtained

Countess of Chester Hospital NHS Foundation Trust

Chester

Country

United Kingdom