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Contract

## **National Framework Agreement for Financial Services**

Countess of Chester Hospital NHS Foundation Trust

F03: Contract award notice

Notice identifier: 2022/S 000-032443

Procurement identifier (OCID): ocids-h6vhtk-03521f

Published 15 November 2022, 7:28pm

### **Section I: Contracting authority**

#### **I.1) Name and addresses**

Countess of Chester Hospital NHS Foundation Trust

Liverpool Road

Chester

CH2 1UL

#### **Email**

[info@coch-cps.co.uk](mailto:info@coch-cps.co.uk)

#### **Country**

United Kingdom

#### **Region code**

UKD - North West (England)

#### **Internet address(es)**

Main address

<http://www.coch.nhs.uk>

## **I.2) Information about joint procurement**

The contract is awarded by a central purchasing body

## **I.4) Type of the contracting authority**

Body governed by public law

## **I.5) Main activity**

Health

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## **Section II: Object**

### **II.1) Scope of the procurement**

#### **II.1.1) Title**

National Framework Agreement for Financial Services

Reference number

F/049/FIN/22/AB

#### **II.1.2) Main CPV code**

- 66000000 - Financial and insurance services

#### **II.1.3) Type of contract**

Services

#### **II.1.4) Short description**

The Countess of Chester Hospital NHS Foundation Trust's Commercial Procurement Service seeks to introduce a Framework Agreement which will allow UK public sector bodies to procure a range of financial services.

Proposed framework:

Lot 1 – Outsourced Financial Services

Lot 2 – Accounts Payable Review Service

Lot 3 – VAT Review Service

Lot 4 – Total Spend Analysis

Lot 5 – Continuing Healthcare Invoice Validation

Lot 6 – Private Patients Optimisation Service

Lot 7 – Telecommunications Review Service

Tenders may be submitted for one or more Lots.

#### **II.1.6) Information about lots**

This contract is divided into lots: Yes

### **II.1.7) Total value of the procurement (excluding VAT)**

Value excluding VAT: £50,000,000

## **II.2) Description**

### **II.2.1) Title**

Outsourced Financial Services

Lot No

1

### **II.2.2) Additional CPV code(s)**

- 66000000 - Financial and insurance services

### **II.2.3) Place of performance**

NUTS codes

- UK - United Kingdom

### **II.2.4) Description of the procurement**

Lot 1 concerns the provision of a managed service for outsourced financial services.

### **II.2.5) Award criteria**

Quality criterion - Name: Outsourced Financial Services / Weighting: 30

Quality criterion - Name: Systems and Support / Weighting: 15

Quality criterion - Name: Contract management / Weighting: 10

Quality criterion - Name: General Requirements and Security / Weighting: 15

Quality criterion - Name: Social Value / Weighting: 10

Cost criterion - Name: Commercial Evaluation Price / Weighting: 20

### **II.2.11) Information about options**

Options: Yes

Description of options

The term of this framework agreement will be two years (24 months) from the commencement date with an option to extend twice for a further one year (12months) on each occasion. The maximum duration of this framework agreement will be four years (48 months).

### **II.2.13) Information about European Union Funds**

The procurement is related to a project and/or programme financed by European Union funds: No

## **II.2) Description**

### **II.2.1) Title**

Accounts Payable Review Service

Lot No

2

### **II.2.2) Additional CPV code(s)**

- 66000000 - Financial and insurance services

### **II.2.3) Place of performance**

NUTS codes

- UK - United Kingdom

### **II.2.4) Description of the procurement**

Lot 2 concerns the provision of an Accounts Payable Review Service. Suppliers will offer an end to end service to identify and recover savings by interrogating Accounts Payable related transactional information.

### **II.2.5) Award criteria**

Quality criterion - Name: Accounts Payable review service / Weighting: 30

Quality criterion - Name: General Requirements / Weighting: 25

Quality criterion - Name: Innovation / Weighting: 15

Quality criterion - Name: Social Value / Weighting: 10

Cost criterion - Name: Commercial Evaluation Price / Weighting: 20

### **II.2.11) Information about options**

Options: Yes

Description of options

The term of this framework agreement will be two years (24 months) from the commencement date with an option to extend twice for a further one year (12 months) on each occasion. The maximum duration of this framework agreement will be four years (48 months).

### **II.2.13) Information about European Union Funds**

The procurement is related to a project and/or programme financed by European Union funds: No

## **II.2) Description**

### **II.2.1) Title**

VAT Review Service

Lot No

3

### **II.2.2) Additional CPV code(s)**

- 66000000 - Financial and insurance services

### **II.2.3) Place of performance**

NUTS codes

- UK - United Kingdom

### **II.2.4) Description of the procurement**

Lot 3 concerns the provision of a VAT Review Service, on either an annual, or ongoing

monthly or quarterly basis. Suppliers will identify additional VAT recovery and check over paid/under declared VAT, prior to the annual HMRC deadline, to avoid legitimate VAT recovery being lost.

#### **II.2.5) Award criteria**

Quality criterion - Name: VAT Review Service / Weighting: 30

Quality criterion - Name: Training and Support / Weighting: 10

Quality criterion - Name: General Requirements and Security / Weighting: 20

Quality criterion - Name: Innovation / Weighting: 10

Quality criterion - Name: Social Value / Weighting: 10

Cost criterion - Name: Commercial Evaluation Price / Weighting: 20

#### **II.2.11) Information about options**

Options: Yes

Description of options

The term of this framework agreement will be two years (24 months) from the commencement date with an option to extend twice for a further one year (12 months) on each occasion. The maximum duration of this framework agreement will be four years (48 months).

#### **II.2.13) Information about European Union Funds**

The procurement is related to a project and/or programme financed by European Union funds: No

### **II.2) Description**

#### **II.2.1) Title**

Total Spend Analysis

Lot No

### **II.2.2) Additional CPV code(s)**

- 66000000 - Financial and insurance services

### **II.2.3) Place of performance**

NUTS codes

- UK - United Kingdom

### **II.2.4) Description of the procurement**

Lot 4 concerns the provision of a Total Spend Analysis service, providing a comprehensive analysis of non-pay spend and analysis of transactions from financial and other systems.

### **II.2.5) Award criteria**

Quality criterion - Name: Total Spend Analysis / Weighting: 30

Quality criterion - Name: General Requirements and Security / Weighting: 25

Quality criterion - Name: Innovation / Weighting: 15

Quality criterion - Name: Social Value / Weighting: 10

Cost criterion - Name: Commercial Evaluation Price / Weighting: 20

### **II.2.11) Information about options**

Options: Yes

Description of options

The term of this framework agreement will be two years (24 months) from the commencement date with an option to extend twice for a further one year (12 months) on each occasion. The maximum duration of this framework agreement will be four years (48 months).

### **II.2.13) Information about European Union Funds**

The procurement is related to a project and/or programme financed by European Union funds: No



## **II.2) Description**

### **II.2.1) Title**

Continuing Healthcare Invoice Validation

Lot No

5

### **II.2.2) Additional CPV code(s)**

- 66000000 - Financial and insurance services
- 75122000 - Administrative healthcare services

### **II.2.3) Place of performance**

NUTS codes

- UK - United Kingdom

### **II.2.4) Description of the procurement**

Lot 5 concerns the provision of a Continuing Healthcare Invoice Validation service, identifying and recovering overcharges and overpayments from Continuing Healthcare (CHC) suppliers.

### **II.2.5) Award criteria**

Quality criterion - Name: Continuing Healthcare Invoice Validation / Weighting: 30

Quality criterion - Name: General Requirements and Security / Weighting: 25

Quality criterion - Name: Innovation / Weighting: 15

Quality criterion - Name: Social Value / Weighting: 10

Cost criterion - Name: Commercial Evaluation price / Weighting: 20

### **II.2.11) Information about options**

Options: Yes

## Description of options

The term of this framework agreement will be two years (24 months) from the commencement date with an option to extend twice for a further one year (12 months) on each occasion. The maximum duration of this framework agreement will be four years (48 months).

### **II.2.13) Information about European Union Funds**

The procurement is related to a project and/or programme financed by European Union funds: No

## **II.2) Description**

### **II.2.1) Title**

Private Patients Optimisation Service

Lot No

6

### **II.2.2) Additional CPV code(s)**

- 66000000 - Financial and insurance services
- 75122000 - Administrative healthcare services

### **II.2.3) Place of performance**

NUTS codes

- UK - United Kingdom

### **II.2.4) Description of the procurement**

Lot 6 concerns the provision of a Private Patients Optimisation Service, including data validation, consultancy services, clinical coding support and commercial support to create a robust private patient unit.

### **II.2.5) Award criteria**

Quality criterion - Name: Private Patients Optimisation Service / Weighting: 30

Quality criterion - Name: General Requirements and Security / Weighting: 25

Quality criterion - Name: Innovation / Weighting: 15

Quality criterion - Name: Social Value / Weighting: 10

Cost criterion - Name: Commercial Evaluation Price / Weighting: 20

### **II.2.11) Information about options**

Options: Yes

Description of options

The term of this framework agreement will be two years (24 months) from the commencement date with an option to extend twice for a further one year (12 months) on each occasion. The maximum duration of this framework agreement will be four years (48 months).

### **II.2.13) Information about European Union Funds**

The procurement is related to a project and/or programme financed by European Union funds: No

## **II.2) Description**

### **II.2.1) Title**

Telecommunications Review Service

Lot No

7

### **II.2.2) Additional CPV code(s)**

- 66000000 - Financial and insurance services
- 71316000 - Telecommunication consultancy services

### **II.2.3) Place of performance**

NUTS codes

- UK - United Kingdom

#### **II.2.4) Description of the procurement**

Lot 7 concerns the provision of a Telecommunications Review Service. Suppliers will review spend on telecommunications in detail and provide advice on implementing new strategies in order to reduce spend, increase value for money on existing contracts and support with the delivery of savings.

#### **II.2.5) Award criteria**

Quality criterion - Name: Telecommunications Review Service / Weighting: 30

Quality criterion - Name: General Requirements and Security / Weighting: 25

Quality criterion - Name: Innovation / Weighting: 15

Quality criterion - Name: Social Value / Weighting: 10

Cost criterion - Name: Commercial evaluation price / Weighting: 20

#### **II.2.11) Information about options**

Options: Yes

Description of options

The term of this framework agreement will be two years (24 months) from the commencement date with an option to extend twice for a further one year (12 months) on each occasion. The maximum duration of this framework agreement will be four years (48 months).

#### **II.2.13) Information about European Union Funds**

The procurement is related to a project and/or programme financed by European Union funds: No

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## **Section IV. Procedure**

### **IV.1) Description**

#### **IV.1.1) Type of procedure**

Open procedure

#### **IV.1.3) Information about a framework agreement or a dynamic purchasing system**

The procurement involves the establishment of a framework agreement

#### **IV.1.8) Information about the Government Procurement Agreement (GPA)**

The procurement is covered by the Government Procurement Agreement: Yes

### **IV.2) Administrative information**

#### **IV.2.1) Previous publication concerning this procedure**

Notice number: [2022/S 000-019319](#)

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## **Section V. Award of contract**

### **Lot No**

1

### **Title**

Outsourced Financial Services

A contract/lot is awarded: Yes

### **V.2) Award of contract**

#### **V.2.1) Date of conclusion of the contract**

15 November 2022

#### **V.2.2) Information about tenders**

Number of tenders received: 2

The contract has been awarded to a group of economic operators: No

**V.2.3) Name and address of the contractor**

ELFS Shared Services

Viscount House, Commercial Road

Darwen

BB3 0FG

Country

United Kingdom

NUTS code

- UKD4 - Lancashire

The contractor is an SME

No

**V.2.4) Information on value of contract/lot (excluding VAT)**

Total value of the contract/lot: £1

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**Section V. Award of contract**

**Lot No**

1

**Title**

Outsourced Financial Services

A contract/lot is awarded: Yes

**V.2) Award of contract**

**V.2.1) Date of conclusion of the contract**

15 November 2022

**V.2.2) Information about tenders**

Number of tenders received: 2

The contract has been awarded to a group of economic operators: No

**V.2.3) Name and address of the contractor**

PricewaterhouseCoopers LLP

1 Embankment Place

London

WC2N 6RH

Country

United Kingdom

NUTS code

- UKI - London

The contractor is an SME

No

**V.2.4) Information on value of contract/lot (excluding VAT)**

Total value of the contract/lot: £1

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**Section V. Award of contract**

**Lot No**

2

**Title**

Accounts Payable Review Service

A contract/lot is awarded: Yes

## **V.2) Award of contract**

### **V.2.1) Date of conclusion of the contract**

15 November 2022

### **V.2.2) Information about tenders**

Number of tenders received: 2

The contract has been awarded to a group of economic operators: No

### **V.2.3) Name and address of the contractor**

Liaison Financial Services Ltd

Estate House, Evesham Street, Redditch

Worcester

B97 4HP

Country

United Kingdom

NUTS code

- UKG12 - Worcestershire

The contractor is an SME

Yes

### **V.2.4) Information on value of contract/lot (excluding VAT)**

Total value of the contract/lot: £1



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## **Section V. Award of contract**

### **Lot No**

2

### **Title**

Accounts Payable Review Service

A contract/lot is awarded: Yes

### **V.2) Award of contract**

#### **V.2.1) Date of conclusion of the contract**

15 November 2022

#### **V.2.2) Information about tenders**

Number of tenders received: 2

The contract has been awarded to a group of economic operators: No

#### **V.2.3) Name and address of the contractor**

PricewaterhouseCoopers LLP

1 Embankment Place

London

WC2N 6RH

Country

United Kingdom

NUTS code

- UKI - London

The contractor is an SME

No

#### **V.2.4) Information on value of contract/lot (excluding VAT)**

Total value of the contract/lot: £1

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### **Section V. Award of contract**

#### **Lot No**

3

#### **Title**

VAT Review Service

A contract/lot is awarded: Yes

#### **V.2) Award of contract**

##### **V.2.1) Date of conclusion of the contract**

15 November 2022

##### **V.2.2) Information about tenders**

Number of tenders received: 2

The contract has been awarded to a group of economic operators: No

##### **V.2.3) Name and address of the contractor**

Liaison Financial Services Ltd

Estate House, Evesham Street, Redditch

Worcester

B97 4HP

Country

United Kingdom

NUTS code

- UKG12 - Worcestershire

The contractor is an SME

Yes

#### **V.2.4) Information on value of contract/lot (excluding VAT)**

Total value of the contract/lot: £1

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## **Section V. Award of contract**

### **Lot No**

4

### **Title**

Total Spend Analysis

A contract/lot is awarded: Yes

### **V.2) Award of contract**

#### **V.2.1) Date of conclusion of the contract**

15 November 2022

#### **V.2.2) Information about tenders**

Number of tenders received: 2

The contract has been awarded to a group of economic operators: No

#### **V.2.3) Name and address of the contractor**

Liaison Financial Services Ltd

Estate House, Evesham Street, Redditch

Worcester

B97 4HP

Country

United Kingdom

NUTS code

- UKG12 - Worcestershire

The contractor is an SME

Yes

#### **V.2.4) Information on value of contract/lot (excluding VAT)**

Total value of the contract/lot: £1

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### **Section V. Award of contract**

#### **Lot No**

4

#### **Title**

Total Spend Analysis

A contract/lot is awarded: Yes

#### **V.2) Award of contract**

##### **V.2.1) Date of conclusion of the contract**

15 November 2022

##### **V.2.2) Information about tenders**

Number of tenders received: 2

The contract has been awarded to a group of economic operators: No

##### **V.2.3) Name and address of the contractor**

PricewaterhouseCoopers LLP

1 Embankment Place

London

Country

United Kingdom

NUTS code

- UKI - London

The contractor is an SME

No

#### **V.2.4) Information on value of contract/lot (excluding VAT)**

Total value of the contract/lot: £1

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### **Section V. Award of contract**

#### **Lot No**

5

#### **Title**

Continuing Healthcare Invoice Validation

A contract/lot is awarded: Yes

#### **V.2) Award of contract**

##### **V.2.1) Date of conclusion of the contract**

15 November 2022

##### **V.2.2) Information about tenders**

Number of tenders received: 2

The contract has been awarded to a group of economic operators: No

### **V.2.3) Name and address of the contractor**

Liaison Financial Services Ltd

Estate House, Evesham Street, Redditch

Worcester

B97 4HP

Country

United Kingdom

NUTS code

- UKG12 - Worcestershire

The contractor is an SME

Yes

### **V.2.4) Information on value of contract/lot (excluding VAT)**

Total value of the contract/lot: £1

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## **Section V. Award of contract**

### **Lot No**

5

### **Title**

Continuing Healthcare Invoice Validation

A contract/lot is awarded: Yes

## **V.2) Award of contract**

### **V.2.1) Date of conclusion of the contract**

15 November 2022

### **V.2.2) Information about tenders**

Number of tenders received: 2

The contract has been awarded to a group of economic operators: No

### **V.2.3) Name and address of the contractor**

PricewaterhouseCoopers LLP

1 Embankment Place

London

WC2N 6RH

Country

United Kingdom

NUTS code

- UKI - London

The contractor is an SME

No

### **V.2.4) Information on value of contract/lot (excluding VAT)**

Total value of the contract/lot: £1

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## **Section V. Award of contract**

### **Lot No**

6

### **Title**

Private Patients Optimisation Service

A contract/lot is awarded: Yes

## **V.2) Award of contract**

### **V.2.1) Date of conclusion of the contract**

15 November 2022

### **V.2.2) Information about tenders**

Number of tenders received: 1

The contract has been awarded to a group of economic operators: No

### **V.2.3) Name and address of the contractor**

Liaison Financial Services Ltd

Estate House, Evesham Street, Redditch

Worcester

B97 4HP

Country

United Kingdom

NUTS code

- UKG12 - Worcestershire

The contractor is an SME

Yes

### **V.2.4) Information on value of contract/lot (excluding VAT)**

Total value of the contract/lot: £1

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## **Section V. Award of contract**

### **Lot No**

7



## **Title**

Telecommunications Review Service

A contract/lot is awarded: Yes

## **V.2) Award of contract**

### **V.2.1) Date of conclusion of the contract**

15 November 2022

### **V.2.2) Information about tenders**

Number of tenders received: 2

The contract has been awarded to a group of economic operators: No

### **V.2.3) Name and address of the contractor**

Liaison Financial Services Ltd

Estate House, Evesham Street, Redditch

Worcester

B97 4HP

Country

United Kingdom

NUTS code

- UKG12 - Worcestershire

The contractor is an SME

Yes

### **V.2.4) Information on value of contract/lot (excluding VAT)**

Total value of the contract/lot: £1

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## **Section V. Award of contract**

### **Lot No**

7

### **Title**

Telecommunications Review Service

A contract/lot is awarded: Yes

### **V.2) Award of contract**

#### **V.2.1) Date of conclusion of the contract**

15 November 2022

#### **V.2.2) Information about tenders**

Number of tenders received: 2

The contract has been awarded to a group of economic operators: No

#### **V.2.3) Name and address of the contractor**

PricewaterhouseCoopers LLP

1 Embankment Place

London

WC2N 6RH

Country

United Kingdom

NUTS code

- UKI - London

The contractor is an SME

No

#### **V.2.4) Information on value of contract/lot (excluding VAT)**

Total value of the contract/lot: £1

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### **Section VI. Complementary information**

#### **VI.4) Procedures for review**

##### **VI.4.1) Review body**

Royal Courts of Justice

London

Country

United Kingdom

##### **VI.4.2) Body responsible for mediation procedures**

Royal Courts of Justice

London

Country

United Kingdom

##### **VI.4.4) Service from which information about the review procedure may be obtained**

Countess of Chester Hospital NHS Foundation Trust

Chester

Country

United Kingdom