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Contract

Help 2 Live at Home (2024)

Hampshire County Council

F21: Social and other specific services – public contracts

Contract award notice

Notice identifier: 2025/S 000-032442

Procurement identifier (OCID): ocds-h6vhtk-04abf4

Published 16 June 2025, 8:39am

Section I: Contracting authority

I.1) Name and addresses

Hampshire County Council

The Castle, High Street

Winchester

SO238UJ

Email

ahcprocurement@hants.gov.uk

Country

United Kingdom

Region code

UKJ36 - Central Hampshire

Justification for not providing organisation identifier

Not on any register

Internet address(es)

Main address

<https://www.hants.gov.uk>

I.4) Type of the contracting authority

Regional or local authority

I.5) Main activity

Social protection

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

Help 2 Live at Home (2024)

Reference number

AS24587

II.1.2) Main CPV code

- 85300000 - Social work and related services

II.1.3) Type of contract

Services

II.1.4) Short description

The Help 2 Live at Home Framework has been developed by Hampshire County Council (The

Council) under the Public Contract Regulations 2015 and under the Light Touch Regime (Regulations 74 and 77). This is an updated version of the previous Help to Live at Home Framework. The Framework will enable the purchasing, delivery and management of services designed to meet Care Act eligible needs which take place in domestic or community settings. It will cover a wide range of services, including, but not limited to, Domiciliary Care, Extra Care, Live In Care, short-term respite enablement and reablement services which fall within the overall umbrella of CQC regulated home-based care and support. This Framework is available for Older Adults (usually aged 65+) and Younger Adults (usually 18-64) and includes services for people with a Learning Disability, Physical Disability, Dementia or Mental Health need, and those transitioning from Children's Services.

The Help 2 Live at Home Framework will remain open for the initial term and extension period for new providers to join. However, the Council reserves the right to review this on a monthly basis. At any review point, the Council may decide to temporarily close the Help 2 Live at Home Framework to new applicants. If it does this, it will publish a notification on the Council's electronic tendering system which states the period of the closure and when this will next be reviewed.

II.1.6) Information about lots

This contract is divided into lots: No

II.1.7) Total value of the procurement (excluding VAT)

Value excluding VAT: £6,201,300,000

II.2) Description

II.2.3) Place of performance

NUTS codes

- UKJ3 - Hampshire and Isle of Wight

II.2.4) Description of the procurement

The Help 2 Live at Home (2024) Framework will be open for the initial term and extension period for new providers to join. However, the Council reserves the right to review this on a monthly basis. At any review point, the Council may decide to temporarily close the Help 2 Live at Home (2024) Framework to new applicants. If it does this, it will publish a notification on the Council's electronic tendering system which states the period of the closure and when this will next be reviewed.

The scope of the Help 2 Live at Home (2024) Framework covers Older Adults and Younger Adults, both for short-term and long-term care and different purchasing arrangements such as block purchase. However, there is no guarantee that the Council will publish opportunities for everything named above.

The procurement featured an Open Procedure to set up a Framework under the Public Contract Regulations 2015, utilising the Light Touch Regime (Regulations 74 to 77). This route was chosen to not restrict the market, and to allow for new entrants across the lifetime of the contract, whilst also being flexible to capture different requirements throughout the contract period. The need for the procurement to be open-ended and allow for new suppliers across the life of the contract restricted the procurement options, which is why this was the chosen route to market. Part 2, Chapter 3 and Section 7 of the Public Contracts Regulations 2015 allow contracting authorities to develop bespoke procurement vehicles to be applied in respect of the award of contracts. As set out above, the Council has therefore developed a "Framework" to procure care services delivered in the individual's own home or the community.

The Council will only contract with organisations that are registered to deliver care with CQC. It will not contract with any other part of a group's structure. This applies to the Framework and any call-off contracts issued under it.

All Framework and call off contracts will be issued digitally using DocuSign. Organisations will need mobile numbers for signatories to authenticate signatures.

Section IV. Procedure

IV.1) Description

IV.1.1) Form of procedure

Open procedure

IV.1.3) Information about a framework agreement

The procurement involves the establishment of a framework agreement

IV.2) Administrative information

IV.2.1) Previous publication concerning this procedure

Notice number: [2024/S 000-033051](#)

Section V. Award of contract

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.2) Information about tenders

Number of tenders received: 1

V.2.3) Name and address of the contractor

Contract Award Notice Website

<https://www.hants.gov.uk/business/procurement/contract-award-notice/AS08860-help-to-live-at-home>

Hampshire

Country

United Kingdom

NUTS code

- UKJ3 - Hampshire and Isle of Wight

Justification for not providing organisation identifier

Not on any register

Internet address

<https://www.hants.gov.uk/business/procurement/contract-award-notice/AS08860-help-to-live-at-home>

V.2.4) Information on value of contract/lot (excluding VAT)

Total value of the contract/lot: £6,201,300,000

Section VI. Complementary information

VI.3) Additional information

Please see the link here to the Contract Award Notice full published information, including publication of the Awarded Supplier List for this Framework:

<https://www.hants.gov.uk/business/procurement/contract-award-notice/AS08860-help-to-live-at-home>