

This is a published notice on the Find a Tender service: <https://www.find-tender.service.gov.uk/Notice/032440-2023>

Contract

## **Healthcare Output and Content Management System National Framework Agreement**

Countess of Chester Hospital NHS Foundation Trust

F20: Modification notice

Notice identifier: 2023/S 000-032440

Procurement identifier (OCID): ocds-h6vhtk-041143

Published 2 November 2023, 1:55pm

### **Section I: Contracting authority/entity**

#### **I.1) Name and addresses**

Countess of Chester Hospital NHS Foundation Trust

Liverpool Road

Chester

#### **Email**

[info@coch-cps.co.uk](mailto:info@coch-cps.co.uk)

#### **Country**

United Kingdom

#### **Region code**

UK - United Kingdom

#### **Internet address(es)**

Main address

[www.nhssourcing.co.uk](http://www.nhssourcing.co.uk)

---

## **Section II: Object**

### **II.1) Scope of the procurement**

#### **II.1.1) Title**

Healthcare Output and Content Management System National Framework Agreement

Reference number

F/029/HCMS/19/IB

#### **II.1.2) Main CPV code**

- 48814000 - Medical information systems

#### **II.1.3) Type of contract**

Supplies

### **II.2) Description**

#### **II.2.2) Additional CPV code(s)**

- 30210000 - Data-processing machines (hardware)
- 44316400 - Hardware
- 48600000 - Database and operating software package
- 48810000 - Information systems
- 79800000 - Printing and related services
- 79996100 - Records management
- 79999100 - Scanning services

#### **II.2.3) Place of performance**

NUTS codes

- UK - United Kingdom

#### **II.2.4) Description of the procurement at the time of conclusion of the contract:**

A healthcare output and content management system concerns the provision of hardware and software solutions and services that enable an NHS organisation to manage its output and data silos typically present within its best of breed clinical systems and other support systems. The system can be composed of several modular components which all work together to create a coherent platform for managing output and healthcare content to enrich hospitals' existing investments in systems, such as, electronic patient record (EPR) systems and Patient administration systems (PAS).

At a high-level, the solution must provide:

- user friendly, simple and clean single source access portal which presents data (stored and managed content) from all hospital clinical systems,
- ability to store electronically-generated healthcare content;
- ability to manage healthcare content throughout its lifecycle, providing auditable information and appropriate security;
- ability to capture and route new information from analogue and digital sources, including the provision of e-forms;
- enterprise based software licences to view, access, capture and route information;
- ability to integrate with scanning and archiving solutions;
- ability to integrate hardware (output device/MFD) with clinical systems;
- training and professional services for implementation and maintenance;
- software and hardware maintenance;
- appropriate hardware to facilitate transition to digital patient records and a digital enterprise.

Total solution

Bidders must offer a solution that encompasses all of the modular elements described in the ITT documents. These elements may be called-off and established individually to enable NHS organisations to adopt this technology with minimal impact to its patient services and available funding. Call-off contracts will include a roadmap of total or partial adoption. There is no obligation under this agreement for NHS organisations to commit to purchase all available modules. However, for the avoidance of doubt, this framework cannot be utilised to award a managed print/hardware service with no intention to ever

adopt other modules provisioned in this framework. The purpose of this is to not distort the already well-established hardware market, which many other framework agreements already service.

This will be a framework agreement with no commitment or guaranteed level of business.

### **II.2.7) Duration of the contract, framework agreement, dynamic purchasing system or concession**

Duration in months

48

### **II.2.13) Information about European Union Funds**

The procurement is related to a project and/or programme financed by European Union funds: No

---

## **Section IV. Procedure**

### **IV.2) Administrative information**

#### **IV.2.1) Contract award notice concerning this contract**

Notice number: [2019/S 240-589666](#)

---

## **Section V. Award of contract/concession**

### **Contract No**

1

### **V.2) Award of contract/concession**

#### **V.2.1) Date of conclusion of the contract/concession award decision:**

2 December 2019

#### **V.2.2) Information about tenders**

The contract/concession has been awarded to a group of economic operators: No

#### **V.2.3) Name and address of the contractor/concessionaire**

Lexmark International Ltd

Maidenhead

Country

United Kingdom

NUTS code

- UKJ1 - Berkshire, Buckinghamshire and Oxfordshire

The contractor/concessionaire is an SME

No

#### **V.2.4) Information on value of the contract/lot/concession (at the time of conclusion of the contract;excluding VAT)**

Total value of the procurement: £65,000,000

---

## **Section VI. Complementary information**

### **VI.4) Procedures for review**

#### **VI.4.1) Review body**

Royal Courts of Justice

London

Country

United Kingdom

---

## **Section VII: Modifications to the contract/concession**

### **VII.1) Description of the procurement after the modifications**

#### **VII.1.1) Main CPV code**

- 48814000 - Medical information systems

#### **VII.1.2) Additional CPV code(s)**

- 30210000 - Data-processing machines (hardware)
- 44316400 - Hardware
- 48600000 - Database and operating software package
- 48810000 - Information systems
- 79800000 - Printing and related services
- 79996100 - Records management
- 79999100 - Scanning services

#### **VII.1.3) Place of performance**

NUTS code

- UK - United Kingdom

#### **VII.1.4) Description of the procurement:**

A healthcare output and content management system concerns the provision of hardware

and software solutions and services that enable an NHS organisation to manage its output and data silos typically present within its best of breed clinical systems and other support systems. The system can be composed of several modular components which all work together to create a coherent platform for managing output and healthcare content to enrich hospitals' existing investments in systems, such as, electronic patient record (EPR) systems and Patient administration systems (PAS).

At a high-level, the solution must provide:

- user friendly, simple and clean single source access portal which presents data (stored and managed content) from all hospital clinical systems,
- ability to store electronically-generated healthcare content;
- ability to manage healthcare content throughout its lifecycle, providing auditable information and appropriate security;
- ability to capture and route new information from analogue and digital sources, including the provision of e-forms;
- enterprise based software licences to view, access, capture and route information;
- ability to integrate with scanning and archiving solutions;
- ability to integrate hardware (output device/MFD) with clinical systems;
- training and professional services for implementation and maintenance;
- software and hardware maintenance;
- appropriate hardware to facilitate transition to digital patient records and a digital enterprise.

#### Total solution

Bidders must offer a solution that encompasses all of the modular elements described in the ITT documents. These elements may be called-off and established individually to enable NHS organisations to adopt this technology with minimal impact to its patient services and available funding. Call-off contracts will include a roadmap of total or partial adoption. There is no obligation under this agreement for NHS organisations to commit to purchase all available modules. However, for the avoidance of doubt, this framework cannot be utilised to award a managed print/hardware service with no intention to ever adopt other modules provisioned in this framework. The purpose of this is to not distort the already well-established hardware market, which many other framework agreements

already service.

This will be a framework agreement with no commitment or guaranteed level of business.

**VII.1.5) Duration of the contract, framework agreement, dynamic purchasing system or concession**

Duration in months

54

In the case of framework agreements, provide justification for any duration exceeding 4 years:

This extension in duration is required to allow a user of the framework to conclude a procurement as otherwise they would suffer significant inconvenience.

**VII.1.6) Information on value of the contract/lot/concession (excluding VAT)**

Total value of the contract/lot/concession:

£65,000,000

**VII.1.7) Name and address of the contractor/concessionaire**

Lexmark International Ltd

Maidenhead

Country

United Kingdom

NUTS code

- UKJ1 - Berkshire, Buckinghamshire and Oxfordshire

The contractor/concessionaire is an SME

No

**VII.2) Information about modifications**

**VII.2.1) Description of the modifications**

Nature and extent of the modifications (with indication of possible earlier changes to the contract):

This notice is being published to extend the duration of the framework agreement only. All other aspects of the Contract Award Notice (reference 2019/S 240-589666) published in December 2019 remain the same.

This framework agreement will be extended for an initial period of 6 months, with the option to extend for a further 6 months. This will give a total possible extension of 12 months.

A further notice will be published if the optional further 6 month extension is taken.

#### **VII.2.2) Reasons for modification**

Need for modification brought about by circumstances which a diligent contracting authority/entity could not foresee.

Description of the circumstances which rendered the modification necessary and explanation of the unforeseen nature of these circumstances:

This extension in duration is required to allow a user of the framework to conclude a procurement as otherwise they would suffer significant inconvenience.

#### **VII.2.3) Increase in price**

Updated total contract value before the modifications (taking into account possible earlier contract modifications, price adaptations and average inflation)

Value excluding VAT: £65,000,000

Total contract value after the modifications

Value excluding VAT: £65,000,000