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Tender

## **Provision of a Social Care Transcription/AI Solution**

Wrexham County Borough Council

UK4: Tender notice - Procurement Act 2023 - [view information about notice types](#)

Notice identifier: 2025/S 000-032409

Procurement identifier (OCID): ocds-h6vhtk-0548d9

Published 13 June 2025, 4:59pm

### **Scope**

### **Reference**

Proc-24-300

### **Description**

Proc-24-300 Provision of a Social Care Transcription/AI Solution. Tenders must be submitted via etender wales.

### **Total value (estimated)**

- £375,000 excluding VAT
- £450,000 including VAT

Above the relevant threshold

### **Contract dates (estimated)**

- 1 October 2025 to 30 September 2028
- 3 years

### **Main procurement category**

Goods

### **CPV classifications**

- 48000000 - Software package and information systems

### **Contract locations**

- UKL23 - Flintshire and Wrexham

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## **Participation**

### **Particular suitability**

Small and medium-sized enterprises (SME)

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## **Submission**

### **Enquiry deadline**

7 July 2025, 12:00pm

### **Tender submission deadline**

14 July 2025, 12:00pm

### **Submission address and any special instructions**

<https://etenderwales.bravosolution.co.uk/>

project\_59608 ; itt\_117926

### **Tenders may be submitted electronically**

Yes

### **Languages that may be used for submission**

- Welsh
- English

### **Award decision date (estimated)**

26 August 2025

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### **Award criteria**

<b>Name</b>	<b>Type</b>	<b>Weighting</b>
Quality	Quality	75.00%

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Name	Type	Weighting
Cost	Cost	25.00%

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## Other information

### Applicable trade agreements

- Government Procurement Agreement (GPA)

### Conflicts assessment prepared/revised

Yes

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## Procedure

### Procedure type

Open procedure

### Justification for not publishing a preliminary market engagement notice

Potential negative impact on a specialist market

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## Contracting authority

## **Wrexham County Borough Council**

- Public Procurement Organisation Number: PJHN-6516-JQNZ

Commissioning Procurement and Contract Management Unit

Wrexham

LL11 1AR

United Kingdom

Email: [procurement@wrexham.gov.uk](mailto:procurement@wrexham.gov.uk)

Region: UKL23 - Flintshire and Wrexham

Organisation type: Public authority - sub-central government

Devolved regulations that apply: Wales