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Tender

Provision of a Social Care Transcription/AI Solution

Wrexham County Borough Council

UK4: Tender notice - Procurement Act 2023 - [view information about notice types](#)

Notice identifier: 2025/S 000-032409

Procurement identifier (OCID): ocds-h6vhtk-0548d9 ([view related notices](#))

Published 13 June 2025, 4:59pm

Scope

Reference

Proc-24-300

Description

Proc-24-300 Provision of a Social Care Transcription/AI Solution. Tenders must be submitted via etender wales.

Total value (estimated)

- £375,000 excluding VAT
- £450,000 including VAT

Above the relevant threshold

Contract dates (estimated)

- 1 October 2025 to 30 September 2028
- 3 years

Main procurement category

Goods

CPV classifications

- 48000000 - Software package and information systems

Contract locations

- UKL23 - Flintshire and Wrexham

Participation

Particular suitability

Small and medium-sized enterprises (SME)

Submission

Enquiry deadline

7 July 2025, 12:00pm

Tender submission deadline

14 July 2025, 12:00pm

Submission address and any special instructions

<https://etenderwales.bravosolution.co.uk/>

project_59608 ; itt_117926

Tenders may be submitted electronically

Yes

Languages that may be used for submission

- Welsh
- English

Award decision date (estimated)

26 August 2025

Award criteria

Name	Type	Weighting
Quality	Quality	75.00%

Name	Type	Weighting
Cost	Cost	25.00%

Other information

Applicable trade agreements

- Government Procurement Agreement (GPA)

Conflicts assessment prepared/revised

Yes

Procedure

Procedure type

Open procedure

Justification for not publishing a preliminary market engagement notice

Potential negative impact on a specialist market

Contracting authority

Wrexham County Borough Council

- Public Procurement Organisation Number: PJHN-6516-JQNZ

Commissioning Procurement and Contract Management Unit

Wrexham

LL11 1AR

United Kingdom

Email: procurement@wrexham.gov.uk

Region: UKL23 - Flintshire and Wrexham

Organisation type: Public authority - sub-central government

Devolved regulations that apply: Wales