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Contract

Integrated Case Management System for the Healthy Lifestyle Service

Leicester City Council

F03: Contract award notice

Notice identifier: 2023/S 000-032396

Procurement identifier (OCID): ocids-h6vhtk-03ee91

Published 2 November 2023, 10:00am

Section I: Contracting authority

I.1) Name and addresses

Leicester City Council

City Hall, 115 Charles Street

Leicester

LE1 1FZ

Contact

Mrs Lorraine Dixon

Email

Lorraine.Dixon@leicester.gov.uk

Telephone

+44 1164541219

Country

United Kingdom

Region code

UKF21 - Leicester

Internet address(es)

Main address

<http://www.leicester.gov.uk>

Buyer's address

<http://www.leicester.gov.uk>

I.4) Type of the contracting authority

Regional or local authority

I.5) Main activity

General public services

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

Integrated Case Management System for the Healthy Lifestyle Service

Reference number

DN684090

II.1.2) Main CPV code

- 48000000 - Software package and information systems

II.1.3) Type of contract

Supplies

II.1.4) Short description

The Council's Healthy Lifestyle service is based upon having an administrative hub whose role is to manage and maintain contact with service users and manage and maintain all information held relating to the customer and the provision of service. This includes, but is not limited to, initial assessment of clients, the booking and communication of appointments / sessions, bulk communications with service users, tracking of post intervention outcomes and provision of information to the referrer to inform them of intervention progress and outcomes. The current contract in place is due to end on the 10th March 2024.

II.1.6) Information about lots

This contract is divided into lots: No

II.1.7) Total value of the procurement (excluding VAT)

Value excluding VAT: £389,000

II.2) Description

II.2.3) Place of performance

NUTS codes

- UKF21 - Leicester

II.2.4) Description of the procurement

The Council's Healthy Lifestyle service is based upon having an administrative hub whose role is to manage and maintain contact with service users and manage and maintain all information held relating to the customer and the provision of service. This includes, but is not limited to, initial assessment of clients, the booking and communication of appointments / sessions, bulk communications with service users, tracking of post intervention outcomes and provision of information to the referrer to inform them of intervention progress and outcomes. The current contract in place is due to end on the 10th March 2024.

II.2.5) Award criteria

Quality criterion - Name: Quality / Weighting: 80

Price - Weighting: 20

II.2.11) Information about options

Options: No

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

Section IV. Procedure

IV.1) Description

IV.1.1) Type of procedure

Open procedure

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: Yes

IV.2) Administrative information

IV.2.1) Previous publication concerning this procedure

Notice number: [2023/S 000-023359](#)

Section V. Award of contract

Contract No

0779LDPH

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

2 November 2023

V.2.2) Information about tenders

Number of tenders received: 9

Number of tenders received from SMEs: 7

Number of tenders received from tenderers from other EU Member States: 0

Number of tenders received from tenderers from non-EU Member States: 0

Number of tenders received by electronic means: 9

The contract has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor

Priority Digital Health Limited

Cambridge

Country

United Kingdom

NUTS code

- UKF21 - Leicester

The contractor is an SME

Yes

V.2.4) Information on value of contract/lot (excluding VAT)

Initial estimated total value of the contract/lot: £415,000

Total value of the contract/lot: £389,000

Section VI. Complementary information

VI.4) Procedures for review

VI.4.1) Review body

Construction and Technology Court (Queens Bench Division)

Birmingham

Country

United Kingdom