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Tender

APP Scams Evaluation Consultancy

Financial Conduct Authority

UK4: Tender notice - Procurement Act 2023 - [view information about notice types](#)

Notice identifier: 2025/S 000-032384

Procurement identifier (OCID): ocds-h6vhtk-0548c7 ([view related notices](#))

Published 13 June 2025, 4:12pm

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Scope

Description

The Financial Conduct Authority (FCA) is establishing a contractual mechanism for the Payments Systems Regulator (PSR), who are seeking to procure a supplier to deliver an independently conducted evaluation of its key policies on Authorised Push Payment (APP) fraud - particularly focussing on the reimbursement requirement. This is principally an impact evaluation, though in addition to the analysis of the policies' impacts we require the chosen supplier to provide an independent view on the effectiveness of the policies at achieving their target outcomes. The final analysis and independent view of the policies' effectiveness will be published in the form of a report.

Total value (estimated)

- £458,333 excluding VAT
- £550,000 including VAT

Above the relevant threshold

Contract dates (estimated)

- 22 September 2025 to 31 May 2026
- 8 months, 9 days

Main procurement category

Services

CPV classifications

- 79419000 - Evaluation consultancy services
- 66171000 - Financial consultancy services
- 79311400 - Economic research services
- 79311410 - Economic impact assessment

Contract locations

- UK - United Kingdom

Participation

Legal and financial capacity conditions of participation

-

Technical ability conditions of participation

-

Particular suitability

- Small and medium-sized enterprises (SME)
- Voluntary, community and social enterprises (VCSE)

Submission

Enquiry deadline

27 June 2025, 12:00pm

Tender submission deadline

18 July 2025, 12:00pm

Submission address and any special instructions

Bidders will need to register on the FCA's eProcurement system (Atamis) to respond to the Tender (<https://atamis-fca.my.site.com/s/Welcome>). Bidders should refer to the Atamis Supplier User Guide (https://services.atamis.co.uk/docs/Supplier_User_Guide.pdf) for further information. If issues are experienced in accessing Atamis or any documents within Atamis you should contact their dedicated helpdesk on 029 2279 0052 or email at support@atamis.co.uk.

Tenders may be submitted electronically

Yes

Languages that may be used for submission

English

Award decision date (estimated)

29 August 2025

Award criteria

Name	Type	Weighting
Technical	Quality	75.00%
Commercial	Cost	25.00%

Other information

Payment terms

-

Description of risks to contract performance

-

Conflicts assessment prepared/revised

Yes

Procedure

Procedure type

Open procedure

Contracting authority

Financial Conduct Authority

- Public Procurement Organisation Number: PTYH-4442-XPRH

12 Endeavour Square

London

E20 1JN

United Kingdom

Contact name: FCA Procurement

Email: fcaprocurement@fca.org.uk

Website: <http://www.fca.org.uk>

Region: UKI41 - Hackney and Newham

Organisation type: Public authority - central government