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Contract

## **COV - Deafblindness Communicator Guide Service**

Coventry City Council

F03: Contract award notice

Notice identifier: 2022/S 000-032372

Procurement identifier (OCID): ocds-h6vhtk-036916

Published 15 November 2022, 1:53pm

### **Section I: Contracting authority**

#### **I.1) Name and addresses**

Coventry City Council

The Council House, Earl Street

Coventry

#### **Email**

[procurement.services@coventry.gov.uk](mailto:procurement.services@coventry.gov.uk)

#### **Country**

United Kingdom

#### **NUTS code**

UKG33 - Coventry

#### **Internet address(es)**

Main address

[www.coventry.gov.uk](http://www.coventry.gov.uk)

Buyer's address

[www.csw-jets.co.uk](http://www.csw-jets.co.uk)

#### **I.4) Type of the contracting authority**

Regional or local authority

#### **I.5) Main activity**

General public services

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## **Section II: Object**

### **II.1) Scope of the procurement**

#### **II.1.1) Title**

COV - Deafblindness Communicator Guide Service

Reference number

COV - 13544

#### **II.1.2) Main CPV code**

- 85000000 - Health and social work services

#### **II.1.3) Type of contract**

Services

#### **II.1.4) Short description**

The Council is seeking to Commission a service to support deafblind service users through the provision of a Communicator Guide service. The service will provide trained Communicator Guide individuals who will provide communication and practical support to individuals in their everyday life. The role of a Communicator Guide will be to offer communication support, guiding skills and practical help, such as shopping, dealing with correspondence and setting up medical appointments. They will be highly skilled individuals, trained to be the eyes and ears of a deafblind person. They will relay information, facilitate communication with others and ensure service users are able to get about safely; they will be neutral, alert and give information, not advice, without prior selection or processing.

#### **II.1.6) Information about lots**

This contract is divided into lots: No

#### **II.1.7) Total value of the procurement (excluding VAT)**

Value excluding VAT: £800,000

### **II.2) Description**

#### **II.2.2) Additional CPV code(s)**

- 85300000 - Social work and related services

### **II.2.3) Place of performance**

NUTS codes

- UKG33 - Coventry

Main site or place of performance

Coventry

### **II.2.4) Description of the procurement**

The Council is seeking to Commission a service to support deafblind service users through the provision of a Communicator Guide service. The service will provide trained Communicator Guide individuals who will provide communication and practical support to individuals in their everyday life. The role of a Communicator Guide will be to offer communication support, guiding skills and practical help, such as shopping, dealing with correspondence and setting up medical appointments. Communicator Guides will be to enable individuals to support them to do the things they want to do, help them live independently and be an active member of the community. They will be highly skilled individuals, trained to be the eyes and ears of a deafblind person. They will relay information, facilitate communication with others and ensure service users are able to get about safely; they will be neutral, alert and give information, not advice, without prior selection or processing.

### **II.2.5) Award criteria**

Quality criterion - Name: Quality / Weighting: 60%

Price - Weighting: 40%

### **II.2.11) Information about options**

Options: No

### **II.2.13) Information about European Union Funds**

The procurement is related to a project and/or programme financed by European Union funds: No

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## **Section IV. Procedure**

### **IV.1) Description**

#### **IV.1.1) Type of procedure**

Open procedure

#### **IV.1.3) Information about a framework agreement or a dynamic purchasing system**

The procurement involves the establishment of a framework agreement

#### **IV.1.8) Information about the Government Procurement Agreement (GPA)**

The procurement is covered by the Government Procurement Agreement: No

### **IV.2) Administrative information**

#### **IV.2.1) Previous publication concerning this procedure**

Notice number: [2022/S 000-026051](#)

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## **Section V. Award of contract**

### **Contract No**

COV – 13544

### **Title**

Deafblindness Communicator Guide Service

A contract/lot is awarded: Yes

### **V.2) Award of contract**

#### **V.2.1) Date of conclusion of the contract**

15 November 2022

#### **V.2.2) Information about tenders**

Number of tenders received: 1

Number of tenders received from SMEs: 0

Number of tenders received from tenderers from other EU Member States: 0

Number of tenders received from tenderers from non-EU Member States: 0

Number of tenders received by electronic means: 1

The contract has been awarded to a group of economic operators: No

**V.2.3) Name and address of the contractor**

Deafblind Enablement Ltd

5 Stephenson Close, Yaxley, Peterborough

Peterborough

PE7 3ZP

Country

United Kingdom

NUTS code

- UKG33 - Coventry

The contractor is an SME

Yes

**V.2.4) Information on value of contract/lot (excluding VAT)**

Initial estimated total value of the contract/lot: £800,000

Total value of the contract/lot: £800,000

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## **Section VI. Complementary information**

### **VI.4) Procedures for review**

#### **VI.4.1) Review body**

Coventry City Council

Coventry

Country

United Kingdom