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Award

Contract for the provision of a Community Based Patient Administration System and Electronic Patient Records System

WHITTINGTON HEALTH NHS TRUST

UK5: Transparency notice - Procurement Act 2023 - [view information about notice types](#)

Notice identifier: 2025/S 000-032336

Procurement identifier (OCID): ocds-h6vhtk-0548a9

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Scope

Description

The Trust has an existing contract that includes the provision of an electronic patient record and patient administration system covering both its acute and community settings. The community solution is provided by Access UK via a sub-contract arrangement. The Trust now intends to novate the sub-contract so that it has a direct contract with Access UK. The overall term of the contract will not be affected by this novation, with three years remaining on the contract and possible further extensions not to exceed two years. The initial novation will be for the system solution without the hosting environment and it is intended Access UK will take over responsibility for hosting before April 2026. The estimated value over a 5 year period is approximately £285k plus VAT.

Contract 1

Supplier

- [ACCESS UK LTD](#)

Contract value

- £285,663 excluding VAT
- £342,795 including VAT

Above the relevant threshold

Earliest date the contract will be signed

26 June 2025

Contract dates (estimated)

- 1 July 2025 to 30 April 2028
- Possible extension to 30 April 2030
- 4 years, 10 months

Description of possible extension:

The Trust is intending to commence a procurement during 2025 in order to award a long term successor contract for the provision of its EPR and PAS requirements. The extensions are in place primarily to allow for any extended period of mobilisation and transition that might be required as a result of that procurement.

Main procurement category

Services

CPV classifications

- 48814000 - Medical information systems
- 72317000 - Data storage services
- 72322000 - Data management services
- 72512000 - Document management services

Contract locations

- UKI - London

Other information

Conflicts assessment prepared/revised

Yes

Procedure

Procedure type

Direct award

Direct award justification

Single supplier - technical reasons

The supplier is already contracted to provide these services, albeit via a subcontract. The novation of the sub-contract (direct award) will bring commercial and operational advantage to the Trust. The overall term is not being changed by this novation and the Trust intends to commence a procurement during 2025 in order to award a long term successor contract for its EPR and PAS requirements. It is also intended that the scope of requirements covered by this contract (i.e. community EPR and PAS) will be included in this new procurement.

Supplier

ACCESS UK LTD

- Companies House: 02343760
- Public Procurement Organisation Number: PBNW-7697-HCPQ

Armstrong Building Oakwood Drive

Loughborough

LE11 3QF

United Kingdom

Email: servelec.lg.bids@theaccessgroup.com

Website: <http://www.theaccessgroup.com>

Region: UKF22 - Leicestershire CC and Rutland

Small or medium-sized enterprise (SME): No

Voluntary, community or social enterprise (VCSE): No

Contract 1

Contracting authority

WHITTINGTON HEALTH NHS TRUST

- Public Procurement Organisation Number: PZHC-1999-RLHQ

Magdala Avenue

London

N19 5NF

United Kingdom

Email: mickcorti@nhs.net

Region: UKI43 - Haringey and Islington

Organisation type: Public authority - sub-central government