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Tender

Mosaic Schools Learning Trust - ICT Managed Service

Mosaic Schools Learning Trust

F02: Contract notice

Notice identifier: 2024/S 000-032332

Procurement identifier (OCID): ocds-h6vhtk-04a6ee

Published 9 October 2024, 9:13am

Section I: Contracting authority

I.1) Name and addresses

Mosaic Schools Learning Trust

West Wickham

BR4 9DG

Contact

Graham Thorpe

Email

graham.thorpe@moxton-education.com

Telephone

+44 07540594557

Country

United Kingdom

Region code

UKI61 - Bromley

Companies House

07824714

Internet address(es)

Main address

<https://www.mosaicschoolslearningtrust.org/>

I.3) Communication

The procurement documents are available for unrestricted and full direct access, free of charge, at

<https://www.mosaicschoolslearningtrust.org/ict-procurement>

Additional information can be obtained from the above-mentioned address

Tenders or requests to participate must be submitted to the above-mentioned address

I.4) Type of the contracting authority

Body governed by public law

I.5) Main activity

Education

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

Mosaic Schools Learning Trust - ICT Managed Service

II.1.2) Main CPV code

- 72000000 - IT services: consulting, software development, Internet and support

II.1.3) Type of contract

Services

II.1.4) Short description

Mosaic Schools Learning Trust is a Multi-Academy Trust (MAT) established in September 2024 combining Connect Schools Academy Trust & Compass Academy Trust to form a new dynamic Trust of ten strongly performing schools across Bromley and Kent.

The ICT Support at the trust is provided by two current support and service providers, who broadly support the schools who belonged to the separate Trusts pre-merger.

They both provide a mix of scheduled onsite visits, remote support and other supporting services.

The companies identified from these shortlisting questions to receive the ITT for the Managed Service will then receive a detailed set of requirements to support all the schools in the newly formed Trust. For the purposes of this shortlisting stage bidders should assume that the ITT will include, but is not be limited to;

- strategic advice and direction to the Trust regarding ICT

a core service covering (at a minimum) term time, incorporating on-site staff/visits as necessary

- Service desk

- local staffing that bidders deem necessary to deliver the SLA

responsibility for design, specification, installation, and management of all ICT infrastructure

- supply of goods and services based on an agreed Best Value (BV) approach
 - management of all ICT against an agreed SLA
 - management of 3rd parties
 - relevant monitoring, management, patching and reporting
- training - technical and curriculum as necessary
- expectation that the provider will support innovation
- risk registers and inventory management
- collective partnership targets aligned to the Trusts objectives

II.1.5) Estimated total value

Value excluding VAT: £4,000,000

II.1.6) Information about lots

This contract is divided into lots: No

II.2) Description

II.2.2) Additional CPV code(s)

- 30230000 - Computer-related equipment
- 48200000 - Networking, Internet and intranet software package
- 72261000 - Software support services
- 80000000 - Education and training services

II.2.3) Place of performance

NUTS codes

- UKI61 - Bromley

Main site or place of performance

Bromley

II.2.4) Description of the procurement

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expectation that the provider will support innovation

risk registers and inventory management

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II.2.5) Award criteria

Price is not the only award criterion and all criteria are stated only in the procurement documents

II.2.6) Estimated value

Value excluding VAT: £4,000,000

II.2.7) Duration of the contract, framework agreement or dynamic purchasing system

Duration in months

60

This contract is subject to renewal

No

II.2.10) Information about variants

Variants will be accepted: No

II.2.11) Information about options

Options: No

Section III. Legal, economic, financial and technical information

III.1) Conditions for participation

III.1.2) Economic and financial standing

Selection criteria as stated in the procurement documents

III.1.3) Technical and professional ability

Selection criteria as stated in the procurement documents

Section IV. Procedure

IV.1) Description

IV.1.1) Type of procedure

Competitive procedure with negotiation

IV.1.5) Information about negotiation

The contracting authority reserves the right to award the contract on the basis of the initial tenders without conducting negotiations

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: No

IV.2) Administrative information

IV.2.2) Time limit for receipt of tenders or requests to participate

Date

5 November 2024

Local time

12:00pm

IV.2.3) Estimated date of dispatch of invitations to tender or to participate to selected candidates

12 November 2024

IV.2.4) Languages in which tenders or requests to participate may be submitted

English

Section VI. Complementary information

VI.1) Information about recurrence

This is a recurrent procurement: No

VI.2) Information about electronic workflows

Electronic ordering will be used

Electronic invoicing will be accepted

Electronic payment will be used

VI.4) Procedures for review

VI.4.1) Review body

Mosaic Schools Learning Trust

Bromley

BR4 9DG

Country

United Kingdom