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Tender

Out of Hours Student Wellbeing Service

University of Sunderland

F02: Contract notice

Notice identifier: 2022/S 000-032323

Procurement identifier (OCID): ocds-h6vhtk-038474

Published 15 November 2022, 11:01am

Section I: Contracting authority

I.1) Name and addresses

University of Sunderland

Procurement, Finance, 3rd Floor Edinburgh Building, Chester Road

Sunderland

SR1 3SD

Email

tenders@sunderland.ac.uk

Country

United Kingdom

NUTS code

UKC23 - Sunderland

Internet address(es)

Main address

www.sunderland.ac.uk

Buyer's address

www.sunderland.ac.uk

I.3) Communication

The procurement documents are available for unrestricted and full direct access, free of charge, at

<https://in-tendhost.co.uk/universityofsunderland.aspx/>

Additional information can be obtained from the above-mentioned address

Tenders or requests to participate must be submitted electronically via

<https://in-tendhost.co.uk/universityofsunderland.aspx/>

Tenders or requests to participate must be submitted to the above-mentioned address

I.4) Type of the contracting authority

Body governed by public law

I.5) Main activity

Education

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

Out of Hours Student Wellbeing Service

Reference number

UoS/OOH Student Wellbeing Service/1022

II.1.2) Main CPV code

- 85000000 - Health and social work services

II.1.3) Type of contract

Services

II.1.4) Short description

The University of Sunderland Wellbeing Team requires an 'out of hours' student wellbeing service to include a range of on site (face to face) and telephone response services to include (but not limited to): Emotional and mental health support, drop in support, health promotion and prevention, general wellbeing support across a wide range of issues. The service required will be both on site (Sunderland, Tyne and Wear) based in Student Accommodation and additionally to provide a phone response from 6:30pm to 6:30am 365 days per year to University of Sunderland students. The contract is expected to commence March 2023 to March 2026 (with up to 2 x 1 year extensions taking it to a possible March 2028). The overall contract value is estimated at GBP £500,000 over 5 years' (the maximum contract length), excluding VAT where applicable - note there are no guarantees on spend levels. We also reserve the right to spend an additional 50% of the original anticipated value, subject to change

II.1.5) Estimated total value

Value excluding VAT: £500,000

II.1.6) Information about lots

This contract is divided into lots: No

II.2) Description

II.2.2) Additional CPV code(s)

- 85100000 - Health services
- 85140000 - Miscellaneous health services

II.2.3) Place of performance

NUTS codes

- UKC23 - Sunderland

Main site or place of performance

Sunderland, Tyne & Wear

II.2.4) Description of the procurement

The University of Sunderland Wellbeing Team requires an 'out of hours' student wellbeing service to include a range of on site (face to face) and telephone response services to include (but not limited to): Emotional and mental health support, drop in support, health promotion and prevention, general wellbeing support across a wide range of issues. The service required will be both on site (Sunderland, Tyne & Wear) based in Student Accommodation and additionally to provide a phone response from 6:30pm to 6:30am 365 days per year to University of Sunderland students. The contract is expected to commence March 2023 to March 2026 (with up to 2 x 1 year extensions taking it to a possible March 2028). The overall contract value is estimated at GBP £500,000 over 5 years' (the maximum contract length) i.e. GBP £100,000 per annum (excluding VAT where applicable) - note there are no guarantees on spend levels. We also reserve the right to spend an additional 50% of the original anticipated value, subject to changes to requirements across the University for the duration of the award. Closing date for submission of tenders is 12 noon Thursday 15th December 2022

II.2.5) Award criteria

Quality criterion - Name: Qualitative / Weighting: 60%

Cost criterion - Name: Costs / Weighting: 40%

II.2.6) Estimated value

Value excluding VAT: £500,000

II.2.7) Duration of the contract, framework agreement or dynamic purchasing system

Start date

1 March 2023

End date

29 February 2028

This contract is subject to renewal

No

II.2.10) Information about variants

Variants will be accepted: No

II.2.11) Information about options

Options: No

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: Yes

Identification of the project

Various Projects funded by EU or other

Section III. Legal, economic, financial and technical information

III.1) Conditions for participation

III.1.2) Economic and financial standing

Selection criteria as stated in the procurement documents

III.1.3) Technical and professional ability

Selection criteria as stated in the procurement documents

Section IV. Procedure

IV.1) Description

IV.1.1) Type of procedure

Open procedure

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: Yes

IV.2) Administrative information

IV.2.2) Time limit for receipt of tenders or requests to participate

Date

15 December 2022

Local time

12:00pm

IV.2.4) Languages in which tenders or requests to participate may be submitted

English

IV.2.6) Minimum time frame during which the tenderer must maintain the tender

Tender must be valid until: 14 April 2023

IV.2.7) Conditions for opening of tenders

Date

15 December 2022

Local time

12:00pm

Section VI. Complementary information

VI.1) Information about recurrence

This is a recurrent procurement: No

VI.2) Information about electronic workflows

Electronic ordering will be used

Electronic invoicing will be accepted

Electronic payment will be used

VI.4) Procedures for review

VI.4.1) Review body

University of Sunderland

Procurement, 3rd floor Edinburgh Building, Chester Road

Sunderland

SR1 3SD

Email

tenders@sunderland.ac.uk

Country

United Kingdom

Internet address

www.sunderland.ac.uk

VI.4.2) Body responsible for mediation procedures

Legal Services

3rd floor Edinburgh Building, Chester Road

Sunderland

SR1 3SD

Email

legal@sunderland.ac.uk

Country

United Kingdom

VI.4.4) Service from which information about the review procedure may be obtained

Legal Services

3rd floor Edinburgh Building, Chester Road

Sunderland

SR1 3SD

Email

legal@sunderland.ac.uk

Country

United Kingdom