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Tender

## **Out of Hours Student Wellbeing Service**

University of Sunderland

F02: Contract notice

Notice identifier: 2022/S 000-032323

Procurement identifier (OCID): ocds-h6vhtk-038474

Published 15 November 2022, 11:01am

### **Section I: Contracting authority**

#### **I.1) Name and addresses**

University of Sunderland

Procurement, Finance, 3rd Floor Edinburgh Building, Chester Road

Sunderland

SR1 3SD

#### **Email**

[tenders@sunderland.ac.uk](mailto:tenders@sunderland.ac.uk)

#### **Country**

United Kingdom

#### **NUTS code**

UKC23 - Sunderland

## **Internet address(es)**

Main address

[www.sunderland.ac.uk](http://www.sunderland.ac.uk)

Buyer's address

[www.sunderland.ac.uk](http://www.sunderland.ac.uk)

## **I.3) Communication**

The procurement documents are available for unrestricted and full direct access, free of charge, at

<https://in-tendhost.co.uk/universityofsunderland.aspx/>

Additional information can be obtained from the above-mentioned address

Tenders or requests to participate must be submitted electronically via

<https://in-tendhost.co.uk/universityofsunderland.aspx/>

Tenders or requests to participate must be submitted to the above-mentioned address

## **I.4) Type of the contracting authority**

Body governed by public law

## **I.5) Main activity**

Education

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## **Section II: Object**

### **II.1) Scope of the procurement**

#### **II.1.1) Title**

Out of Hours Student Wellbeing Service

Reference number

UoS/OOH Student Wellbeing Service/1022

#### **II.1.2) Main CPV code**

- 85000000 - Health and social work services

#### **II.1.3) Type of contract**

Services

#### **II.1.4) Short description**

The University of Sunderland Wellbeing Team requires an 'out of hours' student wellbeing service to include a range of on site (face to face) and telephone response services to include (but not limited to): Emotional and mental health support, drop in support, health promotion and prevention, general wellbeing support across a wide range of issues. The service required will be both on site (Sunderland, Tyne and Wear) based in Student Accommodation and additionally to provide a phone response from 6:30pm to 6:30am 365 days per year to University of Sunderland students. The contract is expected to commence March 2023 to March 2026 (with up to 2 x 1 year extensions taking it to a possible March 2028). The overall contract value is estimated at GBP £500,000 over 5 years' (the maximum contract length), excluding VAT where applicable - note there are no guarantees on spend levels. We also reserve the right to spend an additional 50% of the original anticipated value, subject to change

#### **II.1.5) Estimated total value**

Value excluding VAT: £500,000

#### **II.1.6) Information about lots**

This contract is divided into lots: No

## **II.2) Description**

### **II.2.2) Additional CPV code(s)**

- 85100000 - Health services
- 85140000 - Miscellaneous health services

### **II.2.3) Place of performance**

NUTS codes

- UKC23 - Sunderland

Main site or place of performance

Sunderland, Tyne & Wear

### **II.2.4) Description of the procurement**

The University of Sunderland Wellbeing Team requires an 'out of hours' student wellbeing service to include a range of on site (face to face) and telephone response services to include (but not limited to): Emotional and mental health support, drop in support, health promotion and prevention, general wellbeing support across a wide range of issues. The service required will be both on site (Sunderland, Tyne & Wear) based in Student Accommodation and additionally to provide a phone response from 6:30pm to 6:30am 365 days per year to University of Sunderland students. The contract is expected to commence March 2023 to March 2026 (with up to 2 x 1 year extensions taking it to a possible March 2028). The overall contract value is estimated at GBP £500,000 over 5 years' (the maximum contract length) i.e. GBP £100,000 per annum (excluding VAT where applicable) - note there are no guarantees on spend levels. We also reserve the right to spend an additional 50% of the original anticipated value, subject to changes to requirements across the University for the duration of the award. Closing date for submission of tenders is 12 noon Thursday 15th December 2022

### **II.2.5) Award criteria**

Quality criterion - Name: Qualitative / Weighting: 60%

Cost criterion - Name: Costs / Weighting: 40%

### **II.2.6) Estimated value**

Value excluding VAT: £500,000

### **II.2.7) Duration of the contract, framework agreement or dynamic purchasing system**

Start date

1 March 2023

End date

29 February 2028

This contract is subject to renewal

No

### **II.2.10) Information about variants**

Variants will be accepted: No

### **II.2.11) Information about options**

Options: No

### **II.2.13) Information about European Union Funds**

The procurement is related to a project and/or programme financed by European Union funds: Yes

Identification of the project

Various Projects funded by EU or other

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## **Section III. Legal, economic, financial and technical information**

### **III.1) Conditions for participation**

#### **III.1.2) Economic and financial standing**

Selection criteria as stated in the procurement documents

#### **III.1.3) Technical and professional ability**

Selection criteria as stated in the procurement documents

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## **Section IV. Procedure**

### **IV.1) Description**

#### **IV.1.1) Type of procedure**

Open procedure

#### **IV.1.8) Information about the Government Procurement Agreement (GPA)**

The procurement is covered by the Government Procurement Agreement: Yes

### **IV.2) Administrative information**

#### **IV.2.2) Time limit for receipt of tenders or requests to participate**

Date

15 December 2022

Local time

12:00pm

#### **IV.2.4) Languages in which tenders or requests to participate may be submitted**

English

#### **IV.2.6) Minimum time frame during which the tenderer must maintain the tender**

Tender must be valid until: 14 April 2023

#### **IV.2.7) Conditions for opening of tenders**

Date

15 December 2022

Local time

12:00pm

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## **Section VI. Complementary information**

### **VI.1) Information about recurrence**

This is a recurrent procurement: No

### **VI.2) Information about electronic workflows**

Electronic ordering will be used

Electronic invoicing will be accepted

Electronic payment will be used

### **VI.4) Procedures for review**

#### **VI.4.1) Review body**

University of Sunderland

Procurement, 3rd floor Edinburgh Building, Chester Road

Sunderland

SR1 3SD

Email

[tenders@sunderland.ac.uk](mailto:tenders@sunderland.ac.uk)

Country

United Kingdom

Internet address

[www.sunderland.ac.uk](http://www.sunderland.ac.uk)

#### **VI.4.2) Body responsible for mediation procedures**

Legal Services



3rd floor Edinburgh Building, Chester Road

Sunderland

SR1 3SD

Email

[legal@sunderland.ac.uk](mailto:legal@sunderland.ac.uk)

Country

United Kingdom

**VI.4.4) Service from which information about the review procedure may be obtained**

Legal Services

3rd floor Edinburgh Building, Chester Road

Sunderland

SR1 3SD

Email

[legal@sunderland.ac.uk](mailto:legal@sunderland.ac.uk)

Country

United Kingdom