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Tender

Framework Agreement for the supply of care and support temporary workers

Estuary Housing Association

F02: Contract notice

Notice identifier: 2023/S 000-032317

Procurement identifier (OCID): ocids-h6vhtk-0410f8

Published 1 November 2023, 2:05pm

Section I: Contracting authority

I.1) Name and addresses

Estuary Housing Association

Centre Place, Prospect Close

Southend

SS12JD

Email

procurement@estuary.co.uk

Telephone

+44 3003045000

Country

United Kingdom

Region code

UKH3 - Essex

National registration number

United Kingdom

Internet address(es)

Main address

<http://www.estuary.co.uk>

Buyer's address

<http://www.estuary.co.uk>

I.3) Communication

The procurement documents are available for unrestricted and full direct access, free of charge, at

<https://www.delta-esourcing.com/tenders/UK-UK-Southend:-Supply-services-of-personnel-including-temporary-staff./ZBPJA2Y2U4>

Additional information can be obtained from the above-mentioned address

Tenders or requests to participate must be submitted electronically via

<https://www.delta-esourcing.com/tenders/UK-UK-Southend-on-Sea:-Supply-services-of-personnel-including-temporary-staff./ZBPJA2Y2U4>

Tenders or requests to participate must be submitted to the above-mentioned address

I.4) Type of the contracting authority

Body governed by public law

I.5) Main activity

Other activity

Community Support Services, Social Housing, Adult Health and Social Care

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

Framework Agreement for the supply of care and support temporary workers

Reference number

EHA-2023-19

II.1.2) Main CPV code

- 79620000 - Supply services of personnel including temporary staff

II.1.3) Type of contract

Services

II.1.4) Short description

This procurement follows the Light Touch Regime.

Minimum number of suppliers invited to the framework will be 1, maximum number will be 3.

Specialist temporary agency workers will be required to cover defined hours of work (24-hour shift patterns) in the absence of a permanent worker or an in house 'bank' worker being available.

This may be but not limited to:

- 1) Planned (with at least 7 days' notice) e.g. a vacancy, annual leave or training;
- 2) Unplanned (with less than 7 days' notice) e.g. short notice shift cancellation or sickness (with only hours' notice).

The staff must be suitably qualified and experienced support workers with experience of assisting customers with a range of conditions including learning disabilities, mental health issues and the elderly with dementia.

II.1.5) Estimated total value

Value excluding VAT: £2,000,000

II.1.6) Information about lots

This contract is divided into lots: No

II.2) Description

II.2.2) Additional CPV code(s)

- 98513300 - Temporary staff for households

II.2.3) Place of performance

NUTS codes

- UKH3 - Essex

Main site or place of performance

Essex

II.2.4) Description of the procurement

The specialist temporary agency workers are required to provide support and care service to users in:

(a) their own homes (2 areas)

(b) supported living schemes (13)

II.2.5) Award criteria

Price is not the only award criterion and all criteria are stated only in the procurement documents

II.2.6) Estimated value

Value excluding VAT: £2,000,000

II.2.7) Duration of the contract, framework agreement or dynamic purchasing system

Duration in months

60

This contract is subject to renewal

Yes

Description of renewals

The contract shall initially be let for 3 years after which Estuary Housing Association may at its discretion renew for a further 2 years on a year by year basis.

II.2.10) Information about variants

Variants will be accepted: No

II.2.11) Information about options

Options: No

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

Section III. Legal, economic, financial and technical information

III.1) Conditions for participation

III.1.2) Economic and financial standing

Selection criteria as stated in the procurement documents

III.1.3) Technical and professional ability

Selection criteria as stated in the procurement documents

Section IV. Procedure

IV.1) Description

IV.1.1) Type of procedure

Open procedure

IV.1.3) Information about a framework agreement or a dynamic purchasing system

The procurement involves the establishment of a framework agreement

Framework agreement with several operators

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: No

IV.2) Administrative information

IV.2.2) Time limit for receipt of tenders or requests to participate

Date

4 December 2023

Local time

1:00pm

IV.2.4) Languages in which tenders or requests to participate may be submitted

English

IV.2.6) Minimum time frame during which the tenderer must maintain the tender

Tender must be valid until: 3 March 2024

IV.2.7) Conditions for opening of tenders

Date

4 December 2023

Local time

1:00pm

Place

Southend

Section VI. Complementary information

VI.1) Information about recurrence

This is a recurrent procurement: Yes

Estimated timing for further notices to be published: 2029

VI.2) Information about electronic workflows

Electronic ordering will be used

Electronic invoicing will be accepted

Electronic payment will be used

VI.3) Additional information

This Tender follows the Light Touch Regime.

For more information about this opportunity, please visit the Delta eSourcing portal at:

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To respond to this opportunity, please click here:

<https://www.delta-esourcing.com/respond/ZBPJA2Y2U4>

GO Reference: GO-2023111-PRO-24317880

VI.4) Procedures for review

VI.4.1) Review body

Estuary Housing Association

Centre Place, Prospect Close

Southend

SS1 2JD

Email

procurement@estuary.co.uk

Country

United Kingdom