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Contract

University of Portsmouth Bus Service

University of Portsmouth Higher Education Corporation

UK7: Contract details notice - Procurement Act 2023 - [view information about notice types](#)

Notice identifier: 2025/S 000-032288

Procurement identifier (OCID): ocds-h6vhtk-04f7bc ([view related notices](#))

Published 13 June 2025, 2:01pm

Scope

Reference

24-HB-057

Description

The Supplier shall be required to provide two main bus Service routes: U1: is a Southsea circular route that operates Monday to Friday, during term-time, in an anti-clockwise direction only, through the main student and staff housing areas and starting at Kings Theatre. U2: The U2 bus Service shall run Monday to Friday, during term-time, to help students get from the city centre campus to Langstone sports pitches.

The nature of the University activities is such that demand for bus Services will fluctuate during the day, (with early morning and late afternoon peaks for travel), and throughout the year, with greater demand at the start of the academic year and during events organised by the University or Student Union, for example. The Supplier shall be required to provide Services to cater for the busiest periods, and shall be required to deliver a flexible Service

which is able to react to changes in demand. This may require the provision of duplicate or additional vehicles operating outside the standard timetable, and provision of additional vehicles to cater for specific events within the University calendar.

Contract 1. University of Portsmouth Bus Services

Supplier

- FIRST HAMPSHIRE & DORSET LIMITED

Contract value

- £3,646,412 excluding VAT
- £4,375,695 including VAT

Above the relevant threshold

Date signed

10 June 2025

Contract dates

- 1 September 2025 to 1 September 2028
- Possible extension to 1 September 2030
- 5 years, 1 day

Description of possible extension:

Option to extend for a further two (2) x twelve (12) month periods with a potential full Contract Period up to 31 August 2030.

Main procurement category

Services

CPV classifications

- 60100000 - Road transport services
- 98000000 - Other community, social and personal services

Contract locations

- UKJ - South East (England)

Key performance indicators

Name	Description	Reporting frequency
Service Times	The Supplier should run the Services within one (1) minute early and five (5) minutes late at least 95% of the time.	3 months

Name	Description	Reporting frequency
Reporting	<p>The Performance Levels for reporting and performance purpose shall be as follows:</p> <p>1)total full journeys accomplished without delay, vehicle breakdown; 2)on-time performance. Total journeys that reach each bus stop on time; 3) average delay at bus stops; 4) volume count of passengers per day; 5) bus speed as a proportion of general traffic speed; and 6) overall passenger satisfaction.</p> <p>To be monitored by surveys, and volume of complaints.</p>	1 months

Other information

Conflicts assessment prepared/revised

Yes

Procedure

Procedure type

Open procedure

Supplier

FIRST HAMPSHIRE & DORSET LIMITED

- Companies House: 01999120
- Public Procurement Organisation Number: PYVY-3373-XWGH

Hoeford

Fareham

PO16 0ST

United Kingdom

Email: peter.matthews@firstbus.co.uk

Website: <http://www.firstbus.co.uk>

Region: UKJ35 - South Hampshire

Small or medium-sized enterprise (SME): No

Voluntary, community or social enterprise (VCSE): No

Supported employment provider: No

Public service mutual: No

Contract 1. University of Portsmouth Bus Services

Contracting authority

University of Portsmouth Higher Education Corporation

- Public Procurement Organisation Number: PWYV-2655-NPMQ

University House

Portsmouth

PO1 2UP

United Kingdom

Email: procurement@port.ac.uk

Website: <http://www.port.ac.uk/>

Region: UKJ31 - Portsmouth

Organisation type: Public authority - sub-central government