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Planning

## **Fraud, corruption and reporting On-Line**

NHS Business Services Authority

F01: Prior information notice

Prior information only

Notice identifier: 2024/S 000-032284

Procurement identifier (OCID): ocds-h6vhtk-04a6ce

Published 8 October 2024, 3:30pm

### **Section I: Contracting authority**

#### **I.1) Name and addresses**

NHS Business Services Authority

Stella House, Goldcrest Way, Newburn Riverside

Newcastle upon Tyne

NE15 8NY

#### **Contact**

Rosemary (Rose) Hammond-McKie

#### **Email**

[rosemary.hammond-mckie@nhsbsa.nhs.uk](mailto:rosemary.hammond-mckie@nhsbsa.nhs.uk)

#### **Country**

United Kingdom

**Region code**

UKC22 - Tyneside

**Internet address(es)**

Main address

<https://www.nhsbsa.nhs.uk/>

Buyer's address

<https://www.nhsbsa.nhs.uk/>

**I.3) Communication**

Additional information can be obtained from the above-mentioned address

Electronic communication requires the use of tools and devices that are not generally available. Unrestricted and full direct access to these tools and devices is possible, free of charge, at

<https://health-family.force.com/s/Welcome>

**I.4) Type of the contracting authority**

Ministry or any other national or federal authority

**I.5) Main activity**

Health

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## **Section II: Object**

### **II.1) Scope of the procurement**

#### **II.1.1) Title**

Fraud, corruption and reporting On-Line

Reference number

W84664

#### **II.1.2) Main CPV code**

- 79212400 - Fraud audit services

#### **II.1.3) Type of contract**

Services

#### **II.1.4) Short description**

This request for information process will be to used to engage potential suppliers in both the fraud and contact centre market places with capability and capacity to deliver a Fraud and Corruption Reporting On-line service.

#### **II.1.6) Information about lots**

This contract is divided into lots: No

### **II.2) Description**

#### **II.2.2) Additional CPV code(s)**

- 79512000 - Call centre
- 79512000 - Call centre
- 79342300 - Customer services
- 79342320 - Customer-care services
- 75110000 - General public services

- 75131000 - Government services
- 75112000 - Administrative services for business operations

### **II.2.3) Place of performance**

NUTS codes

- UKC - North East (England)

Main site or place of performance

NHS Counter Fraud Authority

### **II.2.4) Description of the procurement**

This request for information process will be to used to engage potential suppliers in both the fraud and contact centre market places with capability and capacity to deliver a Fraud and Corruption Reporting On-line service.

### **II.3) Estimated date of publication of contract notice**

8 October 2024

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## **Section IV. Procedure**

### **IV.1) Description**

#### **IV.1.8) Information about the Government Procurement Agreement (GPA)**

The procurement is covered by the Government Procurement Agreement: Yes