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Planning

Fraud, corruption and reporting On-Line

NHS Business Services Authority

F01: Prior information notice

Prior information only

Notice identifier: 2024/S 000-032284

Procurement identifier (OCID): ocds-h6vhtk-04a6ce

Published 8 October 2024, 3:30pm

Section I: Contracting authority

I.1) Name and addresses

NHS Business Services Authority

Stella House, Goldcrest Way, Newburn Riverside

Newcastle upon Tyne

NE15 8NY

Contact

Rosemary (Rose) Hammond-McKie

Email

rosemary.hammond-mckie@nhsbsa.nhs.uk

Country

United Kingdom

Region code

UKC22 - Tyneside

Internet address(es)

Main address

https://www.nhsbsa.nhs.uk/

Buyer's address

https://www.nhsbsa.nhs.uk/

I.3) Communication

Additional information can be obtained from the above-mentioned address

Electronic communication requires the use of tools and devices that are not generally available. Unrestricted and full direct access to these tools and devices is possible, free of charge, at

https://health-family.force.com/s/Welcome

I.4) Type of the contracting authority

Ministry or any other national or federal authority

I.5) Main activity

Health

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

Fraud, corruption and reporting On-Line

Reference number

W84664

II.1.2) Main CPV code

79212400 - Fraud audit services

II.1.3) Type of contract

Services

II.1.4) Short description

This request for information process will be to used to engage potential suppliers in both the fraud and contact centre market places with capability and capacity to deliver a Fraud and Corruption Reporting On-line service.

II.1.6) Information about lots

This contract is divided into lots: No

II.2) Description

II.2.2) Additional CPV code(s)

- 79512000 Call centre
- 79512000 Call centre
- 79342300 Customer services
- 79342320 Customer-care services
- 75110000 General public services
- 75131000 Government services
- 75112000 Administrative services for business operations

II.2.3) Place of performance

NUTS codes

• UKC - North East (England)

Main site or place of performance

NHS Counter Fraud Authority

II.2.4) Description of the procurement

This request for information process will be to used to engage potential suppliers in both the fraud and contact centre market places with capability and capacity to deliver a Fraud and Corruption Reporting On-line service.

II.3) Estimated date of publication of contract notice

8 October 2024

Section IV. Procedure

IV.1) Description

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: Yes