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Tender

Homecare Service for Lincolnshire

NHS Lincolnshire ICB

F21: Social and other specific services – public contracts

Contract notice

Notice identifier: 2022/S 000-032284

Procurement identifier (OCID): ocids-h6vhtk-03845c

Published 14 November 2022, 7:37pm

Section I: Contracting authority

I.1) Name and addresses

NHS Lincolnshire ICB

Bridge House, The Point, Lions Way

Sleaford

NG34 8GG

Email

agem.procurementeastmids@nhs.net

Country

United Kingdom

Region code

UKF3 - Lincolnshire

National registration number

na

Internet address(es)

Main address

<https://lincolnshire.icb.nhs.uk/>

Buyer's address

<https://uk.eu-supply.com/ctm/Company/CompanyInformation/Index/68205>

I.3) Communication

The procurement documents are available for unrestricted and full direct access, free of charge, at

https://uk.eu-supply.com/app/rfq/rwlenrance_s.asp?PID=53394&B=AGCSU

Additional information can be obtained from the above-mentioned address

Tenders or requests to participate must be submitted electronically via

https://uk.eu-supply.com/app/rfq/rwlenrance_s.asp?PID=53394&B=AGCSU

Tenders or requests to participate must be submitted to the above-mentioned address

I.4) Type of the contracting authority

Body governed by public law

I.5) Main activity

Health

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

Homecare Service for Lincolnshire

Reference number

Lincs Homecare

II.1.2) Main CPV code

- 85100000 - Health services

II.1.3) Type of contract

Services

II.1.4) Short description

NHS Arden & Greater East Midlands Commissioning Support Unit (NHS AGEM CSU) on behalf of NHS Lincolnshire ICB are inviting suitably qualified providers to deliver their Homecare Services.

II.1.6) Information about lots

This contract is divided into lots: Yes

Tenders may be submitted for all lots

Maximum number of lots that may be awarded to one tenderer: 3

II.2) Description

II.2.1) Title

Lot 1 - Zone 1

Lot No

1

II.2.2) Additional CPV code(s)

- 85100000 - Health services

II.2.3) Place of performance

NUTS codes

- UKF3 - Lincolnshire

II.2.4) Description of the procurement

NHS Arden & Greater East Midlands Commissioning Support Unit (NHS AGEM CSU) on behalf of NHS Lincolnshire ICB are inviting suitably qualified providers to deliver their Homecare Services.

NHS Lincolnshire ICB serves a registered population of approximately 810,000 people. The demographic changes within the UK suggest that as people benefit from longer lives their need for NHS continuing health care (CHC) funding may increase due to associated co-morbidities. The purpose of this specification is to enable the ICB to commission quality care in a timely way and at a value that is clearly understood for patients within the scope of All Age Continuing Care (AACC) services arranged by the ICB for individuals whose care needs are met in their home. This includes individuals who require palliative and end of life care who are eligible for AACC.

This service is for the care for individuals over the age of 18yrs in receipt of standard or Fast Track CHC funding for whom NHS Lincolnshire ICB is the responsible commissioner. It specifies the services to be delivered by providers.

This requirement sets out predetermined, common quality and cost requirements to be delivered by all providers across all zones.

The preferred delivery vehicle for CHC funded home care is via a personal health budget as mandated by NHSE/I. The delivery vehicle may be via a:

- notional budget,
- third party budget
- or direct payment budget.

The ICB will work in partnership with the provider responsible for each zone in respect of extremely complex cases to ensure that the individuals needs are safely met.

The service aims are to deliver:

- Improved responsiveness to requests for care for CHC patients from home care

providers in each zone.

- Improved quality of the care commissioned by the ICB
- High quality provision of treatment, management, and support to enable individuals to remain in their home setting.
- Personalised care based on the level of need
- Care in line with NICE recommendation, that the person in receipt of home care will have:
 - o The provision of person-centred care
 - o An informed choice about care and support options
 - o planning and review of their care and support
 - o minimisation of the risks associated with missed or late visits
 - o a culture in home care for reporting issues of safety and abuse concerns
 - o a skilled workforce
- A consistent approach to the brokerage of care packages. The ICB may commission very complex packages from a specialist service should the need arise.

The key service outcomes are based on the NHS Long Term Plan and are as follows:

- Eligible individuals:
 - o have an enhanced quality of life through personalised care.
 - o support people to remain at home
 - o have a positive experience of care and support well trained staff
 - o are helped to recover from episodes of ill health or following injury.
 - o are treated and cared for in a safe environment and protected from avoidable harm
 - o are treated to minimise pain, discomfort, and anxiety, whilst maximising quality of life
 - o have access to digitally enabled monitoring equipment

- Enhancing the quality of life for people with long-term conditions/ learning disabilities and/or mental illness including dementia
- Enhancing and personalising End of Life care
- Reducing time spent in hospital by people with long-term conditions
- An increase in the number of eligible individuals feeling supported to manage their condition and who use services to have control over their daily life

II.2.7) Duration of the contract or the framework agreement

Duration in months

36

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

II.2) Description

II.2.1) Title

Lot 2 - Zone 2

Lot No

2

II.2.2) Additional CPV code(s)

- 85100000 - Health services

II.2.3) Place of performance

NUTS codes

- UKF3 - Lincolnshire

II.2.4) Description of the procurement

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II.2.7) Duration of the contract or the framework agreement

Duration in months

36

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

II.2) Description**II.2.1) Title**

Lot 3 - Zone 3

Lot No

3

II.2.2) Additional CPV code(s)

- 85100000 - Health services

II.2.3) Place of performance

NUTS codes

- UKF3 - Lincolnshire

II.2.4) Description of the procurement

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- o support people to remain at home

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- o are helped to recover from episodes of ill health or following injury.

- o are treated and cared for in a safe environment and protected from avoidable harm

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- o have access to digitally enabled monitoring equipment

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- Enhancing and personalising End of Life care

- Reducing time spent in hospital by people with long-term conditions

- An increase in the number of eligible individuals feeling supported to manage their condition and who use services to have control over their daily life

II.2.7) Duration of the contract or the framework agreement

Duration in months

36

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

II.2) Description

II.2.1) Title

Lot 4 - Zone 4

Lot No

4

II.2.2) Additional CPV code(s)

- 85100000 - Health services

II.2.3) Place of performance

NUTS codes

- UKF3 - Lincolnshire

II.2.4) Description of the procurement

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II.2.7) Duration of the contract or the framework agreement

Duration in months

36

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

II.2) Description

II.2.1) Title

Lot 5 - Zone 5

Lot No

5

II.2.2) Additional CPV code(s)

- 85100000 - Health services

II.2.3) Place of performance

NUTS codes

- UKF3 - Lincolnshire

II.2.4) Description of the procurement

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II.2.7) Duration of the contract or the framework agreement

Duration in months

36

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

II.2) Description

II.2.1) Title

Lot 6 - Zone 6

Lot No

6

II.2.2) Additional CPV code(s)

- 85100000 - Health services

II.2.3) Place of performance

NUTS codes

- UKF3 - Lincolnshire

II.2.4) Description of the procurement

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- o a culture in home care for reporting issues of safety and abuse concerns
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II.2.7) Duration of the contract or the framework agreement

Duration in months

36

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union

funds: No

II.2) Description

II.2.1) Title

Lot 7 - Zone 7

Lot No

7

II.2.2) Additional CPV code(s)

- 85100000 - Health services

II.2.3) Place of performance

NUTS codes

- UKF3 - Lincolnshire

II.2.4) Description of the procurement

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II.2.7) Duration of the contract or the framework agreement

Duration in months

36

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

II.2.14) Additional information

Any providers wishing to bid should register and log into EU Supply at the following url:

<https://uk.eu-supply.com/login.asp?B=agcsu>

Then search for Quote/tender 59519 - Homecare Services in Lincolnshire and complete the online questionnaires and documentation

Section IV. Procedure

IV.1) Description

IV.1.1) Form of procedure

Open procedure

IV.2) Administrative information

IV.2.2) Time limit for receipt of tenders or requests to participate

Date

15 December 2022

Local time

4:00pm

IV.2.4) Languages in which tenders or requests to participate may be submitted

English

Section VI. Complementary information

VI.3) Additional information

Bidders may bid for one, all or any combination of the zones, however a bidder will only be awarded a maximum of 3 zones. The Zones are as set out in the tender documentation, with maps and indicative activity.

The activity will be paid based on tariffs as details in the tender documentation.

The duration of the contract is 3 years with the option to extend for a further 2 years.

VI.4) Procedures for review

VI.4.1) Review body

Arden & GEM Commissioning Support Unit

Mansfield

NG21 oHJ

Country

United Kingdom