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Tender

## **Homecare Service for Lincolnshire**

NHS Lincolnshire ICB

F21: Social and other specific services – public contracts

Contract notice

Notice identifier: 2022/S 000-032284

Procurement identifier (OCID): ocids-h6vhtk-03845c

Published 14 November 2022, 7:37pm

### **Section I: Contracting authority**

#### **I.1) Name and addresses**

NHS Lincolnshire ICB

Bridge House, The Point, Lions Way

Sleaford

NG34 8GG

#### **Email**

[agem.procurementeastmids@nhs.net](mailto:agem.procurementeastmids@nhs.net)

#### **Country**

United Kingdom

#### **Region code**

UKF3 - Lincolnshire

#### **National registration number**

na

**Internet address(es)**

Main address

<https://lincolnshire.icb.nhs.uk/>

Buyer's address

<https://uk.eu-supply.com/ctm/Company/CompanyInformation/Index/68205>

**I.3) Communication**

The procurement documents are available for unrestricted and full direct access, free of charge, at

[https://uk.eu-supply.com/app/rfq/rwlenrance\\_s.asp?PID=53394&B=AGCSU](https://uk.eu-supply.com/app/rfq/rwlenrance_s.asp?PID=53394&B=AGCSU)

Additional information can be obtained from the above-mentioned address

Tenders or requests to participate must be submitted electronically via

[https://uk.eu-supply.com/app/rfq/rwlenrance\\_s.asp?PID=53394&B=AGCSU](https://uk.eu-supply.com/app/rfq/rwlenrance_s.asp?PID=53394&B=AGCSU)

Tenders or requests to participate must be submitted to the above-mentioned address

**I.4) Type of the contracting authority**

Body governed by public law

**I.5) Main activity**

Health

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## **Section II: Object**

### **II.1) Scope of the procurement**

#### **II.1.1) Title**

Homecare Service for Lincolnshire

Reference number

Lincs Homecare

#### **II.1.2) Main CPV code**

- 85100000 - Health services

#### **II.1.3) Type of contract**

Services

#### **II.1.4) Short description**

NHS Arden & Greater East Midlands Commissioning Support Unit (NHS AGEM CSU) on behalf of NHS Lincolnshire ICB are inviting suitably qualified providers to deliver their Homecare Services.

#### **II.1.6) Information about lots**

This contract is divided into lots: Yes

Tenders may be submitted for all lots

Maximum number of lots that may be awarded to one tenderer: 3

### **II.2) Description**

#### **II.2.1) Title**

Lot 1 - Zone 1

Lot No

1

#### **II.2.2) Additional CPV code(s)**

- 85100000 - Health services

### **II.2.3) Place of performance**

NUTS codes

- UKF3 - Lincolnshire

### **II.2.4) Description of the procurement**

NHS Arden & Greater East Midlands Commissioning Support Unit (NHS AGEM CSU) on behalf of NHS Lincolnshire ICB are inviting suitably qualified providers to deliver their Homecare Services.

NHS Lincolnshire ICB serves a registered population of approximately 810,000 people. The demographic changes within the UK suggest that as people benefit from longer lives their need for NHS continuing health care (CHC) funding may increase due to associated co-morbidities. The purpose of this specification is to enable the ICB to commission quality care in a timely way and at a value that is clearly understood for patients within the scope of All Age Continuing Care (AACC) services arranged by the ICB for individuals whose care needs are met in their home. This includes individuals who require palliative and end of life care who are eligible for AACC.

This service is for the care for individuals over the age of 18yrs in receipt of standard or Fast Track CHC funding for whom NHS Lincolnshire ICB is the responsible commissioner. It specifies the services to be delivered by providers.

This requirement sets out predetermined, common quality and cost requirements to be delivered by all providers across all zones.

The preferred delivery vehicle for CHC funded home care is via a personal health budget as mandated by NHSE/I. The delivery vehicle may be via a:

- notional budget,
- third party budget
- or direct payment budget.

The ICB will work in partnership with the provider responsible for each zone in respect of extremely complex cases to ensure that the individuals needs are safely met.

The service aims are to deliver:

- Improved responsiveness to requests for care for CHC patients from home care

providers in each zone.

- Improved quality of the care commissioned by the ICB
- High quality provision of treatment, management, and support to enable individuals to remain in their home setting.
- Personalised care based on the level of need
- Care in line with NICE recommendation, that the person in receipt of home care will have:
  - o The provision of person-centred care
  - o An informed choice about care and support options
  - o planning and review of their care and support
  - o minimisation of the risks associated with missed or late visits
  - o a culture in home care for reporting issues of safety and abuse concerns
  - o a skilled workforce
- A consistent approach to the brokerage of care packages. The ICB may commission very complex packages from a specialist service should the need arise.

The key service outcomes are based on the NHS Long Term Plan and are as follows:

- Eligible individuals:
  - o have an enhanced quality of life through personalised care.
  - o support people to remain at home
  - o have a positive experience of care and support well trained staff
  - o are helped to recover from episodes of ill health or following injury.
  - o are treated and cared for in a safe environment and protected from avoidable harm
  - o are treated to minimise pain, discomfort, and anxiety, whilst maximising quality of life
  - o have access to digitally enabled monitoring equipment

- Enhancing the quality of life for people with long-term conditions/ learning disabilities and/or mental illness including dementia
- Enhancing and personalising End of Life care
- Reducing time spent in hospital by people with long-term conditions
- An increase in the number of eligible individuals feeling supported to manage their condition and who use services to have control over their daily life

### **II.2.7) Duration of the contract or the framework agreement**

Duration in months

36

### **II.2.13) Information about European Union Funds**

The procurement is related to a project and/or programme financed by European Union funds: No

## **II.2) Description**

### **II.2.1) Title**

Lot 2 - Zone 2

Lot No

2

### **II.2.2) Additional CPV code(s)**

- 85100000 - Health services

### **II.2.3) Place of performance**

NUTS codes

- UKF3 - Lincolnshire

### **II.2.4) Description of the procurement**

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The service aims are to deliver:

- Improved responsiveness to requests for care for CHC patients from home care providers in each zone.
- Improved quality of the care commissioned by the ICB
- High quality provision of treatment, management, and support to enable individuals to remain in their home setting.
- Personalised care based on the level of need
- Care in line with NICE recommendation, that the person in receipt of home care will have:
  - o The provision of person-centred care

- o An informed choice about care and support options
- o planning and review of their care and support
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  - o are treated to minimise pain, discomfort, and anxiety, whilst maximising quality of life
  - o have access to digitally enabled monitoring equipment
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- Enhancing and personalising End of Life care
- Reducing time spent in hospital by people with long-term conditions
- An increase in the number of eligible individuals feeling supported to manage their condition and who use services to have control over their daily life

## **II.2.7) Duration of the contract or the framework agreement**

Duration in months



36

**II.2.13) Information about European Union Funds**

The procurement is related to a project and/or programme financed by European Union funds: No

**II.2) Description****II.2.1) Title**

Lot 3 - Zone 3

Lot No

3

**II.2.2) Additional CPV code(s)**

- 85100000 - Health services

**II.2.3) Place of performance**

NUTS codes

- UKF3 - Lincolnshire

**II.2.4) Description of the procurement**

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- Eligible individuals:

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- o support people to remain at home

- o have a positive experience of care and support well trained staff

- o are helped to recover from episodes of ill health or following injury.

- o are treated and cared for in a safe environment and protected from avoidable harm

- o are treated to minimise pain, discomfort, and anxiety, whilst maximising quality of life

- o have access to digitally enabled monitoring equipment

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- Enhancing and personalising End of Life care

- Reducing time spent in hospital by people with long-term conditions

- An increase in the number of eligible individuals feeling supported to manage their condition and who use services to have control over their daily life

#### **II.2.7) Duration of the contract or the framework agreement**

Duration in months

36

#### **II.2.13) Information about European Union Funds**

The procurement is related to a project and/or programme financed by European Union funds: No

### **II.2) Description**

#### **II.2.1) Title**

Lot 4 - Zone 4

Lot No

4

### **II.2.2) Additional CPV code(s)**

- 85100000 - Health services

### **II.2.3) Place of performance**

NUTS codes

- UKF3 - Lincolnshire

### **II.2.4) Description of the procurement**

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#### **II.2.7) Duration of the contract or the framework agreement**

Duration in months

36

#### **II.2.13) Information about European Union Funds**

The procurement is related to a project and/or programme financed by European Union funds: No

### **II.2) Description**

#### **II.2.1) Title**

Lot 5 - Zone 5

Lot No

5

#### **II.2.2) Additional CPV code(s)**

- 85100000 - Health services

#### **II.2.3) Place of performance**

NUTS codes

- UKF3 - Lincolnshire

## **II.2.4) Description of the procurement**

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- Enhancing and personalising End of Life care
- Reducing time spent in hospital by people with long-term conditions



- An increase in the number of eligible individuals feeling supported to manage their condition and who use services to have control over their daily life

### **II.2.7) Duration of the contract or the framework agreement**

Duration in months

36

### **II.2.13) Information about European Union Funds**

The procurement is related to a project and/or programme financed by European Union funds: No

## **II.2) Description**

### **II.2.1) Title**

Lot 6 - Zone 6

Lot No

6

### **II.2.2) Additional CPV code(s)**

- 85100000 - Health services

### **II.2.3) Place of performance**

NUTS codes

- UKF3 - Lincolnshire

### **II.2.4) Description of the procurement**

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whose care needs are met in their home. This includes individuals who require palliative and end of life care who are eligible for AACCC.

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- o a skilled workforce

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- Eligible individuals:

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  - An increase in the number of eligible individuals feeling supported to manage their condition and who use services to have control over their daily life

#### **II.2.7) Duration of the contract or the framework agreement**

Duration in months

36

#### **II.2.13) Information about European Union Funds**

The procurement is related to a project and/or programme financed by European Union

funds: No

## **II.2) Description**

### **II.2.1) Title**

Lot 7 - Zone 7

Lot No

7

### **II.2.2) Additional CPV code(s)**

- 85100000 - Health services

### **II.2.3) Place of performance**

NUTS codes

- UKF3 - Lincolnshire

### **II.2.4) Description of the procurement**

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#### **II.2.7) Duration of the contract or the framework agreement**

Duration in months

36

#### **II.2.13) Information about European Union Funds**

The procurement is related to a project and/or programme financed by European Union funds: No

#### **II.2.14) Additional information**

Any providers wishing to bid should register and log into EU Supply at the following url:

<https://uk.eu-supply.com/login.asp?B=agcsu>

Then search for Quote/tender 59519 - Homecare Services in Lincolnshire and complete the online questionnaires and documentation

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## **Section IV. Procedure**

### **IV.1) Description**

#### **IV.1.1) Form of procedure**

Open procedure

### **IV.2) Administrative information**

#### **IV.2.2) Time limit for receipt of tenders or requests to participate**

Date

15 December 2022

Local time

4:00pm

#### **IV.2.4) Languages in which tenders or requests to participate may be submitted**

English

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## **Section VI. Complementary information**

### **VI.3) Additional information**

Bidders may bid for one, all or any combination of the zones, however a bidder will only be awarded a maximum of 3 zones. The Zones are as set out in the tender documentation, with maps and indicative activity.

The activity will be paid based on tariffs as details in the tender documentation.

The duration of the contract is 3 years with the option to extend for a further 2 years.

### **VI.4) Procedures for review**

#### **VI.4.1) Review body**

Arden & GEM Commissioning Support Unit

Mansfield

NG21 oHJ

Country

United Kingdom