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Tender

## **NHS Workforce Alliance Occupational Health, Employee Assistance Programmes and Eye Care**

Leeds and York Partnership NHS Foundation Trust, trading as North of England NHS Commercial Procurement Collaborative ("NOE CPC")

F02: Contract notice

Notice identifier: 2024/S 000-032282

Procurement identifier (OCID): ocds-h6vhtk-04966c

Published 8 October 2024, 3:25pm

### **Section I: Contracting authority**

#### **I.1) Name and addresses**

Leeds and York Partnership NHS Foundation Trust, trading as North of England NHS Commercial Procurement Collaborative ("NOE CPC")

Don Valley House, Savile Street East

Sheffield

S4 7UQ

#### **Contact**

Ryan Quinn

#### **Email**

[procurement@noecpc.nhs.uk](mailto:procurement@noecpc.nhs.uk)

#### **Country**

United Kingdom

**Region code**

UK - United Kingdom

**Internet address(es)**

Main address

<https://www.noecpc.nhs.uk>

Buyer's address

<https://www.noecpc.nhs.uk>

**I.2) Information about joint procurement**

The contract is awarded by a central purchasing body

**I.3) Communication**

The procurement documents are available for unrestricted and full direct access, free of charge, at

<https://health-family.force.com/s/Welcome>

Additional information can be obtained from the above-mentioned address

Tenders or requests to participate must be submitted electronically via

<https://health-family.force.com/s/Welcome>

Tenders or requests to participate must be submitted to the above-mentioned address

Electronic communication requires the use of tools and devices that are not generally available. Unrestricted and full direct access to these tools and devices is possible, free of charge, at

<https://health-family.force.com/s/Welcome>

**I.4) Type of the contracting authority**

Body governed by public law

**I.5) Main activity**

Health

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## **Section II: Object**

### **II.1) Scope of the procurement**

#### **II.1.1) Title**

NHS Workforce Alliance Occupational Health, Employee Assistance Programmes and Eye Care

Reference number

RM6386

#### **II.1.2) Main CPV code**

- 85100000 - Health services

#### **II.1.3) Type of contract**

Services

#### **II.1.4) Short description**

North of England Commercial Procurement Collaborative, as the Authority on behalf of NHS Workforce Alliance, intends to put in place a framework agreement for the provision of occupational health, employee assistance programmes and eye care services for use by NHS organisations.

The NHS procurement organisations which are part of NHS Workforce Alliance are NHS Commercial Solutions, East of England NHS Collaborative Procurement Hub, NHS London Procurement Partnership (LPP), NHS North of England Commercial Procurement Collaborative (NOE CPC) and Crown Commercial Service (CCS) These organisations are working together to award a framework agreement for the provision of these services for use by NHS organisations.

The aim is to provide access to a range of high-quality occupational health related services, in addition to eyecare services designed to meet the needs of the NHS that may cover, but will not be limited to Full-Service Providers, Occupational Health Services, Individual services within Occupational Health (i.e. Physiotherapy services, health screening services, counselling services, coaching services and vaccinations services), Employee Assistance Programmes and Eyecare Services.

### **II.1.5) Estimated total value**

Value excluding VAT: £100,000,000

### **II.1.6) Information about lots**

This contract is divided into lots: Yes

Tenders may be submitted for all lots

## **II.2) Description**

### **II.2.1) Title**

Lot 1 - Occupational Health and Employee Assistance Programmes, Fully Mana

Lot No

1

### **II.2.2) Additional CPV code(s)**

- 85100000 - Health services
- 85111810 - Blood analysis services
- 85121240 - ENT or audiologist services
- 85140000 - Miscellaneous health services
- 85141000 - Services provided by medical personnel
- 85141200 - Services provided by nurses
- 85141220 - Advisory services provided by nurses
- 85142100 - Physiotherapy services
- 85160000 - Optician services
- 85312300 - Guidance and counselling services
- 85312310 - Guidance services
- 85312320 - Counselling services
- 85312500 - Rehabilitation services

### **II.2.3) Place of performance**

NUTS codes

- UK - United Kingdom

### **II.2.4) Description of the procurement**

Lot 1 is for the provision of an end to end fully managed service which combines a number of, or all of the services covered under Lot 2 Occupational Health Services and Lot 3 Employee Assistance Programmes.

The below-listed Authorities (plus those entities listed at Section II.2.11 and Section VI.3) are eligible to access the resulting framework – subject to NOE CPC approval.

AGH SOLUTIONS LTD (AIREDALE NHS FOUNDATION TRUST)  
 AIREDALE NHS FOUNDATION TRUST  
 BARNSELY FACILITIES SERVICES LIMITED (BARNSELY HOSPITAL NHS FOUNDATION TRUST)  
 BARNSELY HOSPITAL NHS FOUNDATION TRUST  
 BRADFORD DISTRICT CARE NHS FOUNDATION TRUST  
 BRADFORD TEACHING HOSPITALS NHS FOUNDATION TRUST  
 CALDERDALE AND HUDDERSFIELD NHS FOUNDATION TRUST  
 CALDERDALE AND HUDDERSFIELD SOLUTIONS LIMITED (CALDERDALE AND HUDDERSFIELD NHS FOUNDATION TRUST)  
 CHESTERFIELD ROYAL HOSPITAL NHS FOUNDATION TRUST  
 DERBYSHIRE COMMUNITY HEALTH SERVICES NHS FOUNDATION TRUST  
 DERBYSHIRE SUPPORT AND FACILITIES SERVICES LIMITED (CHESTERFIELD ROYAL HOSPITAL NHS FOUNDATION TRUST)  
 DONCASTER AND BASSETLAW TEACHING HOSPITALS NHS FOUNDATION TRUST  
 HARROGATE AND DISTRICT NHS FOUNDATION TRUST  
 HARROGATE HEALTHCARE FACILITIES MANAGEMENT LTD (T/A HARROGATE INTEGRATED FACILITIES LTD)  
 HULL UNIVERSITY TEACHING HOSPITALS NHS TRUST  
 HUMBER TEACHING NHS FOUNDATION TRUST  
 LEEDS AND YORK PARTNERSHIP NHS FOUNDATION TRUST  
 LEEDS COMMUNITY HEALTHCARE NHS TRUST  
 LEEDS TEACHING HOSPITALS NHS TRUST  
 LEICESTERSHIRE PARTNERSHIP NHS TRUST  
 LINCOLNSHIRE COMMUNITY HEALTH SERVICES NHS TRUST  
 LINCOLNSHIRE PARTNERSHIP NHS FOUNDATION TRUST  
 LOCALA COMMUNITY PARTNERSHIPS CIC  
 MANX CARE  
 MID YORKSHIRE HOSPITALS NHS TRUST  
 NHS SOUTH YORKSHIRE INTEGRATED CARE BOARD

NORTHERN CARE ALLIANCE / BUSINESS SERVICES ORGANISATION  
NORTHERN LINCOLNSHIRE AND GOOLE NHS FOUNDATION TRUST  
NOTTINGHAM UNIVERSITY HOSPITALS NHS TRUST  
NOTTINGHAMSHIRE HEALTHCARE NHS FOUNDATION TRUST  
ROTHERHAM DONCASTER AND SOUTH HUMBER NHS FOUNDATION TRUST  
SHEFFIELD CHILDREN'S NHS FOUNDATION TRUST  
SHEFFIELD HEALTH & SOCIAL CARE NHS FOUNDATION TRUST  
SHEFFIELD TEACHING HOSPITALS NHS FOUNDATION TRUST  
SHERWOOD FOREST HOSPITALS NHS FOUNDATION TRUST  
SOUTH WEST YORKSHIRE PARTNERSHIP NHS FOUNDATION TRUST  
THE NEWCASTLE UPON TYNE HOSPITALS NHS FOUNDATION TRUST  
THE ROTHERHAM NHS FOUNDATION TRUST  
UNITED LINCOLNSHIRE HOSPITALS NHS TRUST  
UNIVERSITY HOSPITALS OF DERBY AND BURTON NHS FOUNDATION TRUST  
UNIVERSITY HOSPITALS OF LEICESTER NHS TRUST  
YORK AND SCARBOROUGH TEACHING HOSPITALS NHS FOUNDATION TRUST  
YORK TEACHING HOSPITAL FACILITIES MANAGEMENT (YORK AND  
SCARBOROUGH TEACHING HOSPITALS NHS FOUNDATION TRUST)  
YORKSHIRE AMBULANCE SERVICE NHS TRUST

A full list of current NHS PiP members is available at all times on the below websites.

<http://noecpc.nhs.uk/current-members>

<https://www.commercialsolutions-sec.nhs.uk/>

<https://www.lpp.nhs.uk/>

<https://www.eoecph.nhs.uk/>

NOE CPC member bodies as listed at: <http://www.noecpc.nhs.uk/current-members> and any additional new NOE CPC members including wholly owned companies and subsidiaries, may utilise this framework agreement during the contract term.

See Section II.2.11 and VI.3 for list of entities eligible to utilise any resulting framework, subject to the approval of NOE CPC.

#### **II.2.5) Award criteria**

Quality criterion - Name: Technical / Weighting: 50%

Quality criterion - Name: Social Value / Weighting: 10%

Price - Weighting: 40%

#### **II.2.6) Estimated value**

Value excluding VAT: £60,000,000

### **II.2.7) Duration of the contract, framework agreement or dynamic purchasing system**

Duration in months

48

This contract is subject to renewal

No

### **II.2.10) Information about variants**

Variants will be accepted: No

### **II.2.11) Information about options**

Options: Yes

Description of options

The entities eligible to utilise any resulting agreement(s), subject to the approval of NOE CPC include any other NHS/Public Sector bodies located in England, Wales, Scotland, Northern Ireland, including any of the Crown Dependencies and NHS Collaborative Procurement Organisations:

The NHS in England (National Health Service for the United Kingdom) including but not limited to: Foundation Trusts, Acute (Hospital) Trusts, Ambulance Trusts, Mental Health Trusts, Care Trusts listed at:

<https://www.england.nhs.uk/publication/nhs-provider-directory>

Integrated Care Systems (ICS's)

<https://www.england.nhs.uk/system-and-organisational-oversight/system-directory/>

Integrated Care Boards (ICB's)

<https://www.nhs.uk/nhs-services/find-your-local-integrated-care-board/>

Department of Health:

<https://www.gov.uk/government/organisations/department-of-health>

Arm's Length Bodies:

<https://www.gov.uk/government/publications/how-to-contact-department-of-health-arms-length-bodies/department-of-healths-agencies-and-partner-organisations>

Sustainability and Transformation Partnerships (STPs) and their individual constituent organisations:

<https://www.england.nhs.uk/category/stp/>

NHS England:

<https://www.england.nhs.uk/>

Organisation involved in commissioning and/or overseeing General Practitioner services,

GP consortia, GP Practices and any other provider of primary medical services who are a party to any of the following contracts:

- General Medical Services (GMS)
- Personal Medical Services (PMS)
- Alternative Provider Medical Services (APMS)

The NHS in Wales, Scotland and Northern Ireland including but not limited to Primary care services - GPs, pharmacies, dentists and optometrists, Hospital services, and community services, including those provided through community health centres and mental health services at:

NHS Wales (National Health Service for Wales): including but not limited to Welsh Health Boards, NHS Trusts and Public Health Wales:

Continued at Section VI.3 Additional Information

### **II.2.13) Information about European Union Funds**

The procurement is related to a project and/or programme financed by European Union funds: No

### **II.2.14) Additional information**

This procurement exercise will be conducted on the Atamis Health Family Single eCommercial System at: <https://health-family.force.com/login>

For any support in submitting your response please contact the Atamis helpdesk on 0800 995 6035 or email [support-health@atamis.co.uk](mailto:support-health@atamis.co.uk)

## **II.2) Description**

### **II.2.1) Title**

Lot 2 - Occupational Health Services

Lot No

2

### **II.2.2) Additional CPV code(s)**

- 85100000 - Health services
- 85111810 - Blood analysis services



- 85121240 - ENT or audiologist services
- 85140000 - Miscellaneous health services
- 85141000 - Services provided by medical personnel
- 85141200 - Services provided by nurses
- 85141220 - Advisory services provided by nurses
- 85142100 - Physiotherapy services
- 85160000 - Optician services
- 85312300 - Guidance and counselling services
- 85312310 - Guidance services
- 85312320 - Counselling services
- 85312500 - Rehabilitation services

### **II.2.3) Place of performance**

NUTS codes

- UK - United Kingdom

### **II.2.4) Description of the procurement**

Lot 2 shall provide a compliant route for Buyers to procure Occupational Health Services, with regional and/or national coverage, providing Occupational Health advice and services.

For further information of eligible entities please see Lot 1 – Section II.2.4

### **II.2.5) Award criteria**

Quality criterion - Name: Social Value / Weighting: 10

Quality criterion - Name: Technical / Weighting: 50

Price - Weighting: 40

### **II.2.6) Estimated value**

Value excluding VAT: £20,000,000

### **II.2.7) Duration of the contract, framework agreement or dynamic purchasing system**

Duration in months

48

This contract is subject to renewal

No

### **II.2.10) Information about variants**

Variants will be accepted: No

### **II.2.11) Information about options**

Options: Yes

Description of options

See Section(s) II.2.4, II.2.11 (within Lot 1) and VI.3 for list of entities eligible to utilise any resulting framework, subject to the approval of NOE CPC.

### **II.2.13) Information about European Union Funds**

The procurement is related to a project and/or programme financed by European Union funds: No

### **II.2.14) Additional information**

This procurement exercise will be conducted on the Atamis Health Family Single eCommercial System at: <https://health-family.force.com/login>

For any support in submitting your response please contact the Atamis helpdesk on 0800 995 6035 or email [support-health@atamis.co.uk](mailto:support-health@atamis.co.uk)

## **II.2) Description**

### **II.2.1) Title**

Lot 3 - Employee Assistance Programmes

Lot No

3

### **II.2.2) Additional CPV code(s)**

- 85100000 - Health services
- 85312300 - Guidance and counselling services
- 85312310 - Guidance services
- 85312320 - Counselling services
- 85312500 - Rehabilitation services

### **II.2.3) Place of performance**

NUTS codes

- UK - United Kingdom

### **II.2.4) Description of the procurement**

Lot 3 is for the provision of Employee Assistance Programmes, providing confidential support for a range of work related or personal matters that may impact on workplace performance, mental health and wellbeing and seek to resolve, manage and prevent those issues where possible.

For further information of eligible entities please see Lot 1 – Section II.2.4

### **II.2.5) Award criteria**

Quality criterion - Name: Social Value / Weighting: 10%

Quality criterion - Name: Technical / Weighting: 50%

Price - Weighting: 40%

### **II.2.6) Estimated value**

Value excluding VAT: £12,000,000

### **II.2.7) Duration of the contract, framework agreement or dynamic purchasing system**

Duration in months

48

This contract is subject to renewal

No

#### **II.2.10) Information about variants**

Variants will be accepted: No

#### **II.2.11) Information about options**

Options: Yes

Description of options

See Section(s) II.2.4, II.2.11 (within Lot 1) and VI.3 for list of entities eligible to utilise any resulting framework, subject to the approval of NOE CPC.

#### **II.2.13) Information about European Union Funds**

The procurement is related to a project and/or programme financed by European Union funds: No

#### **II.2.14) Additional information**

This procurement exercise will be conducted on the Atamis Health Family Single eCommercial System at: <https://health-family.force.com/login>

For any support in submitting your response please contact the Atamis helpdesk on 0800 995 6035 or email [support-health@atamis.co.uk](mailto:support-health@atamis.co.uk)

### **II.2) Description**

#### **II.2.1) Title**

Lot 4 - Eye Care Services

Lot No

4

#### **II.2.2) Additional CPV code(s)**

- 85100000 - Health services

- 85160000 - Optician services

### **II.2.3) Place of performance**

NUTS codes

- UK - United Kingdom

### **II.2.4) Description of the procurement**

Lot 4 is for the provision of Corporate Eye Care Services

The service shall enable the Buyers to fulfil their legislative requirements and maintain a duty of care as a responsible employer through the provision of eye examinations and adequate spectacles or eyewear for safety purposes.

For further information of eligible entities please see Lot 1 – Section II.2.4

### **II.2.5) Award criteria**

Quality criterion - Name: Technical / Weighting: 50%

Quality criterion - Name: Social Value / Weighting: 10%

Price - Weighting: 40%

### **II.2.6) Estimated value**

Value excluding VAT: £8,000,000

### **II.2.7) Duration of the contract, framework agreement or dynamic purchasing system**

Duration in months

48

This contract is subject to renewal

No

### **II.2.10) Information about variants**

Variants will be accepted: No

### **II.2.11) Information about options**

Options: Yes

Description of options

See Section(s) II.2.4, II.2.11 (within Lot 1) and VI.3 for list of entities eligible to utilise any resulting framework, subject to the approval of NOE CPC.

### **II.2.13) Information about European Union Funds**

The procurement is related to a project and/or programme financed by European Union funds: No

### **II.2.14) Additional information**

This procurement exercise will be conducted on the Atamis Health Family Single eCommercial System at: <https://health-family.force.com/login>

For any support in submitting your response please contact the Atamis helpdesk on 0800 995 6035 or email [support-health@atamis.co.uk](mailto:support-health@atamis.co.uk)

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## **Section III. Legal, economic, financial and technical information**

### **III.1) Conditions for participation**

#### **III.1.2) Economic and financial standing**

Selection criteria as stated in the procurement documents

#### **III.1.3) Technical and professional ability**

Selection criteria as stated in the procurement documents

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## **Section IV. Procedure**

### **IV.1) Description**

#### **IV.1.1) Type of procedure**

Open procedure

#### **IV.1.3) Information about a framework agreement or a dynamic purchasing system**

The procurement involves the establishment of a framework agreement

Framework agreement with several operators

In the case of framework agreements, provide justification for any duration exceeding 4 years:

Framework agreement will not exceed 4 years in duration.

#### **IV.1.6) Information about electronic auction**

An electronic auction will be used

Additional information about electronic auction

Participating Authorities reserve the right to undertake electronic auctions in the awarding of call-offs under this framework agreement.

#### **IV.1.8) Information about the Government Procurement Agreement (GPA)**

The procurement is covered by the Government Procurement Agreement: Yes

### **IV.2) Administrative information**

#### **IV.2.1) Previous publication concerning this procedure**

Notice number: [2024/S 000-027611](#)

#### **IV.2.2) Time limit for receipt of tenders or requests to participate**

Date

8 November 2024

Local time

12:00pm

**IV.2.4) Languages in which tenders or requests to participate may be submitted**

English

**IV.2.6) Minimum time frame during which the tenderer must maintain the tender**

Duration in months: 6 (from the date stated for receipt of tender)

**IV.2.7) Conditions for opening of tenders**

Date

8 October 2024

Local time

12:00pm



## Section VI. Complementary information

### VI.1) Information about recurrence

This is a recurrent procurement: No

### VI.2) Information about electronic workflows

Electronic ordering will be used

Electronic invoicing will be accepted

Electronic payment will be used

### VI.3) Additional information

<http://www.wales.nhs.uk/nhswalesaboutus/structure>

NHS Scotland (National Health Service for Scotland) including but not limited to Regional NHS Boards, Special NHS Boards and public health body at:

<http://www.scot.nhs.uk/organisations/>

Health and Social Care Services in Northern Ireland: (National Health Service for Northern Ireland) including but not limited to Health Trusts, Social Care Board and other HSC Agencies:

<http://online.hscni.net/>

Social Enterprise UK:

<https://www.socialenterprise.org.uk>

Local Authority Councils in England, Scotland and Wales: county, unitary, district, borough, and metropolitan councils (parish/community councils)

Local Councils in England, Scotland and Wales:

<https://www.gov.uk/find-local-council>

Local Authority Councils in Northern Ireland:

<https://www.nidirect.gov.uk/contacts/local-councils-in-northern-ireland>

Isle of Man (IoM) Government and associated IoM based public bodies, including all IoM Government Departments and Cabinet Office, including but not limited to: Department of Health & Social Care:

<https://www.gov.im/about-the-government/departments/health-and-social-care/>

The States of Jersey Government and administration including all Government Departments including but not limited to: Health & Social Services:

<https://www.gov.je/Government/Departments/Pages/default.aspx>

The States of Guernsey (Parliament and government) including but not limited to the Committee for Health & Social Care:

<https://www.gov.gg/article/152954/Health-and-Social-Services-Department>

Educational Establishments in England including schools and colleges:

<https://get-information-schools.service.gov.uk/>

Schools in Wales:

<https://gov.wales/address-list-schools>

Further Education and 6th Form Colleges in the UK:

<https://www.gov.uk/government/publications/further-education-colleges-in-the-uk>

Higher Education Recognised or listed bodies in the UK offering degree-level courses:

<https://www.gov.uk/check-a-university-is-officially-recognised>

Schools in Scotland including primary, secondary and special schools:

<https://education.gov.scot/parentzone/>

Educational Establishments in Scotland:

<http://www.gov.scot/Topics/Statistics/ScotXed/SchoolEducation/SchoolEstablishments>

Schools and Educational Establishments in Northern Ireland:

<https://www.education-ni.gov.uk/services/schools-plus>

Higher Education Universities and Colleges in Northern Ireland:

<https://www.nidirect.gov.uk/articles/universities-and-colleges-northern-ireland>

UK Police Forces in England, Northern Ireland, Scotland and Wales including National Special Police Forces.

<https://www.police.uk/pu/find-a-police-force/>

England Fire and Rescue Services

<https://www.nationalfirechiefs.org.uk/Fire-and-Rescue-Services>

Scottish Fire & Rescue Services

<http://www.firescotland.gov.uk/your-area.aspx>

Welsh Fire & Rescue Services

<https://www.gov.wales/fire-rescue>

Northern Ireland Fire & Rescue Service

<https://www.nifrs.org/>

UK Maritime & Coastguard Agency

<https://www.gov.uk/government/organisations/maritime-and-coastguard-agency/about/access-and-opening>

Registered charities in England and Wales:

<https://www.gov.uk/find-charity-information>

Registered charities in Scotland:

<https://www.oscr.org.uk/charities>

Registered charities in Northern Ireland:

<http://www.charitycommissionni.org.uk/charity-search/>

Ministry of Defence (MOD):

<https://www.gov.uk/government/organisations/ministry-of-defence>

Ministry of Justice (MOJ):

<https://www.gov.uk/browse/justice/prisons-probation>

Registered social landlords, government funded, not-for-profit organisations that provide affordable housing, including housing associations, trusts and cooperatives.

England:

<https://www.gov.uk/government/publications/current-registered-providers-of-social-housing>

Scotland:

<https://www.housingregulator.gov.scot/landlord-performance/landlords>

Wales:

<http://gov.wales/topics/housing-and-regeneration/publications/registered-social-landlords-in-wales/?lang=en>

Northern Ireland:

<https://www.nidirect.gov.uk/contacts/housing-associations>

Any other public sector and government organisations, including, but not limited to, those listed at; Departments, agencies and public bodies

<https://www.gov.uk/government/organisations>

## **VI.4) Procedures for review**

### **VI.4.1) Review body**

High Court

The Strand

London

WC2A 2LL

Country

United Kingdom

### **VI.4.2) Body responsible for mediation procedures**

Leeds and York Partnership NHS Foundation Trust, trading as North of England NHS Commercial Procurement Collaborative ("NOE CPC")

Don Valley House, Savile Street East

Sheffield

S4 7UQ

Email

[procurement@noecpc.nhs.uk](mailto:procurement@noecpc.nhs.uk)

Country

United Kingdom

Internet address

<https://www.noecpc.nhs.uk>

#### **VI.4.3) Review procedure**

Precise information on deadline(s) for review procedures

NOE CPC will incorporate a minimum 10 calendar standstill period at the point information on the award of contract is communicated to tenderers, in accordance with Regulation 87 of the Public Contract Regulations 2015.

Any tenderer wishing to appeal the decision to award the contract, or after the award of the contract appeal the award of the contract, shall have the rights set out in Part 3 of the Public Contract Regulations 2015.

Bidders should note that the NOECPC retain absolute discretion as to whether to accept any offer following evaluation. The NOE CPC is not bound in any way to accept any and reserves the right to make no further contract award under this procurement process. The NOE CPC shall not be held liable for any liability or cost or expense incurred by any bidder in relation to this project whatsoever, including, without limitations, in relation to the preparation of their tender and any subsequent clarification or any legal or other expenses.