This is a published notice on the Find a Tender service: https://www.find-tender.service.gov.uk/Notice/032254-2024

Tender

PE2024-24/4406 IT Service Support for NIHR Learn Development, Infrastructure & Hosting

University of Leeds

F02: Contract notice

Notice identifier: 2024/S 000-032254

Procurement identifier (OCID): ocds-h6vhtk-04a6c1

Published 8 October 2024, 2:05pm

Section I: Contracting authority

I.1) Name and addresses

University of Leeds

Purchasing Office, 1 - 3 Lifton Villas, Lifton Place

Leeds

LS2 9JZ

Email

a.b.waters@leeds.ac.uk

Telephone

+44 1133434104

Country

United Kingdom

Region code

UKE42 - Leeds

Internet address(es)

Main address

https://www.delta-esourcing.com/delta/

Buyer's address

www.leeds.ac.uk

I.3) Communication

The procurement documents are available for unrestricted and full direct access, free of charge, at

https://www.delta-esourcing.com/tenders/UK-UK-Leeds:-IT-services:-consulting%2C-software-development%2C-Internet-and-support./5ADA8V337N

Additional information can be obtained from the above-mentioned address

Tenders or requests to participate must be submitted to the above-mentioned address

I.4) Type of the contracting authority

Body governed by public law

I.5) Main activity

Education

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

PE2024-24/4406 IT Service Support for NIHR Learn Development, Infrastructure & Hosting

Reference number

PE2024-25/4406

II.1.2) Main CPV code

- 72000000 - IT services: consulting, software development, Internet and support

II.1.3) Type of contract

Services

II.1.4) Short description

This tender is for National Institute for Health and Care Research (NIHR) but tendered by the University of Leeds under contract from the Department of Health & Social Care. (DHSC)

NIHR are seeking a supplier with Moodle development experience to take on the existing National Institute for Health and Care Research (NIHR) Learning Management System and provide managed support consisting of;

?Working with business owners to deliver business changes in line with change budgets that have been set

?Being responsive to changing business situations

?Recognising that customer experience and usability are critical

?Adhering to good security practices e.g. ISO27001 and development practices e.g. GDS

?Aligning with RDNCC's management approach to other IT services and where necessary working with other suppliers

Please note that the University of Leeds is not a contracting authority for the purposes of the Public Contracts Regulations 2015 (Directive 2014/24/EU) as amended by the Public

Procurement (Amendment) (EU Exit) Regulations 2020. However, the University is, on a voluntary basis, operating under the Public Contracts Regulations (as defined above) for this specific tender and is therefore advertising this opportunity in Find a Tender and Contracts Finder with an obligation to comply with the Public Contract Regulations for this specific tender. We are following the "Open" tender procedure of these regulations for this tender. By doing so, the University does not become a contracting authority and abiding by the Public Contract Regulations on this specific occasion does not imply any future obligation on the University to comply with the Public Contract Regulations for any other tender.

II.1.5) Estimated total value

Value excluding VAT: £800,000

II.1.6) Information about lots

This contract is divided into lots: Yes

Tenders may be submitted for all lots

Maximum number of lots that may be awarded to one tenderer: 2

The contracting authority reserves the right to award contracts combining the following lots or groups of lots:

We will evaluate each of the two Lot's separately but will firstly consider only those bidders who provide bids for both Lot's. If we are unable to award a contract to a single provider for both Lot's, we will then consider awarding two contracts to separate providers - one for each Lot.

II.2) Description

II.2.1) Title

Lot 1 - IT Service Support for NIHR Learn Development

Lot No

1

II.2.2) Additional CPV code(s)

• 72000000 - IT services: consulting, software development, Internet and support

II.2.3) Place of performance

NUTS codes

- UKE42 - Leeds

Main site or place of performance

Leeds

II.2.4) Description of the procurement

Lot 1 - IT Service Support for NIHR Learn Development

The NIHR Learning Management System (referred to as 'NIHR Learn') is a training platform that allows users to browse the available training and enrol on the relevant courses. Once a user has enrolled onto a course, the platform then allows them to complete their training and receive a certificate once complete. It is used annually by thousands of users with a plan to continue developing it further.

It is a Moodle platform (currently software version 4.3) with a range of Moodle 'plug-ins' (plus some bespoke coding). The basic scope is to host and provide application support for a Moodle estate which comprises;

?A live environment

?A test environment (to mirror Live)

?A development environment

The Live instance (NIHR Learn) interfaces with other systems (e.g. CPMS) via an API, and has single sign on functionality with IDG.

NIHR RDNCC are seeking a supplier with Moodle development experience to take on the existing NIHR Learning Management System and provide managed support consisting of;

?Working with business owners to deliver business changes in line with change budgets that have been set

?Being responsive to changing business situations

?Recognising that customer experience and usability are critical

?Adhering to good security practices e.g. ISO27001 and development practices e.g. GDS

?Aligning with RDNCC's management approach to other IT services and where

necessary working with other suppliers

II.2.5) Award criteria

Price is not the only award criterion and all criteria are stated only in the procurement documents

II.2.7) Duration of the contract, framework agreement or dynamic purchasing system

Duration in months

36

This contract is subject to renewal

Yes

Description of renewals

A further 24 months extension is possible subject to performance.

II.2.10) Information about variants

Variants will be accepted: No

II.2.11) Information about options

Options: No

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

II.2.14) Additional information

To respond to this opportunity please click here: https://www.delta-esourcing.com/respond/5ADA8V337N

II.2) Description

II.2.1) Title

Lot 2 - IT Service Support for NIHR Learn Development, Infrastructure & Hosting

Lot No

2

II.2.2) Additional CPV code(s)

• 72000000 - IT services: consulting, software development, Internet and support

II.2.3) Place of performance

NUTS codes

• UKE42 - Leeds

Main site or place of performance

Leeds

II.2.4) Description of the procurement

Lot 2 - IT Service Support for NIHR Learn Development, Infrastructure & Hosting

The NIHR Learning Management System (referred to as 'NIHR Learn') is a training platform that allows users to browse the available training and enrol on the relevant courses. Once a user has enrolled onto a course, the platform then allows them to complete their training and receive a certificate once complete. It is used annually by thousands of users with a plan to continue developing it further.

It is a Moodle platform (currently software version 4.3) with a range of Moodle 'plug-ins' (plus some bespoke coding). The basic scope is to host and provide application support for a Moodle estate which comprises;

?A live environment

?A test environment (to mirror Live)

?A development environment

The Live instance (NIHR Learn) interfaces with other systems (e.g. CPMS) via an API, and has single sign on functionality with IDG.

NIHR RDNCC are seeking a supplier with Moodle development experience to take on the existing NIHR Learning Management System and provide managed support consisting of;

?Working with business owners to deliver business changes in line with change budgets

that have been set

?Being responsive to changing business situations

?Recognising that customer experience and usability are critical

?Adhering to good security practices e.g. ISO27001 and development practices e.g. GDS

?Aligning with RDNCC's management approach to other IT services and where necessary working with other suppliers

II.2.5) Award criteria

Price is not the only award criterion and all criteria are stated only in the procurement documents

II.2.7) Duration of the contract, framework agreement or dynamic purchasing system

Duration in months

36

This contract is subject to renewal

Yes

Description of renewals

A further 24 months extension is possible subject to performance.

II.2.10) Information about variants

Variants will be accepted: No

II.2.11) Information about options

Options: No

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

Section IV. Procedure

IV.1) Description

IV.1.1) Type of procedure

Open procedure

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: Yes

IV.2) Administrative information

IV.2.2) Time limit for receipt of tenders or requests to participate

Date

12 November 2024

Local time

2:00pm

IV.2.4) Languages in which tenders or requests to participate may be submitted

English

IV.2.6) Minimum time frame during which the tenderer must maintain the tender

Duration in months: 6 (from the date stated for receipt of tender)

IV.2.7) Conditions for opening of tenders

Date

13 November 2024

Local time

9:00am

Section VI. Complementary information

VI.1) Information about recurrence

This is a recurrent procurement: No

VI.2) Information about electronic workflows

Electronic invoicing will be accepted

VI.3) Additional information

For more information about this opportunity, please visit the Delta eSourcing portal at:

https://www.delta-esourcing.com/tenders/UK-UK-Leeds:-IT-services:-consulting%2C-software-development%2C-Internet-and-support./5ADA8V337N

To respond to this opportunity, please click here:

https://www.delta-esourcing.com/respond/5ADA8V337N

GO Reference: GO-2024108-PRO-27989031

VI.4) Procedures for review

VI.4.1) Review body

University of Leeds

Purchasing Office, 1 - 3 Lifton Villas, Lifton Place

Leeds

LS2 9JZ

Telephone

+44 1133434104

Country

United Kingdom

VI.4.2) Body responsible for mediation procedures

University of Leeds

Purchasing Office, 1 - 3 Lifton Villas, Lifton Place

Leeds

LS2 9JZ

Telephone

+44 1133434104

Country

United Kingdom

VI.4.4) Service from which information about the review procedure may be obtained

University of Leeds

Purchasing Office, 1 - 3 Lifton Villas, Lifton Place

Leeds

LS2 9JZ

Telephone

+44 1133434104

Country

United Kingdom