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Contract

## **Support & Maintenance Contract for the Pharmacy Stock Control System JAC**

BELFAST HEALTH AND SOCIAL CARE TRUST

F03: Contract award notice

Notice identifier: 2023/S 000-032251

Procurement identifier (OCID): ocds-h6vhtk-040bf4

Published 1 November 2023, 10:27am

### **Section I: Contracting authority**

#### **I.1) Name and addresses**

BELFAST HEALTH AND SOCIAL CARE TRUST

LISBURN ROAD

BELFAST

BT97AB

#### **Contact**

Norma Moore

#### **Email**

[norma.moore@belfasttrust.hscni.net](mailto:norma.moore@belfasttrust.hscni.net)

#### **Country**

United Kingdom

#### **Region code**

UKN06 - Belfast

**Justification for not providing organisation identifier**

Not on any register

**Internet address(es)**

Main address

<http://www.belfasttrust.hscni.net>

**I.4) Type of the contracting authority**

Body governed by public law

**I.5) Main activity**

Health

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**Section II: Object**

**II.1) Scope of the procurement**

**II.1.1) Title**

Support & Maintenance Contract for the Pharmacy Stock Control System JAC

Reference number

DAC11418

**II.1.2) Main CPV code**

- 72000000 - IT services: consulting, software development, Internet and support

**II.1.3) Type of contract**

Services

**II.1.4) Short description**

Procurement of Support & Maintenance Contract for the Pharmacy Stock Control System JAC

### **II.1.6) Information about lots**

This contract is divided into lots: No

### **II.1.7) Total value of the procurement (excluding VAT)**

Value excluding VAT: £120,000

## **II.2) Description**

### **II.2.3) Place of performance**

NUTS codes

- UKN - Northern Ireland

Main site or place of performance

Belfast Health and Social Care Trust - Pharmacy

### **II.2.4) Description of the procurement**

Procurement of Support & Maintenance Contract for the Pharmacy Stock Control System  
JAC

### **II.2.5) Award criteria**

Price

### **II.2.11) Information about options**

Options: No

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## **Section IV. Procedure**

### **IV.1) Description**

#### **IV.1.1) Type of procedure**

Award of a contract without prior publication of a call for competition in the cases listed below

- The services can be provided only by a particular economic operator for the following reason:

- protection of exclusive rights, including intellectual property rights

#### Explanation:

Health and Social Care Northern Ireland (HSCNI) is currently rolling out the implementation of Encompass, an Electronic Health and Care Record (EHCR) that will underpin the service transformation and healthcare needs of the population of Northern Ireland. Encompass will replace multiple aging HSC Trust systems and numerous paper records and manual workflows and the EHCR will deliver significant core functionality across the acute, community and primary care Out of Hours sectors. The contract for the provision of the EHCR solution was awarded to Epic in May 2020. In order to facilitate transition to the Encompass solution as it is implemented it is necessary to extend existing arrangements as an interim measure.

This contract is required to cover the transitional period and a replacement in the short-term is not a reasonable alternative as it would require extensive ICT infrastructure, validation and integration work that would result in significant disruption and disproportionate technical difficulties that would impact on the Trust ability to provide a pharmacy service. The absence of competition is not a result of the artificial narrowing of the parameters of the procurement. No other reasonable alternative exists, this is a complex system that is critical to patient care and service delivery. Careflow Medicines Management Ltd are the sole supplier and have exclusive rights over the software, licences and updates for the system. The wider market was consulted as part of the Encompass procurement.

#### **IV.1.8) Information about the Government Procurement Agreement (GPA)**

The procurement is covered by the Government Procurement Agreement: Yes

#### **IV.2) Administrative information**

##### **IV.2.1) Previous publication concerning this procedure**

Notice number: [2023/S 000-030313](#)

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## **Section V. Award of contract**

### **Contract No**

DAC11418

### **Title**

Support & Maintenance Contract for the Pharmacy Stock Control System JAC

A contract/lot is awarded: Yes

### **V.2) Award of contract**

#### **V.2.1) Date of conclusion of the contract**

1 November 2023

#### **V.2.2) Information about tenders**

Number of tenders received: 1

The contract has been awarded to a group of economic operators: No

#### **V.2.3) Name and address of the contractor**

Careflow Medicines Management Ltd

1 Aurum Court, Sylvan Way, Southfields Business Park,

Basildon

SS15 6TH

Country

United Kingdom

NUTS code

- UKH3 - Essex

Companies House

01473482

The contractor is an SME

No

#### **V.2.4) Information on value of contract/lot (excluding VAT)**

Initial estimated total value of the contract/lot: £120,000

Total value of the contract/lot: £120,000

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## **Section VI. Complementary information**

### **VI.4) Procedures for review**

#### **VI.4.1) Review body**

Belfast Health and Social Care Trust

Knockbracken Healthcare Park

Belfast

BT8 8BH

Email

[norma.moore@belfasttrust.hscni.net](mailto:norma.moore@belfasttrust.hscni.net)

Country

United Kingdom