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Tender

Greater Manchester Restricted Eligibility Support Service

Greater Manchester Combined Authority

F02: Contract notice

Notice identifier: 2022/S 000-032247

Procurement identifier (OCID): ocds-h6vhtk-038442

Published 14 November 2022, 4:13pm

Section I: Contracting authority

I.1) Name and addresses

Greater Manchester Combined Authority

GMCA Offices, 1st Floor, Churchgate House, 56 Oxford Street

Manchester

M1 6EU

Contact

Miss Sara Hughes

Email

sara.hughes@greatermanchester-ca.gov.uk

Telephone

+44 7598551693

Country

United Kingdom

Region code

UK - United Kingdom

Internet address(es)

Main address

<http://www.manchesterfire.gov.uk/>

Buyer's address

<http://www.manchesterfire.gov.uk/>

I.3) Communication

The procurement documents are available for unrestricted and full direct access, free of charge, at

<https://www.the-chest.org.uk/>

Additional information can be obtained from the above-mentioned address

Tenders or requests to participate must be submitted electronically via

<https://www.the-chest.org.uk/>

I.4) Type of the contracting authority

Regional or local authority

I.5) Main activity

General public services

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

Greater Manchester Restricted Eligibility Support Service

Reference number

DN637757

II.1.2) Main CPV code

- 79100000 - Legal services

II.1.3) Type of contract

Services

II.1.4) Short description

The Greater Manchester Combined Authority is seeking suitable organisations to deliver a Greater Manchester Restricted Eligibility Support Service, which will provide person-centred and joined-up support and advice to people with restricted eligibility in Greater Manchester who are facing, or at risk of, homelessness. Providers will also be expected to work with GMCA to facilitate system change, supporting the improvement of mainstream homelessness provision for people with restricted eligibility and contributing to GMCA's policy change priorities. The programme will be procured as two separate—but closely interconnected— Lots:

- Lot 1: Immigration and Legal Advice. Provider(s) will deliver immigration and other legal advice and casework to support people with restricted eligibility to regularise their status and/or gain access to welfare benefits, where possible, in order to prevent and/or support move-on from homelessness. Provider(s) will work collaboratively in partnership with other support providers in the Service, to deliver a holistic offer for the client. Through training, collection and sharing of data, good practice and intelligence, Provider(s) under this Lot will also facilitate wider system change, to improve the accessibility and effectiveness of public and voluntary services across Greater Manchester for people with restricted eligibility.
- Lot 2: Practical Support, Advice and Co-production. Provider(s) will deliver an integrated and flexible support service, alongside Provider(s) in Lot 1, that helps people with restricted eligibility to overcome practical barriers and gain access to the specialist support they might need. This should include a Homelessness Prevention Floating

Support service, working in communities and with other agencies to identify and support people with restricted eligibility who are at risk of homelessness, as well as accessible support for people in ABEN accommodation or waiting to enter. Provider(s) under this Lot will also work with people with lived experience of restricted eligibility to develop and deliver training and advocacy aimed at wider system and policy change.

II.1.5) Estimated total value

Value excluding VAT: £480,000

II.1.6) Information about lots

This contract is divided into lots: Yes

Tenders may be submitted for all lots

Maximum number of lots that may be awarded to one tenderer: 2

II.2) Description

II.2.1) Title

2023/24 Lot 1: Immigration and Legal Advice

Lot No

1

II.2.2) Additional CPV code(s)

- 79100000 - Legal services

II.2.3) Place of performance

NUTS codes

- UK - United Kingdom

II.2.4) Description of the procurement

The Greater Manchester Combined Authority is seeking suitable organisations to deliver a Greater Manchester Restricted Eligibility Support Service, which will provide person-centred and joined-up support and advice to people with restricted eligibility in Greater Manchester who are facing, or at risk of, homelessness. Providers will also be expected to work with GMCA to facilitate system change, supporting the improvement of mainstream homelessness provision for people with restricted eligibility and contributing to GMCA's

policy change priorities. The programme will be procured as two separate—but closely interconnected— Lots:

- Lot 1: Immigration and Legal Advice. Provider(s) will deliver immigration and other legal advice and casework to support people with restricted eligibility to regularise their status and/or gain access to welfare benefits, where possible, in order to prevent and/or support move-on from homelessness. Provider(s) will work collaboratively in partnership with other support providers in the Service, to deliver a holistic offer for the client. Through training, collection and sharing of data, good practice and intelligence, Provider(s) under this Lot will also facilitate wider system change, to improve the accessibility and effectiveness of public and voluntary services across Greater Manchester for people with restricted eligibility.
- Lot 2: Practical Support, Advice and Co-production. Provider(s) will deliver an integrated and flexible support service, alongside Provider(s) in Lot 1, that helps people with restricted eligibility to overcome practical barriers and gain access to the specialist support they might need. This should include a Homelessness Prevention Floating Support service, working in communities and with other agencies to identify and support people with restricted eligibility who are at risk of homelessness, as well as accessible support for people in ABEN accommodation or waiting to enter. Provider(s) under this Lot will also work with people with lived experience of restricted eligibility to develop and deliver training and advocacy aimed at wider system and policy change.

II.2.5) Award criteria

Quality criterion - Name: Technical Capacity / Weighting: 90

Price - Weighting: 10

II.2.7) Duration of the contract, framework agreement or dynamic purchasing system

Duration in months

12

This contract is subject to renewal

Yes

Description of renewals

1 x 12 month optional.

II.2.10) Information about variants

Variants will be accepted: No

II.2.11) Information about options

Options: No

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

II.2) Description

II.2.1) Title

Lot 2: Support, Advice and Co-production

Lot No

2

II.2.2) Additional CPV code(s)

- 79100000 - Legal services

II.2.3) Place of performance

NUTS codes

- UK - United Kingdom

II.2.4) Description of the procurement

Lot 2: Practical Support, Advice and Co-production. Provider(s) will deliver an integrated and flexible support service, in collaboration with Provider(s) in Lot 1, that helps people with restricted eligibility to overcome practical barriers, progress their immigration/asylum cases and gain access to the specialist support they might need. This should include support and advice for people with restricted eligibility in ABEN accommodation, in close collaboration with accommodation-based key workers, in addition to a Homelessness Prevention Floating Support service element.

Provider(s) under this Lot will also provide coordination support for the Service as a whole, acting as a contact point for external agencies (including Local Authorities) and promoting the Service offer across GM. In addition, Provider(s) will work with people with lived experience of restricted eligibility, as well as Provider(s) in Lot 1, to develop and

deliver training and advocacy aimed at wider system and policy change.

II.2.5) Award criteria

Quality criterion - Name: Technical Capacity / Weighting: 90

Price - Weighting: 10

II.2.7) Duration of the contract, framework agreement or dynamic purchasing system

Duration in months

12

This contract is subject to renewal

Yes

Description of renewals

1 x 12 months optional.

II.2.10) Information about variants

Variants will be accepted: No

II.2.11) Information about options

Options: No

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

Section IV. Procedure

IV.1) Description

IV.1.1) Type of procedure

Open procedure

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: Yes

IV.2) Administrative information

IV.2.2) Time limit for receipt of tenders or requests to participate

Date

16 December 2022

Local time

12:00pm

IV.2.4) Languages in which tenders or requests to participate may be submitted

English

IV.2.7) Conditions for opening of tenders

Date

16 December 2022

Local time

12:00pm

Section VI. Complementary information

VI.1) Information about recurrence

This is a recurrent procurement: No

VI.4) Procedures for review

VI.4.1) Review body

The High Court

Strand

London

WC2A 2LL

Country

United Kingdom

Internet address

<https://www.judiciary.uk/courts-and-tribunals/high-court/>