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Tender

Provision of Motorway Services User Survey research between 2024 to 2026

Transport Focus

F02: Contract notice

Notice identifier: 2023/S 000-032245

Procurement identifier (OCID): ocds-h6vhtk-0410ce

Published 1 November 2023, 10:05am

Section I: Contracting authority

I.1) Name and addresses

Transport Focus

7th Floor Piccadilly Gate, Store Street

Manchester

M1 2WD

Contact

Murray Leader

Email

tenders@transportfocus.org.uk

Telephone

+44 3001230843

Country

United Kingdom

Region code

UK - United Kingdom

Internet address(es)

Main address

www.transportfocus.org.uk

I.2) Information about joint procurement

The contract is awarded by a central purchasing body

I.3) Communication

The procurement documents are available for unrestricted and full direct access, free of charge, at

<https://www.delta-esourcing.com/delta/viewNotice.html?noticeId=820138205>

Additional information can be obtained from the above-mentioned address

Tenders or requests to participate must be submitted electronically via

<https://www.delta-esourcing.com/delta/viewNotice.html?noticeId=820138205>

Tenders or requests to participate must be submitted to the above-mentioned address

I.4) Type of the contracting authority

Body governed by public law

I.5) Main activity

General public services

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

Provision of Motorway Services User Survey research between 2024 to 2026

II.1.2) Main CPV code

- 79310000 - Market research services

II.1.3) Type of contract

Services

II.1.4) Short description

To provide the market research agency services for all Motorway Services User Survey visitor research carried out between 2024 and 2026

II.1.5) Estimated total value

Value excluding VAT: £750,000

II.1.6) Information about lots

This contract is divided into lots: No

II.2) Description

II.2.2) Additional CPV code(s)

- 79310000 - Market research services

II.2.3) Place of performance

NUTS codes

- UK - United Kingdom

Main site or place of performance

UNITED KINGDOM

II.2.4) Description of the procurement

To provide the market research agency services for all Motorway Services User Survey visitor research carried out between 2024 and 2026

II.2.5) Award criteria

Price is not the only award criterion and all criteria are stated only in the procurement documents

II.2.6) Estimated value

Value excluding VAT: £750,000

II.2.7) Duration of the contract, framework agreement or dynamic purchasing system

Start date

15 January 2024

End date

18 September 2026

This contract is subject to renewal

No

II.2.10) Information about variants

Variants will be accepted: Yes

II.2.11) Information about options

Options: Yes

Description of options

We have specified a methodology, however methodological options/variations will be considered providing results would be on a comparable basis to those in 2022 and 2023

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

Section III. Legal, economic, financial and technical information

III.1) Conditions for participation

III.1.1) Suitability to pursue the professional activity, including requirements relating to enrolment on professional or trade registers

List and brief description of conditions

Market Research Society membership

III.1.2) Economic and financial standing

Selection criteria as stated in the procurement documents

III.1.3) Technical and professional ability

Selection criteria as stated in the procurement documents

III.2) Conditions related to the contract

III.2.3) Information about staff responsible for the performance of the contract

Obligation to indicate the names and professional qualifications of the staff assigned to performing the contract

Section IV. Procedure

IV.1) Description

IV.1.1) Type of procedure

Open procedure

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: No

IV.2) Administrative information

IV.2.2) Time limit for receipt of tenders or requests to participate

Date

6 December 2023

Local time

9:00am

IV.2.4) Languages in which tenders or requests to participate may be submitted

English

IV.2.6) Minimum time frame during which the tenderer must maintain the tender

Duration in months: 3 (from the date stated for receipt of tender)

IV.2.7) Conditions for opening of tenders

Date

6 December 2023

Local time

9:30am

Place

Virtual

Information about authorised persons and opening procedure

Members of Transport Focus Insight Team authorised to open tenders via the Delta
esourcing platform

Section VI. Complementary information

VI.1) Information about recurrence

This is a recurrent procurement: No

VI.2) Information about electronic workflows

Electronic invoicing will be accepted

Electronic payment will be used

VI.3) Additional information

The contracting authority considers that this contract may be suitable for economic operators that are small or medium enterprises (SMEs). However, any selection of tenderers will be based solely on the criteria set out for the procurement. All correspondence regarding this tender is to be conducted via the Delta esourcing platform

For more information about this opportunity, please visit the Delta eSourcing portal at:

<https://www.delta-esourcing.com/tenders/UK-UK-Manchester:-Market-research-services./D4J927VY5D>

To respond to this opportunity, please click here:

<https://www.delta-esourcing.com/respond/D4J927VY5D>

GO Reference: GO-2023111-PRO-24317688

VI.4) Procedures for review

VI.4.1) Review body

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