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Contract

## **Water Damage Restoration Services 2021**

Norfolk County Council

F03: Contract award notice

Notice identifier: 2021/S 000-032240

Procurement identifier (OCID): ocds-h6vhtk-02a5a3

Published 23 December 2021, 3:08pm

### **Section I: Contracting authority**

#### **I.1) Name and addresses**

Norfolk County Council

County Hall, Martineau Lane

Norwich

#### **Email**

[sourcingteam@norfolk.gov.uk](mailto:sourcingteam@norfolk.gov.uk)

#### **Country**

United Kingdom

#### **NUTS code**

UKH15 - Norwich and East Norfolk

#### **Internet address(es)**

Main address

[www.norfolk.gov.uk](http://www.norfolk.gov.uk)

Buyer's address

<https://in-tendhost.co.uk/norfolkcc.aspx/Home>

#### **I.4) Type of the contracting authority**

Regional or local authority

#### **I.5) Main activity**

General public services

## **Section II: Object**

### **II.1) Scope of the procurement**

#### **II.1.1) Title**

Water Damage Restoration Services 2021

Reference number

NCCT42173

#### **II.1.2) Main CPV code**

- 90000000 - Sewage, refuse, cleaning and environmental services

#### **II.1.3) Type of contract**

Services

#### **II.1.4) Short description**

The Council has appointed a number of contractors to a framework agreement for the provision of water damage restoration services.

#### **II.1.6) Information about lots**

This contract is divided into lots: No

#### **II.1.7) Total value of the procurement (excluding VAT)**

Value excluding VAT: £287,000

### **II.2) Description**

#### **II.2.2) Additional CPV code(s)**

- 90000000 - Sewage, refuse, cleaning and environmental services

#### **II.2.3) Place of performance**

NUTS codes

- UKH17 - Breckland and South Norfolk
- UKH16 - North and West Norfolk
- UKH15 - Norwich and East Norfolk

Main site or place of performance

Norfolk

#### **II.2.4) Description of the procurement**

The Council has appointed a number of contractors to a framework agreement for the provision of water damage restoration services. The Council currently insures approximately 1600 premises with the service being required to restore premises back to a useable status following claims ranging from a small amount of damage, such as some rainwater ingress under a door or an overflowing washing machine, to much larger claims, where several locations in one building have water damage, such as rainstorm damage to a roof or a mains failure.

#### **II.2.5) Award criteria**

Quality criterion - Name: Quality / Weighting: 60

Price - Weighting: 40

#### **II.2.11) Information about options**

Options: No

#### **II.2.13) Information about European Union Funds**

The procurement is related to a project and/or programme financed by European Union funds: No

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## **Section IV. Procedure**

### **IV.1) Description**

#### **IV.1.1) Type of procedure**

Open procedure

#### **IV.1.3) Information about a framework agreement or a dynamic purchasing system**

The procurement involves the establishment of a framework agreement

#### **IV.1.8) Information about the Government Procurement Agreement (GPA)**

The procurement is covered by the Government Procurement Agreement: No

### **IV.2) Administrative information**

#### **IV.2.1) Previous publication concerning this procedure**

Notice number: [2021/S 000-007730](#)

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## **Section V. Award of contract**

### **Title**

Water Damage Restoration Services 2021

A contract/lot is awarded: Yes

### **V.2) Award of contract**

#### **V.2.1) Date of conclusion of the contract**

17 July 2021

#### **V.2.2) Information about tenders**

Number of tenders received: 5

Number of tenders received from SMEs: 5

Number of tenders received from tenderers from other EU Member States: 0

Number of tenders received from tenderers from non-EU Member States: 0

Number of tenders received by electronic means: 5

The contract has been awarded to a group of economic operators: Yes

### **V.2.3) Name and address of the contractor**

Flood Doctor Ltd

Maidstone

Country

United Kingdom

NUTS code

- UKJ4 - Kent

The contractor is an SME

Yes

### **V.2.3) Name and address of the contractor**

ServiceMaster Limited

Wigston

Country

United Kingdom

NUTS code

- UKF21 - Leicester

The contractor is an SME

Yes

**V.2.3) Name and address of the contractor**

The Ideal Response Group

Maidstone

Country

United Kingdom

NUTS code

- UKJ4 - Kent

The contractor is an SME

Yes

**V.2.3) Name and address of the contractor**

Tempest Restoration

Swaffham

Country

United Kingdom

NUTS code

- UKH16 - North and West Norfolk

The contractor is an SME

Yes

**V.2.4) Information on value of contract/lot (excluding VAT)**

Initial estimated total value of the contract/lot: £287,000

Total value of the contract/lot: £287,000

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## **Section VI. Complementary information**

### **VI.3) Additional information**

The value given in Section II.1.7 and V.2.4 is an estimate used solely for the purposes of this award notice. Spend is very much dependant on the number and severity of incidents that occur during the framework period, therefore, there is no guarantee of the level of spend under this framework.

### **VI.4) Procedures for review**

#### **VI.4.1) Review body**

Norfolk County Council

Norwich

Country

United Kingdom