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Contract

Water Damage Restoration Services 2021

Norfolk County Council

F03: Contract award notice

Notice identifier: 2021/S 000-032240

Procurement identifier (OCID): ocds-h6vhtk-02a5a3

Published 23 December 2021, 3:08pm

Section I: Contracting authority

I.1) Name and addresses

Norfolk County Council

County Hall, Martineau Lane

Norwich

Email

sourcingteam@norfolk.gov.uk

Country

United Kingdom

NUTS code

UKH15 - Norwich and East Norfolk

Internet address(es)

Main address

<http://www.norfolk.gov.uk>

Buyer's address

<https://in-tendhost.co.uk/norfolkcc.aspx/Home>

I.4) Type of the contracting authority

Regional or local authority

I.5) Main activity

General public services

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

Water Damage Restoration Services 2021

Reference number

NCCT42173

II.1.2) Main CPV code

- 900000000 - Sewage, refuse, cleaning and environmental services

II.1.3) Type of contract

Services

II.1.4) Short description

The Council has appointed a number of contractors to a framework agreement for the provision of water damage restoration services.

II.1.6) Information about lots

This contract is divided into lots: No

II.1.7) Total value of the procurement (excluding VAT)

Value excluding VAT: £287,000

II.2) Description

II.2.2) Additional CPV code(s)

- 90000000 - Sewage, refuse, cleaning and environmental services

II.2.3) Place of performance

NUTS codes

- UKH17 - Breckland and South Norfolk
- UKH16 - North and West Norfolk
- UKH15 - Norwich and East Norfolk

Main site or place of performance

Norfolk

II.2.4) Description of the procurement

The Council has appointed a number of contractors to a framework agreement for the provision of water damage restoration services. The Council currently insures approximately 1600 premises with the service being required to restore premises back to a useable status following claims ranging from a small amount of damage, such as some rainwater ingress under a door or an overflowing washing machine, to much larger claims, where several locations in one building have water damage, such as rainstorm damage to a roof or a mains failure.

II.2.5) Award criteria

Quality criterion - Name: Quality / Weighting: 60

Price - Weighting: 40

II.2.11) Information about options

Options: No

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

Section IV. Procedure

IV.1) Description

IV.1.1) Type of procedure

Open procedure

IV.1.3) Information about a framework agreement or a dynamic purchasing system

The procurement involves the establishment of a framework agreement

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: No

IV.2) Administrative information

IV.2.1) Previous publication concerning this procedure

Notice number: [2021/S 000-007730](#)

Section V. Award of contract

Title

Water Damage Restoration Services 2021

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

17 July 2021

V.2.2) Information about tenders

Number of tenders received: 5

Number of tenders received from SMEs: 5

Number of tenders received from tenderers from other EU Member States: 0

Number of tenders received from tenderers from non-EU Member States: 0

Number of tenders received by electronic means: 5

The contract has been awarded to a group of economic operators: Yes

V.2.3) Name and address of the contractor

Flood Doctor Ltd

Maidstone

Country

United Kingdom

NUTS code

- UKJ4 - Kent

The contractor is an SME

Yes

V.2.3) Name and address of the contractor

ServiceMaster Limited

Wigston

Country

United Kingdom

NUTS code

- UKF21 - Leicester

The contractor is an SME

Yes

V.2.3) Name and address of the contractor

The Ideal Response Group

Maidstone

Country

United Kingdom

NUTS code

- UKJ4 - Kent

The contractor is an SME

Yes

V.2.3) Name and address of the contractor

Tempest Restoration

Swaffham

Country

United Kingdom

NUTS code

- UKH16 - North and West Norfolk

The contractor is an SME

Yes

V.2.4) Information on value of contract/lot (excluding VAT)

Initial estimated total value of the contract/lot: £287,000

Total value of the contract/lot: £287,000

Section VI. Complementary information

VI.3) Additional information

The value given in Section II.1.7 and V.2.4 is an estimate used solely for the purposes of this award notice. Spend is very much dependant on the number and severity of incidents that occur during the framework period, therefore, there is no guarantee of the level of spend under this framework.

VI.4) Procedures for review

VI.4.1) Review body

Norfolk County Council

Norwich

Country

United Kingdom