

This is a published notice on the Find a Tender service: <https://www.find-tender.service.gov.uk/Notice/032239-2023>

Contract

TENDER FOR THE PROVISION OF CONSULTANCY TO SUPPORT THE DELIVERY OF TRANSFORMATION WITHIN THE NORTH WALES COMMUNITY DENTAL SERVICE

NHS Wales Shared Services Partnership-Procurement Services (hosted by Velindre University NHS Trust)

F03: Contract award notice

Notice identifier: 2023/S 000-032239

Procurement identifier (OCID): ocds-h6vhtk-03c6c1

Published 1 November 2023, 9:44am

Section I: Contracting authority

I.1) Name and addresses

NHS Wales Shared Services Partnership-Procurement Services (hosted by Velindre University NHS Trust)

Alder House, Alder Court

St. Asaph

LL17 0JL

Contact

James Parry

Email

james.l.parry@wales.nhs.uk

Telephone

+44 1745366809

Country

United Kingdom

NUTS code

UK - United Kingdom

Internet address(es)

Main address

<http://nwssp.nhs.wales/ourservices/procurement-services/>

Buyer's address

https://www.sell2wales.gov.wales/search/Search_AuthProfile.aspx?ID=AA0221

I.2) Information about joint procurement

The contract is awarded by a central purchasing body

I.4) Type of the contracting authority

Body governed by public law

I.5) Main activity

Health

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

TENDER FOR THE PROVISION OF CONSULTANCY TO SUPPORT THE DELIVERY OF TRANSFORMATION WITHIN THE NORTH WALES COMMUNITY DENTAL SERVICE

II.1.2) Main CPV code

- 85100000 - Health services

II.1.3) Type of contract

Services

II.1.4) Short description

In January 2023 190 members of the North Wales Community Dental Service came together at a Deep Dive event to review current service provision and definition alongside workforce challenges to highlight areas where transformation and change is required to align the service with the direction of WHC (2022) 022.

As a result a plan of around 200 items was identified. Each of these could be classified into one of 7 workstreams Service Definition, IT, Estates and Equipment, Service Delivery and Management, Communication, Education and Training.

A programme of work has been identified with a 6 month and 2-year delivery plan being worked up. Programme commenced in April 23.

We are now looking for support to add additional capacity in the team to deliver projects under these workstreams. Key areas include service definition, standardisation, processes and procedures for referral and discharge of patients.

We will require support for tabletop data analysis, variation analysis, standardisation, discovery, workshops, process mapping, improvement discussion, agreement and implementation of new ways of working.

II.1.6) Information about lots

This contract is divided into lots: No

II.1.7) Total value of the procurement (excluding VAT)

Value excluding VAT: £150,000

II.2) Description

II.2.2) Additional CPV code(s)

- 85100000 - Health services

II.2.3) Place of performance

NUTS codes

- UKL13 - Conwy and Denbighshire
- UKL12 - Gwynedd

II.2.4) Description of the procurement

In January 2023 190 members of the North Wales Community Dental Service came together at a Deep Dive event to review current service provision and definition alongside workforce challenges to highlight areas where transformation and change is required to align the service with the direction of WHC (2022) 022.

As a result a plan of around 200 items was identified. Each of these could be classified into one of 7 workstreams Service Definition, IT, Estates and Equipment, Service Delivery and Management, Communication, Education and Training.

A programme of work has been identified with a 6 month and 2-year delivery plan being worked up. Programme commenced in April 23.

We are now looking for support to add additional capacity in the team to deliver projects under these workstreams. Key areas include service definition, standardisation, processes and procedures for referral and discharge of patients.

We will require support for tabletop data analysis, variation analysis, standardisation, discovery, workshops, process mapping, improvement discussion, agreement and implementation of new ways of working.

We will be working towards a change in mindset and implementing a culture of continuous improvement as part of this programme of transformation.

Progress reporting, liaising with project team, programme lead and exec sponsor will be key to delivery of success.

Specific projects from within the programme of work will be allocated post award of

contract.

II.2.5) Award criteria

Quality criterion - Name: Technical / Weighting: 60

Quality criterion - Name: Sustainability / Weighting: 10

Price - Weighting: 30

II.2.11) Information about options

Options: No

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

Section IV. Procedure

IV.1) Description

IV.1.1) Type of procedure

Open procedure

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: Yes

IV.2) Administrative information

IV.2.1) Previous publication concerning this procedure

Notice number: [2023/S 000-012966](#)

Section V. Award of contract

Contract No

ecm_139097

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

1 August 2023

V.2.2) Information about tenders

Number of tenders received: 5

Number of tenders received from SMEs: 5

Number of tenders received from tenderers from other EU Member States: 0

Number of tenders received from tenderers from non-EU Member States: 5

Number of tenders received by electronic means: 5

The contract has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor

Ararna Limited

Unit 2 Sycamore Court, Birmingham Road

Coventry

CV59BA

Country

United Kingdom

NUTS code

- UKG - West Midlands (England)

The contractor is an SME

Yes

V.2.4) Information on value of contract/lot (excluding VAT)

Total value of the contract/lot: £150,000

Section VI. Complementary information

VI.3) Additional information

(WA Ref:136033)

VI.4) Procedures for review

VI.4.1) Review body

High Court

Royal Courts of Justice, The Strand

London

WC2A 2LL

Telephone

+44 2079477501

Country

United Kingdom