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Contract

## **Mediation Services for Armed Forces Personnel & MOD Civilian Staff**

Ministry of Defence

F03: Contract award notice

Notice identifier: 2022/S 000-032235

Procurement identifier (OCID): ocids-h6vhtk-035102

Published 14 November 2022, 3:41pm

### **Section I: Contracting authority**

#### **I.1) Name and addresses**

Ministry of Defence

65 Brown Street

Glasgow

G2 8EX

#### **Contact**

Jonathan McNiven

#### **Email**

[jonathan.mcniven101@mod.gov.uk](mailto:jonathan.mcniven101@mod.gov.uk)

#### **Country**

United Kingdom

#### **Region code**

UK - United Kingdom

**Internet address(es)**

Main address

<https://www.gov.uk/government/organisations/ministry-of-defence>

**I.4) Type of the contracting authority**

Ministry or any other national or federal authority

**I.5) Main activity**

Defence

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**Section II: Object**

**II.1) Scope of the procurement**

**II.1.1) Title**

Mediation Services for Armed Forces Personnel & MOD Civilian Staff

**II.1.2) Main CPV code**

- 79422000 - Arbitration and conciliation services

**II.1.3) Type of contract**

Services

**II.1.4) Short description**

The new MOD mediation service will consist of the following elements on a call-off basis:

Provision of workplace mediation and conflict resolution service;

Training of new in-house mediators; and

Continuing Professional Development (CPD) for existing in-house mediators.

The contract will be available both the MOD and other Government Departments that

have MOD personnel collocated with them.

#### **II.1.6) Information about lots**

This contract is divided into lots: No

#### **II.1.7) Total value of the procurement (excluding VAT)**

Value excluding VAT: £1,000,000

### **II.2) Description**

#### **II.2.3) Place of performance**

NUTS codes

- UK - United Kingdom

#### **II.2.4) Description of the procurement**

Mediation Services and Training

#### **II.2.5) Award criteria**

Price

#### **II.2.11) Information about options**

Options: No

#### **II.2.13) Information about European Union Funds**

The procurement is related to a project and/or programme financed by European Union funds: No

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## **Section IV. Procedure**

### **IV.1) Description**

#### **IV.1.1) Type of procedure**

Restricted procedure

Accelerated procedure

Justification:

This option has been selected as alternative to procurement from CCS Framework which did not offer substantive competitiveness

This option supports fair and open competitor market by inviting a larger number of providers to bid for this contract, which will help to ensure best service quality and VFM for MOD.

Opens up the contract to SMEs who have the skill and capacity to deliver this service

#### **IV.1.3) Information about a framework agreement or a dynamic purchasing system**

The procurement involves the establishment of a framework agreement

#### **IV.1.8) Information about the Government Procurement Agreement (GPA)**

The procurement is covered by the Government Procurement Agreement: Yes

### **IV.2) Administrative information**

#### **IV.2.1) Previous publication concerning this procedure**

Notice number: [2022/S 000-019033](#)

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## **Section V. Award of contract**

### **Contract No**

704502450

### **Title**

Provision of mediation services to the Armed Forces and MOD Civil Servants

A contract/lot is awarded: Yes

## **V.2) Award of contract**

### **V.2.1) Date of conclusion of the contract**

9 November 2022

### **V.2.2) Information about tenders**

Number of tenders received: 2

The contract has been awarded to a group of economic operators: No

### **V.2.3) Name and address of the contractor**

Conflict Management Plus

Low Farm, Brook Road Bassingbourn

Royston

SG8 5NT

Country

United Kingdom

NUTS code

- UK - United Kingdom

The contractor is an SME

Yes

### **V.2.4) Information on value of contract/lot (excluding VAT)**

Total value of the contract/lot: £1,000,000

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## **Section VI. Complementary information**

### **VI.4) Procedures for review**

#### **VI.4.1) Review body**

MOD

65 Brown Street

Glasgow

G2 8EX

Country

United Kingdom