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Contract

Mediation Services for Armed Forces Personnel & MOD Civilian Staff

Ministry of Defence

F03: Contract award notice

Notice identifier: 2022/S 000-032235

Procurement identifier (OCID): ocds-h6vhtk-035102

Published 14 November 2022, 3:41pm

Section I: Contracting authority

I.1) Name and addresses

Ministry of Defence

65 Brown Street

Glasgow

G2 8EX

Contact

Jonathan McNiven

Email

jonathan.mcniven101@mod.gov.uk

Country

United Kingdom

Region code

UK - United Kingdom

Internet address(es)

Main address

<https://www.gov.uk/government/organisations/ministry-of-defence>

I.4) Type of the contracting authority

Ministry or any other national or federal authority

I.5) Main activity

Defence

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

Mediation Services for Armed Forces Personnel & MOD Civilian Staff

II.1.2) Main CPV code

- 79422000 - Arbitration and conciliation services

II.1.3) Type of contract

Services

II.1.4) Short description

The new MOD mediation service will consist of the following elements on a call-off basis:

Provision of workplace mediation and conflict resolution service;

Training of new in-house mediators; and

Continuing Professional Development (CPD) for existing in-house mediators.

The contract will be available both the MOD and other Government Departments that

have MOD personnel collocated with them.

II.1.6) Information about lots

This contract is divided into lots: No

II.1.7) Total value of the procurement (excluding VAT)

Value excluding VAT: £1,000,000

II.2) Description

II.2.3) Place of performance

NUTS codes

- UK - United Kingdom

II.2.4) Description of the procurement

Mediation Services and Training

II.2.5) Award criteria

Price

II.2.11) Information about options

Options: No

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

Section IV. Procedure

IV.1) Description

IV.1.1) Type of procedure

Restricted procedure

Accelerated procedure

Justification:

This option has been selected as alternative to procurement from CCS Framework which did not offer substantive competitiveness

This option supports fair and open competitor market by inviting a larger number of providers to bid for this contract, which will help to ensure best service quality and VFM for MOD.

Opens up the contract to SMEs who have the skill and capacity to deliver this service

IV.1.3) Information about a framework agreement or a dynamic purchasing system

The procurement involves the establishment of a framework agreement

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: Yes

IV.2) Administrative information

IV.2.1) Previous publication concerning this procedure

Notice number: [2022/S 000-019033](#)

Section V. Award of contract

Contract No

704502450

Title

Provision of mediation services to the Armed Forces and MOD Civil Servants

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

9 November 2022

V.2.2) Information about tenders

Number of tenders received: 2

The contract has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor

Conflict Management Plus

Low Farm, Brook Road Bassingbourn

Royston

SG8 5NT

Country

United Kingdom

NUTS code

- UK - United Kingdom

The contractor is an SME

Yes

V.2.4) Information on value of contract/lot (excluding VAT)

Total value of the contract/lot: £1,000,000

Section VI. Complementary information

VI.4) Procedures for review

VI.4.1) Review body

MOD

65 Brown Street

Glasgow

G2 8EX

Country

United Kingdom