

This is a published notice on the Find a Tender service: <https://www.find-tender.service.gov.uk/Notice/032212-2024>

Tender

## **Managed Launderette Service**

University of Kent

F02: Contract notice

Notice identifier: 2024/S 000-032212

Procurement identifier (OCID): ocds-h6vhtk-04a6ae

Published 8 October 2024, 11:49am

### **Section I: Contracting authority**

#### **I.1) Name and addresses**

University of Kent

The Registry

Canterbury, Kent

CT2 7NZ

#### **Contact**

Max Hubbard

#### **Email**

[M.Hubbard@kent.ac.uk](mailto:M.Hubbard@kent.ac.uk)

#### **Telephone**

+44 01227823061

#### **Country**

United Kingdom

**Region code**

UKJ4 - Kent

**National registration number**

XN5452

**Internet address(es)**

Main address

<https://www.kent.ac.uk/finance/procurement.html>

Buyer's address

<https://uk.eu-supply.com/ctm/Company/CompanyInformation/Index/97209>

**I.3) Communication**

The procurement documents are available for unrestricted and full direct access, free of charge, at

[https://uk.eu-supply.com/app/rfq/rwlenrance\\_s.asp?PID=86504&B=UNIVERSITYKENT](https://uk.eu-supply.com/app/rfq/rwlenrance_s.asp?PID=86504&B=UNIVERSITYKENT)

Additional information can be obtained from the above-mentioned address

Tenders or requests to participate must be submitted electronically via

[https://uk.eu-supply.com/app/rfq/rwlenrance\\_s.asp?PID=86504&B=UNIVERSITYKENT](https://uk.eu-supply.com/app/rfq/rwlenrance_s.asp?PID=86504&B=UNIVERSITYKENT)

Tenders or requests to participate must be submitted to the above-mentioned address

**I.4) Type of the contracting authority**

Body governed by public law

**I.5) Main activity**

Education

---

## **Section II: Object**

### **II.1) Scope of the procurement**

#### **II.1.1) Title**

Managed Launderette Service

Reference number

JE23\_005

#### **II.1.2) Main CPV code**

- 98311100 - Laundry-management services

#### **II.1.3) Type of contract**

Services

#### **II.1.4) Short description**

The University is seeking a supplier to undertake the delivery of managed launderette services on the Canterbury campus. The supplier should offer a first class, modern service to students utilising contactless payment systems, effective maintenance management and exceptional customer service. It is important that some launderettes on campus shall remain operational throughout the course of the works for use by any remaining students and conference delegates.

The new supplier should redecorate the launderette sites prior to installing new machines. These areas should have a modern appearance and be clean and welcoming.

The supplier is to install and maintain the laundry equipment while the University will be responsible for the supply of electricity, gas, water and waste water outfall. The supplier will pay the University a monthly commission which will be a percentage of the vend income.

#### **II.1.5) Estimated total value**

Value excluding VAT: £1,200,000

#### **II.1.6) Information about lots**

This contract is divided into lots: No

## **II.2) Description**

### **II.2.2) Additional CPV code(s)**

- 42716000 - Laundry washing, dry-cleaning and drying machines
- 51543400 - Installation services of laundry washing, dry-cleaning and drying machines
- 98311200 - Laundry-operation services

### **II.2.3) Place of performance**

NUTS codes

- UKJ4 - Kent

### **II.2.4) Description of the procurement**

The University is seeking a supplier to undertake the delivery of managed launderette services on the Canterbury campus.

The supplier should offer a first class, modern service to students utilising contactless payment systems, effective maintenance management and exceptional customer service.

The University is seeking a seamless transition from the existing contract to the new contract. It is important that some launderettes on campus shall remain operational throughout the course of the works for use by any remaining students and conference delegates.

The new supplier should redecorate the launderette sites prior to installing new machines. These areas should have a modern appearance and be clean and welcoming.

The supplier is to install and maintain the laundry equipment while the University will be responsible for the supply of electricity, gas, water and waste water outfall.

The supplier will pay the University a monthly commission which will be a percentage of the vend income.

The University currently has 78 washing machines and 80 dryers in 12 locations across the Canterbury campus to be replaced with new equipment.

In addition, a new student accommodation block with a launderette will be opening on Giles Lane in September 2025 which will also need to have laundry equipment installed.

The laundry equipment is currently a combination of electric and gas-fired machines and due to capacity limitations we will need to continue with this mix.

All launderettes must have at least one washer and dryer on ground level which can be accessed by a wheelchair user.

The work will need to be undertaken and completed within the specified timescales – between 16/06/25 to 13/09/25: the precise dates to be agreed, ensuring all launderettes are fully operational by 18/09/25 in time for the start of the new term.

The University reserves the right to increase or reduce the number of machines and /or locations during the term of this contract.

#### **II.2.5) Award criteria**

Price is not the only award criterion and all criteria are stated only in the procurement documents

#### **II.2.6) Estimated value**

Value excluding VAT: £1,200,000

#### **II.2.7) Duration of the contract, framework agreement or dynamic purchasing system**

Duration in months

60

This contract is subject to renewal

Yes

Description of renewals

Any contract extension will be awarded in line with the existing contract structure and will be awarded based on excellent supplier performance. The right to award the contract extension is exclusive to the University.

#### **II.2.10) Information about variants**

Variants will be accepted: No

#### **II.2.11) Information about options**

Options: No

#### **II.2.13) Information about European Union Funds**

The procurement is related to a project and/or programme financed by European Union funds: No

---

## **Section III. Legal, economic, financial and technical information**

### **III.1) Conditions for participation**

#### **III.1.2) Economic and financial standing**

Selection criteria as stated in the procurement documents

#### **III.1.3) Technical and professional ability**

Selection criteria as stated in the procurement documents

---

## **Section IV. Procedure**

### **IV.1) Description**

#### **IV.1.1) Type of procedure**

Open procedure

#### **IV.1.8) Information about the Government Procurement Agreement (GPA)**

The procurement is covered by the Government Procurement Agreement: Yes

### **IV.2) Administrative information**

#### **IV.2.2) Time limit for receipt of tenders or requests to participate**

Date

22 November 2024

Local time

12:00pm

#### **IV.2.4) Languages in which tenders or requests to participate may be submitted**

English

#### **IV.2.7) Conditions for opening of tenders**

Date

22 November 2024

Local time

12:00pm

---

## **Section VI. Complementary information**

### **VI.1) Information about recurrence**

This is a recurrent procurement: No

### **VI.4) Procedures for review**

#### **VI.4.1) Review body**

Centre for Effective Dispute Resolution

70 Fleet Street

London

EC2

Telephone

+44 2075366060

Country

United Kingdom

Internet address

<http://www.cedr.com>

#### **VI.4.2) Body responsible for mediation procedures**

Centre for Effective Dispute Resolution

70 Fleet Street

London

EC2

Telephone

+44 2075366060

Country



United Kingdom

Internet address

<http://www.cedr.com>

**VI.4.4) Service from which information about the review procedure may be obtained**

Centre for Effective Dispute Resolution

70 Fleet Street

London

EC2

Telephone

+44 2075366060

Country

United Kingdom

Internet address

<http://www.cedr.com>