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Tender

Managed Launderette Service

University of Kent

F02: Contract notice

Notice identifier: 2024/S 000-032212

Procurement identifier (OCID): ocds-h6vhtk-04a6ae

Published 8 October 2024, 11:49am

Section I: Contracting authority

I.1) Name and addresses

University of Kent

The Registry

Canterbury, Kent

CT2 7NZ

Contact

Max Hubbard

Email

M.Hubbard@kent.ac.uk

Telephone

+44 01227823061

Country

United Kingdom

Region code

UKJ4 - Kent

National registration number

XN5452

Internet address(es)

Main address

<https://www.kent.ac.uk/finance/procurement.html>

Buyer's address

<https://uk.eu-supply.com/ctm/Company/CompanyInformation/Index/97209>

I.3) Communication

The procurement documents are available for unrestricted and full direct access, free of charge, at

https://uk.eu-supply.com/app/rfq/rwlenrance_s.asp?PID=86504&B=UNIVERSITYKENT

Additional information can be obtained from the above-mentioned address

Tenders or requests to participate must be submitted electronically via

https://uk.eu-supply.com/app/rfq/rwlenrance_s.asp?PID=86504&B=UNIVERSITYKENT

Tenders or requests to participate must be submitted to the above-mentioned address

I.4) Type of the contracting authority

Body governed by public law

I.5) Main activity

Education

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

Managed Launderette Service

Reference number

JE23_005

II.1.2) Main CPV code

- 98311100 - Laundry-management services

II.1.3) Type of contract

Services

II.1.4) Short description

The University is seeking a supplier to undertake the delivery of managed launderette services on the Canterbury campus. The supplier should offer a first class, modern service to students utilising contactless payment systems, effective maintenance management and exceptional customer service. It is important that some launderettes on campus shall remain operational throughout the course of the works for use by any remaining students and conference delegates.

The new supplier should redecorate the launderette sites prior to installing new machines. These areas should have a modern appearance and be clean and welcoming.

The supplier is to install and maintain the laundry equipment while the University will be responsible for the supply of electricity, gas, water and waste water outfall. The supplier will pay the University a monthly commission which will be a percentage of the vend income.

II.1.5) Estimated total value

Value excluding VAT: £1,200,000

II.1.6) Information about lots

This contract is divided into lots: No

II.2) Description

II.2.2) Additional CPV code(s)

- 42716000 - Laundry washing, dry-cleaning and drying machines
- 51543400 - Installation services of laundry washing, dry-cleaning and drying machines
- 98311200 - Laundry-operation services

II.2.3) Place of performance

NUTS codes

- UKJ4 - Kent

II.2.4) Description of the procurement

The University is seeking a supplier to undertake the delivery of managed launderette services on the Canterbury campus.

The supplier should offer a first class, modern service to students utilising contactless payment systems, effective maintenance management and exceptional customer service.

The University is seeking a seamless transition from the existing contract to the new contract. It is important that some launderettes on campus shall remain operational throughout the course of the works for use by any remaining students and conference delegates.

The new supplier should redecorate the launderette sites prior to installing new machines. These areas should have a modern appearance and be clean and welcoming.

The supplier is to install and maintain the laundry equipment while the University will be responsible for the supply of electricity, gas, water and waste water outfall.

The supplier will pay the University a monthly commission which will be a percentage of the vend income.

The University currently has 78 washing machines and 80 dryers in 12 locations across the Canterbury campus to be replaced with new equipment.

In addition, a new student accommodation block with a launderette will be opening on Giles Lane in September 2025 which will also need to have laundry equipment installed.

The laundry equipment is currently a combination of electric and gas-fired machines and due to capacity limitations we will need to continue with this mix.

All launderettes must have at least one washer and dryer on ground level which can be accessed by a wheelchair user.

The work will need to be undertaken and completed within the specified timescales – between 16/06/25 to 13/09/25: the precise dates to be agreed, ensuring all launderettes are fully operational by 18/09/25 in time for the start of the new term.

The University reserves the right to increase or reduce the number of machines and /or locations during the term of this contract.

II.2.5) Award criteria

Price is not the only award criterion and all criteria are stated only in the procurement documents

II.2.6) Estimated value

Value excluding VAT: £1,200,000

II.2.7) Duration of the contract, framework agreement or dynamic purchasing system

Duration in months

60

This contract is subject to renewal

Yes

Description of renewals

Any contract extension will be awarded in line with the existing contract structure and will be awarded based on excellent supplier performance. The right to award the contract extension is exclusive to the University.

II.2.10) Information about variants

Variants will be accepted: No

II.2.11) Information about options

Options: No

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

Section III. Legal, economic, financial and technical information

III.1) Conditions for participation

III.1.2) Economic and financial standing

Selection criteria as stated in the procurement documents

III.1.3) Technical and professional ability

Selection criteria as stated in the procurement documents

Section IV. Procedure

IV.1) Description

IV.1.1) Type of procedure

Open procedure

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: Yes

IV.2) Administrative information

IV.2.2) Time limit for receipt of tenders or requests to participate

Date

22 November 2024

Local time

12:00pm

IV.2.4) Languages in which tenders or requests to participate may be submitted

English

IV.2.7) Conditions for opening of tenders

Date

22 November 2024

Local time

12:00pm

Section VI. Complementary information

VI.1) Information about recurrence

This is a recurrent procurement: No

VI.4) Procedures for review

VI.4.1) Review body

Centre for Effective Dispute Resolution

70 Fleet Street

London

EC2

Telephone

+44 2075366060

Country

United Kingdom

Internet address

<http://www.cedr.com>

VI.4.2) Body responsible for mediation procedures

Centre for Effective Dispute Resolution

70 Fleet Street

London

EC2

Telephone

+44 2075366060

Country

United Kingdom

Internet address

<http://www.cedr.com>

VI.4.4) Service from which information about the review procedure may be obtained

Centre for Effective Dispute Resolution

70 Fleet Street

London

EC2

Telephone

+44 2075366060

Country

United Kingdom

Internet address

<http://www.cedr.com>