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Planning

Discreet Video Calling

Office of the Sussex Police & Crime Commissioner

F01: Prior information notice

Prior information only

Notice identifier: 2022/S 000-032179

Procurement identifier (OCID): ocids-h6vhtk-038415

Published 14 November 2022, 12:22pm

Section I: Contracting authority

I.1) Name and addresses

Office of the Sussex Police & Crime Commissioner

Sackville House, Brooks Close, Lewes, East Sussex

Lewes

BN7 2FZ

Contact

Holly Cole

Email

Holly.cole@surrey.police.uk

Country

United Kingdom

Region code

UKJ2 - Surrey, East and West Sussex

National registration number

N/A

Internet address(es)

Main address

<https://www.sussex-pcc.gov.uk/>

I.3) Communication

The procurement documents are available for unrestricted and full direct access, free of charge, at

https://uk.eu-supply.com/app/rfq/rwentrance_s.asp?PID=56027&B=BLUELIGHT

Additional information can be obtained from the above-mentioned address

I.4) Type of the contracting authority

Body governed by public law

I.5) Main activity

Public order and safety

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

Discreet Video Calling

Reference number

JPS1232

II.1.2) Main CPV code

- 32000000 - Radio, television, communication, telecommunication and related equipment

II.1.3) Type of contract

Supplies

II.1.4) Short description

The Police and Crime Commissioner for Sussex (“the Authority”) is looking to establish and ascertain the level of market and supplier capability, interest, and experience with the provision of a cloud-based discreet video calling SaaS platform. The system is to be used by Public Protection and possibly other business areas to support work with victims and witnesses must be able to comply with the following MoSCoW, but is not limited to:

- Have as minimal digital footprint left on user devices as possible
- Have the configurable aliases
- Have no software or app download requirements
- Be hosted within the UK
- Be available and supported 24/7
- UK GDPR
- Cyber Essentials Plus and current NSCS security principles
- Include Management Information and reporting functionality
- Capability to provide the GPS co-ordinates of end users location

- Self-managing user/ admin portal
- Established API functionality

II.1.5) Estimated total value

Value excluding VAT: £240,000

II.1.6) Information about lots

This contract is divided into lots: No

II.2) Description

II.2.2) Additional CPV code(s)

- 64210000 - Telephone and data transmission services
- 64212000 - Mobile-telephone services
- 64220000 - Telecommunication services except telephone and data transmission services

II.2.3) Place of performance

NUTS codes

- UKJ2 - Surrey, East and West Sussex

Main site or place of performance

Lewes

II.2.4) Description of the procurement

The Police and Crime Commissioner for Sussex (“the Authority”) is looking to establish and ascertain the level of market and supplier capability, interest, and experience with the provision of a cloud-based discreet video calling SaaS platform. The system is to be used by Public Protection and possibly other business areas to support work with victims and witnesses must be able to comply with the following MoSCoW, but is not limited to:

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- Be hosted within the UK
- Be available and supported 24/7
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- Cyber Essentials Plus and current NSCS security principles
- Include Management Information and reporting functionality
- Capability to provide the GPS co-ordinates of end users location
- Self-managing user/ admin portal
- Established API functionality

The information obtained via this PIN will enable the Authority to make a decision about the route to market for the contract. The intention is to award a 4-year contract with an approximate value of £240,000.

II.3) Estimated date of publication of contract notice

16 January 2023

Section IV. Procedure

IV.1) Description

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: Yes