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Contract

Background support, Orchid House Thirsk

Thirteen Housing Group Limited

F03: Contract award notice

Notice identifier: 2021/S 000-032179

Procurement identifier (OCID): ocids-h6vhtk-02f59b

Published 23 December 2021, 10:34am

Section I: Contracting authority

I.1) Name and addresses

Thirteen Housing Group Limited

2 Hudson Quay, Windward Way

Middlesbrough

TS2 1QG

Email

procurement@thirteengroup.co.uk

Telephone

+44 03001111000

Country

United Kingdom

NUTS code

UKE - Yorkshire and the Humber

Internet address(es)

Main address

<https://in-tendhost.co.uk/thirteengroup>

Buyer's address

www.thirteengroup.co.uk

I.4) Type of the contracting authority

Body governed by public law

I.5) Main activity

Housing and community amenities

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

Background support, Orchid House Thirsk

Reference number

THIR 21 459

II.1.2) Main CPV code

- 85310000 - Social work services

II.1.3) Type of contract

Services

II.1.4) Short description

Extra Care provides a safe and secure self-contained accommodation for vulnerable adults who require varying levels of care and support to enable them to live independently in a home environment. Thirteen have been delivering Extra Care schemes for 14 years. Orchid House is one of the ten Extra Care schemes we have developed and is based in Sowerby, Thirsk, YO7 1JP. The scheme consists of ninety units and is a mix of apartments and bungalows. We are contractually required by North Yorkshire County Council to commission a care provider who will be based on site. We require the new provider to be in place and operational by February 2022.

II.1.6) Information about lots

This contract is divided into lots: No

II.1.7) Total value of the procurement (excluding VAT)

Value excluding VAT: £830,000

II.2) Description

II.2.2) Additional CPV code(s)

- 85310000 - Social work services

- 85320000 - Social services

II.2.3) Place of performance

NUTS codes

- UKE - Yorkshire and the Humber

II.2.4) Description of the procurement

This contract consists of 168 guaranteed hours per week. Background support includes the following activities:• Responding to queries about rent, service charges and background charge.• Assistance and support with housing benefit claims.• Reporting repairs.• Scheme and tours/inspections.• Fire and safety plans and Personal Evacuation Plans and fire simulations.• Responsibility for the security of the building - checks of communal doors and monitoring of access by visitors and contractors.• Respond to emergency calls (through internal assistive technology equipment)• Ad hoc personal care and assistance

II.2.5) Award criteria

Quality criterion - Name: Quality / Weighting: 70

Cost criterion - Name: Price / Weighting: 30

II.2.11) Information about options

Options: No

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

Section IV. Procedure

IV.1) Description

IV.1.1) Type of procedure

Open procedure

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: Yes

IV.2) Administrative information

IV.2.1) Previous publication concerning this procedure

Notice number: [2021/S 000-028206](#)

Section V. Award of contract

Contract No

THIR 21 459

Lot No

1

Title

Background support for Orchid House, Thirsk

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

23 December 2021

V.2.2) Information about tenders

Number of tenders received: 2

Number of tenders received from SMEs: 1

Number of tenders received from tenderers from other EU Member States: 0

Number of tenders received from tenderers from non-EU Member States: 0

Number of tenders received by electronic means: 2

The contract has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor

Agincare UK Limited

Agincare House, Admiralty Buildings, Castletown

Portland

DT5 1BB

Country

United Kingdom

NUTS code

- UKK25 - Dorset

The contractor is an SME

No

V.2.4) Information on value of contract/lot (excluding VAT)

Initial estimated total value of the contract/lot: £830,000

Total value of the contract/lot: £971,964.83

Section VI. Complementary information

VI.4) Procedures for review

VI.4.1) Review body

Public Procurement Review Service

London

Country

United Kingdom