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Tender

## **Flexible Framework for Provision of Care at Home Services for Adults and Older People**

Inverclyde Council

F21: Social and other specific services – public contracts

Contract notice

Notice identifier: 2023/S 000-032160

Procurement identifier (OCID): ocids-h6vhtk-03f057

Published 31 October 2023, 2:52pm

### **Section I: Contracting authority**

#### **I.1) Name and addresses**

Inverclyde Council

Procurement, Municipal Buildings, Clyde Square

Greenock

PA15 1LX

#### **Contact**

Andrew Duncan

#### **Email**

[Procurement@inverclyde.gov.uk](mailto:Procurement@inverclyde.gov.uk)

#### **Telephone**

+44 1475712796

**Country**

United Kingdom

**NUTS code**

UKM83 - Inverclyde, East Renfrewshire and Renfrewshire

**Internet address(es)**

Main address

<http://www.inverclyde.gov.uk>

Buyer's address

[https://www.publiccontractsscotland.gov.uk/search/Search\\_AuthProfile.aspx?ID=AA00168](https://www.publiccontractsscotland.gov.uk/search/Search_AuthProfile.aspx?ID=AA00168)

**I.3) Communication**

The procurement documents are available for unrestricted and full direct access, free of charge, at

<https://www.publictendersscotland.publiccontractsscotland.gov.uk/>

Additional information can be obtained from the above-mentioned address

Tenders or requests to participate must be submitted electronically via

<https://www.publictendersscotland.publiccontractsscotland.gov.uk/>

Electronic communication requires the use of tools and devices that are not generally available. Unrestricted and full direct access to these tools and devices is possible, free of charge, at

<https://www.publictendersscotland.publiccontractsscotland.gov.uk/>

**I.4) Type of the contracting authority**

Regional or local authority

**I.5) Main activity**

General public services

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## **Section II: Object**

### **II.1) Scope of the procurement**

#### **II.1.1) Title**

Flexible Framework for Provision of Care at Home Services for Adults and Older People

Reference number

CP0530/HSCP

#### **II.1.2) Main CPV code**

- 85300000 - Social work and related services

#### **II.1.3) Type of contract**

Services

#### **II.1.4) Short description**

This procurement exercise is to establish a 'Flexible Framework Agreement' in accordance with Regulations 74-76 of the Public Contracts (Scotland) Regulations 2015 (further referred to as 'Flexible Framework (FF)') for the provision of Care at Home Services for Adults and Older People.

The FF allows for New Entrants to be admitted, as Providers, after it has been established. Following award, successful Providers will also be able to amend locations to their service offering in accordance with the terms of the FF.

Inverclyde Council (the Council) is seeking to appoint Providers on to a FF for the provision of Care at Home Services which will be delivered to Supported Persons residing within Inverclyde and who are clients of the Council acting on behalf of Inverclyde Health and Social Care Partnership (HSCP). Providers will only be commissioned in accordance with their level of experience, training, adopted management actions, supervision, working practice and their level of Care Inspectorate grades.

The value provided in II.1.5 is an ESTIMATE only for the total period of the FF of 4 years, with an option to extend a further 1 year.

### **II.1.5) Estimated total value**

Value excluding VAT: £10,550,000

### **II.1.6) Information about lots**

This contract is divided into lots: No

## **II.2) Description**

### **II.2.3) Place of performance**

NUTS codes

- UKM83 - Inverclyde, East Renfrewshire and Renfrewshire

### **II.2.4) Description of the procurement**

The Service shall be delivered in a range of ways including providing personal care, personal support and housing support within Supported Persons own homes, 24 hours a day, 7 days per week, each day per year.

Award Criteria:

Quality criterion: Service Delivery / Weighting: 27

Quality criterion: Staff Skills, Expertise & Qualifications / Weighting: 10

Quality criterion: Quality Assurance processes, procedures and reporting / Weighting: 16

Quality criterion: Fair Work First / Weighting: 17

Price / Weighting: 30

The anticipated value at 'II.2.6' is estimated and may be subject to change. Tenderers should note that there is no guarantee of any business, use, level of use or continuity of business through the FF.

The Duration at 'II.2.7' is the initial period. The Council may, at its sole discretion, extend the duration of the Agreement for a period of up to one (1) year from the Expiry Date, for the period 1 April 2028 until 31 March 2029, subject to having secured all necessary approvals, budget availability and satisfactory performance of the Agreement.

### **II.2.6) Estimated value**

Value excluding VAT: £10,550,000

### **II.2.7) Duration of the contract or the framework agreement**

Start date

1 April 2024

End date

31 March 2028

### **II.2.13) Information about European Union Funds**

The procurement is related to a project and/or programme financed by European Union funds: No

### **II.2.14) Additional information**

Economic operators may be excluded from this competition if they are in any of the situations referred to in regulation 58 of the Public Contracts (Scotland) Regulations 2015.

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## **Section III. Legal, economic, financial and technical information**

### **III.1) Conditions for participation**

#### **III.1.4) Objective rules and criteria for participation**

List and brief description of rules and criteria

As stated in the attachment 'Contract Notice Criteria' located in the attachments area of the tender documentation on Public Contracts Scotland Tender.

### **III.2) Conditions related to the contract**

#### **III.2.1) Information about a particular profession**

Execution of the service is reserved to a particular profession

Reference to the relevant law, regulation or administrative provision

As stated in the attachment 'Contract Notice Criteria' located in the attachments area of the tender documentation on Public Contracts Scotland Tender.

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## **Section IV. Procedure**

### **IV.1) Description**

#### **IV.1.1) Form of procedure**

Open procedure

#### **IV.1.3) Information about a framework agreement**

The procurement involves the establishment of a framework agreement

In the case of framework agreements, provide justification for any duration exceeding 4 years:

A Flexible Framework Agreement is being established for a period of 4 years, with the option of a further year, which will always be open to new entrants throughout the Flexible Framework period.

#### **IV.1.11) Main features of the award procedure**

The scope of Services to be provided under the Flexible Framework falls within the definition of a “social and other specific” service under the Public Contracts (Scotland) Regulations 2015 and therefore the Flexible Framework is not subject to the full requirements of the aforementioned regulations.

### **IV.2) Administrative information**

#### **IV.2.1) Previous publication concerning this procedure**

Notice number: [2023/S 000-024046](#)

#### **IV.2.2) Time limit for receipt of tenders or requests to participate**

Date

1 December 2023

Local time

12:00pm

#### **IV.2.4) Languages in which tenders or requests to participate may be submitted**

English

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## **Section VI. Complementary information**

### **VI.2) Information about electronic workflows**

Electronic invoicing will be accepted

Electronic payment will be used

### **VI.3) Additional information**

As stated in the attachment 'Contract Notice Criteria' located in the attachments area of the tender documentation on Public Contracts Scotland Tender.

The buyer is using PCS-Tender to conduct this ITT exercise. The Project code is 25149. For more information see:

<http://www.publiccontractsscotland.gov.uk/info/InfoCentre.aspx?ID=2343>

A sub-contract clause has been included in this contract. For more information see:

<http://www.publiccontractsscotland.gov.uk/info/InfoCentre.aspx?ID=2363>

The Contracting Authority does not intend to include any community benefit requirements in this contract for the following reason:

Due to the nature of the requirements being delivered and the FF offering no guarantee of any business, use, level of use or continuity of business, no community benefits clauses apply to this FF.

(SC Ref:748292)

### **VI.4) Procedures for review**

#### **VI.4.1) Review body**

Greenock Sheriff Court and Justice of the Peace Court

Sheriff Court House,1 Nelson Street

Greenock

PA15 1TR

Country

United Kingdom