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Tender

Flexible Framework for Provision of Care at Home Services for Adults and Older People

Inverclyde Council

F21: Social and other specific services – public contracts

Contract notice

Notice identifier: 2023/S 000-032160

Procurement identifier (OCID): ocds-h6vhtk-03f057

Published 31 October 2023, 2:52pm

Section I: Contracting authority

I.1) Name and addresses

Inverclyde Council

Procurement, Municipal Buildings, Clyde Square

Greenock

PA15 1LX

Contact

Andrew Duncan

Email

Procurement@inverclyde.gov.uk

Telephone

+44 1475712796

Country

United Kingdom

NUTS code

UKM83 - Inverclyde, East Renfrewshire and Renfrewshire

Internet address(es)

Main address

<http://www.inverclyde.gov.uk>

Buyer's address

https://www.publiccontractsscotland.gov.uk/search/Search_AuthProfile.aspx?ID=AA00168

I.3) Communication

The procurement documents are available for unrestricted and full direct access, free of charge, at

<https://www.publictendersscotland.publiccontractsscotland.gov.uk/>

Additional information can be obtained from the above-mentioned address

Tenders or requests to participate must be submitted electronically via

<https://www.publictendersscotland.publiccontractsscotland.gov.uk/>

Electronic communication requires the use of tools and devices that are not generally available. Unrestricted and full direct access to these tools and devices is possible, free of charge, at

<https://www.publictendersscotland.publiccontractsscotland.gov.uk/>

I.4) Type of the contracting authority

Regional or local authority

I.5) Main activity

General public services

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

Flexible Framework for Provision of Care at Home Services for Adults and Older People

Reference number

CP0530/HSCP

II.1.2) Main CPV code

- 85300000 - Social work and related services

II.1.3) Type of contract

Services

II.1.4) Short description

This procurement exercise is to establish a 'Flexible Framework Agreement' in accordance with Regulations 74-76 of the Public Contracts (Scotland) Regulations 2015 (further referred to as 'Flexible Framework (FF)') for the provision of Care at Home Services for Adults and Older People.

The FF allows for New Entrants to be admitted, as Providers, after it has been established. Following award, successful Providers will also be able to amend locations to their service offering in accordance with the terms of the FF.

Inverclyde Council (the Council) is seeking to appoint Providers on to a FF for the provision of Care at Home Services which will be delivered to Supported Persons residing within Inverclyde and who are clients of the Council acting on behalf of Inverclyde Health and Social Care Partnership (HSCP). Providers will only be commissioned in accordance with their level of experience, training, adopted management actions, supervision, working practice and their level of Care Inspectorate grades.

The value provided in II.1.5 is an ESTIMATE only for the total period of the FF of 4 years, with an option to extend a further 1 year.

II.1.5) Estimated total value

Value excluding VAT: £10,550,000

II.1.6) Information about lots

This contract is divided into lots: No

II.2) Description

II.2.3) Place of performance

NUTS codes

- UKM83 - Inverclyde, East Renfrewshire and Renfrewshire

II.2.4) Description of the procurement

The Service shall be delivered in a range of ways including providing personal care, personal support and housing support within Supported Persons own homes, 24 hours a day, 7 days per week, each day per year.

Award Criteria:

Quality criterion: Service Delivery / Weighting: 27

Quality criterion: Staff Skills, Expertise & Qualifications / Weighting: 10

Quality criterion: Quality Assurance processes, procedures and reporting / Weighting: 16

Quality criterion: Fair Work First / Weighting: 17

Price / Weighting: 30

The anticipated value at 'II.2.6' is estimated and may be subject to change. Tenderers should note that there is no guarantee of any business, use, level of use or continuity of business through the FF.

The Duration at 'II.2.7' is the initial period. The Council may, at its sole discretion, extend the duration of the Agreement for a period of up to one (1) year from the Expiry Date, for the period 1 April 2028 until 31 March 2029, subject to having secured all necessary approvals, budget availability and satisfactory performance of the Agreement.

II.2.6) Estimated value

Value excluding VAT: £10,550,000

II.2.7) Duration of the contract or the framework agreement

Start date

1 April 2024

End date

31 March 2028

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

II.2.14) Additional information

Economic operators may be excluded from this competition if they are in any of the situations referred to in regulation 58 of the Public Contracts (Scotland) Regulations 2015.

Section III. Legal, economic, financial and technical information

III.1) Conditions for participation

III.1.4) Objective rules and criteria for participation

List and brief description of rules and criteria

As stated in the attachment 'Contract Notice Criteria' located in the attachments area of the tender documentation on Public Contracts Scotland Tender.

III.2) Conditions related to the contract

III.2.1) Information about a particular profession

Execution of the service is reserved to a particular profession

Reference to the relevant law, regulation or administrative provision

As stated in the attachment 'Contract Notice Criteria' located in the attachments area of the tender documentation on Public Contracts Scotland Tender.

Section IV. Procedure

IV.1) Description

IV.1.1) Form of procedure

Open procedure

IV.1.3) Information about a framework agreement

The procurement involves the establishment of a framework agreement

In the case of framework agreements, provide justification for any duration exceeding 4 years:

A Flexible Framework Agreement is being established for a period of 4 years, with the option of a further year, which will always be open to new entrants throughout the Flexible Framework period.

IV.1.11) Main features of the award procedure

The scope of Services to be provided under the Flexible Framework falls within the definition of a “social and other specific” service under the Public Contracts (Scotland) Regulations 2015 and therefore the Flexible Framework is not subject to the full requirements of the aforementioned regulations.

IV.2) Administrative information

IV.2.1) Previous publication concerning this procedure

Notice number: [2023/S 000-024046](#)

IV.2.2) Time limit for receipt of tenders or requests to participate

Date

1 December 2023

Local time

12:00pm

IV.2.4) Languages in which tenders or requests to participate may be submitted

English

Section VI. Complementary information

VI.2) Information about electronic workflows

Electronic invoicing will be accepted

Electronic payment will be used

VI.3) Additional information

As stated in the attachment 'Contract Notice Criteria' located in the attachments area of the tender documentation on Public Contracts Scotland Tender.

The buyer is using PCS-Tender to conduct this ITT exercise. The Project code is 25149. For more information see:

<http://www.publiccontractsscotland.gov.uk/info/InfoCentre.aspx?ID=2343>

A sub-contract clause has been included in this contract. For more information see:

<http://www.publiccontractsscotland.gov.uk/info/InfoCentre.aspx?ID=2363>

The Contracting Authority does not intend to include any community benefit requirements in this contract for the following reason:

Due to the nature of the requirements being delivered and the FF offering no guarantee of any business, use, level of use or continuity of business, no community benefits clauses apply to this FF.

(SC Ref:748292)

VI.4) Procedures for review

VI.4.1) Review body

Greenock Sheriff Court and Justice of the Peace Court

Sheriff Court House,1 Nelson Street

Greenock

PA15 1TR

Country

United Kingdom