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Tender

Provision of an e-Ticketing Solution to Blackpool Entertainments Company Ltd

Blackpool Council

F02: Contract notice

Notice identifier: 2021/S 000-032160

Procurement identifier (OCID): ocds-h6vhtk-030517

Published 23 December 2021, 8:45am

Section I: Contracting authority

I.1) Name and addresses

Blackpool Council

PO Box 4

Blackpool

FY1 1NA

Contact

Mrs Helen Thompson

Email

helen.thompson@blackpool.gov.uk

Telephone

+44 1253478760

Country

United Kingdom

NUTS code

UKD42 - Blackpool

Internet address(es)

Main address

<http://www.blackpool.gov.uk/>

Buyer's address

<http://www.blackpool.gov.uk/>

I.3) Communication

The procurement documents are available for unrestricted and full direct access, free of charge, at

<https://procontract.due-north.com/ProjectManagement/ProjectDashboard?projectId=26da6398-935e-ec11-8110-005056b64545>

Additional information can be obtained from the above-mentioned address

Tenders or requests to participate must be submitted electronically via

<https://procontract.due-north.com/ProjectManagement/ProjectDashboard?projectId=26da6398-935e-ec11-8110-005056b64545>

I.4) Type of the contracting authority

Regional or local authority

I.5) Main activity

General public services

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

Provision of an e-Ticketing Solution to Blackpool Entertainments Company Ltd

Reference number

DN588296

II.1.2) Main CPV code

- 79900000 - Miscellaneous business and business-related services

II.1.3) Type of contract

Services

II.1.4) Short description

Blackpool Council on behalf of Blackpool Entertainment Company Ltd (BECL) “The Company” are looking to implement revised ticketing arrangements, initially for the Blackpool Winter Gardens “The Venue”. The future extension of the solution to include ticketing of other attractions and events both in Blackpool and further afield, is a key objective.

The current system is a managed ticketing system hosted by a third party operator on behalf of the Winter Gardens.

The Company reserves the right not to enter into the negotiation stage if they can select a winning Organisation at Stage 2.

II.1.6) Information about lots

This contract is divided into lots: No

II.2) Description

II.2.3) Place of performance

NUTS codes

- UKD42 - Blackpool

II.2.4) Description of the procurement

This tender is being run as a Competitive Dialogue with Negotiation.

The future solution must include delivery, installation, training and support. The software system must have multi-venue and multi-event type capabilities, customer relationship management and a flexible but comprehensive marketing functionality.

The Company wish to explore a white label ticketing solution and potentially enter into an agreement with a supplier who can offer software to allow the Company to effectively manage and run their own ticketing system.

The Company would consider an amalgamation of both of the above if available.

It is anticipated that the contract will run from 1/4/2022 - 31/3/2025 - with the option to extend for a further 1 plus 1 year.

The Company reserves the right not to enter into the negation stage if they can select a winning Organisation at Stage 2.

II.2.5) Award criteria

Quality criterion - Name: Quality / Weighting: 60

Price - Weighting: 40

II.2.7) Duration of the contract, framework agreement or dynamic purchasing system

Start date

1 April 2022

End date

31 March 2025

This contract is subject to renewal

No

II.2.10) Information about variants

Variants will be accepted: Yes

II.2.11) Information about options

Options: Yes

Description of options

The Company wish to explore a white label ticketing solution and potentially enter into an agreement with a supplier who can offer software to allow the Company to effectively manage and run their own ticketing system.

The Company would consider an amalgamation of both of the above if available.

Full details are contained in the Business Specification of Requirements that is contained within the Tender documentation which can be found - <https://procontract.due-north.com/ProjectManagement/ProjectDashboard?projectId=26da6398-935e-ec11-8110-005056b64545>

The Company reserves the right not to enter into the negation stage if they can select a winning Organisation at Stage 2.

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

Section IV. Procedure

IV.1) Description

IV.1.1) Type of procedure

Competitive procedure with negotiation

IV.1.5) Information about negotiation

The contracting authority reserves the right to award the contract on the basis of the initial tenders without conducting negotiations

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: Yes

IV.2) Administrative information

IV.2.2) Time limit for receipt of tenders or requests to participate

Date

24 January 2022

Local time

12:00pm

IV.2.4) Languages in which tenders or requests to participate may be submitted

English

Section VI. Complementary information

VI.1) Information about recurrence

This is a recurrent procurement: Yes

VI.4) Procedures for review

VI.4.1) Review body

The High Court Justice of England and Wales

London

Country

United Kingdom