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Tender

GP Led Out of Hours Services for NHS Shropshire, Telford and Wrekin Integrated Care Board

NHS Shropshire, Telford and Wrekin Integrated Care Board

F02: Contract notice

Notice identifier: 2024/S 000-032145

Procurement identifier (OCID): ocds-h6vhtk-04a691

Published 7 October 2024, 5:46pm

Section I: Contracting authority

I.1) Name and addresses

NHS Shropshire, Telford and Wrekin Integrated Care Board

Wellington Civic Offices, Larkin Way, Tan Bank, Wellington

Telford

TF1 1LX

Contact

Hayley Smith

Email

h.smith27@nhs.net

Telephone

+44 7770493216

Country

United Kingdom

Region code

UKG2 - Shropshire and Staffordshire

Justification for not providing organisation identifier

Not on any register

Internet address(es)

Main address

<https://www.shropshiretelfordandwrekin.nhs.uk/>

Buyer's address

<https://www.shropshiretelfordandwrekin.nhs.uk/>

I.3) Communication

The procurement documents are available for unrestricted and full direct access, free of charge, at

<https://health-family.force.com/s/Welcome>

Additional information can be obtained from the above-mentioned address

Tenders or requests to participate must be submitted electronically via

<https://health-family.force.com/s/Welcome>

I.4) Type of the contracting authority

Body governed by public law

I.5) Main activity

Health

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

GP Led Out of Hours Services for NHS Shropshire, Telford and Wrekin Integrated Care Board

Reference number

WHISP-179

II.1.2) Main CPV code

- 85100000 - Health services

II.1.3) Type of contract

Services

II.1.4) Short description

This Invitation to Tender provides information about to the procurement of GP Led Out of Hours Services. The purpose of this procurement is to secure a Service Provider to deliver GP Led Out of Hours Services for the county of Shropshire.

II.1.5) Estimated total value

Value excluding VAT: £36,000,000

II.1.6) Information about lots

This contract is divided into lots: No

II.2) Description

II.2.2) Additional CPV code(s)

- 85100000 - Health services

II.2.3) Place of performance

NUTS codes

- UKG21 - Telford and Wrekin

- UKG22 - Shropshire CC

Main site or place of performance

This service is commissioned to cover any patients residing in the geographical boundaries within NHS Shropshire, Telford and Wrekin - NUTS Codes UKG22 & UKG21.

II.2.4) Description of the procurement

This Invitation to Tender provides information about the procurement of GP Led Out of Hours Services. The purpose of this procurement is to secure a Service Provider to deliver GP Led Out of Hours Service across the geographical area covered by NHS Shropshire, Telford and Wrekin Integrated Care Board. The ICB has chosen to follow the Competitive process for this opportunity in accordance with Regulation 11 of the Healthcare Services Provider Selection Regime (PSR) Regulations 2023.

The GP Led Out of Hours Service has been commissioned historically by STW ICB to ensure that care is provided in the right place at the right time, ideally closer to home, to improve patient experience while also reducing demand on urgent and emergency care services, hospital admissions and associated waiting times across the health and care system. The current GP Led Out of Hours Services Contract is coming to an end on 30/06/2025, and the Commissioner is looking to re-procure these service.

There are currently 50 GP practices within STW, with 37 in Shropshire and 13 in Telford and Wrekin, covering a total population of 531,951. As of June 2024, the population covered in each locality was as follows:

- Shrewsbury locality (11 practices) - approx. 107,348
- South locality (14 practices) - approx. 103,851
- North locality (12 practices) - approx. 114,907
- Telford and Wrekin (13 practices) - approx. 205,845

The patient population also covers any temporary residents covered by a Shropshire, Telford & Wrekin ICB responsible practice, and any person eligible for NHS treatment visiting the ICB area for less than 24 hours and requiring urgent medical care.

This service is made up of four elements, as outlined below:

1. Out of Hours GP Cover:

The Provider shall operate GP Out of Hours services during periods outside of local GP

surgeries' core hours across Shropshire and Telford & Wrekin.

2. GP Cover for Protected Learning Time (PLT):

STW ICB funds GP cover to allow the 50 GP practices across its four localities to close to enable staff development at dates agreed with commissioners annually for PLT sessions. Providing cover for protected learning time in this way enables GP practice staff to undertake learning activities that benefit patients, practices and the ICB.

3. Outbreak Response:

A national mandate dated July 2017 advised that all ICBs were required to commission an antiviral treatment service during the out of season outbreak period that supports the UK Health Security Agency (UKHSA) function to discharge their duties. Local Authority Health Protection Teams (LAHPT) support care home outbreaks locally and may lead communications with the Provider. Following Gateway reference 07402 dated 20th November 2017, these instructions have now been extended to cover the full 52-week period. In the event of emergency outbreaks of highly infectious diseases, the Provider will also be called upon to respond accordingly through the provision of both antimicrobial and antiviral treatments, as appropriate.

4. Care Coordination Centre Single Point of Access

The Care Co-Ordination Centre Single Point of Access (CCCSPA) will deliver a model of unplanned referral management that streamlines and improves patient care and optimises the use of available local resources across acute and community services, ensuring that the patient is seen by the right service in the right place at the right time to meet their needs.

The Provider shall support Health Care Professionals in navigating to the most appropriate service to meet their unplanned care needs.

The contract will be for a period of three years with the option to extend for up to a further 24-month period, with an estimated value of £36million (including extensions) excluding VAT. NHS Standard Contract Terms and Conditions will apply. The anticipated Contract go-live date is 01st July 2025.

The Authority reserves the right to modify this Contract at any time during the Contract period in accordance with local, national and regional requirements affecting this service, including but not limited to; changes in guidelines, clinical governance, the updating of the clinical pathway; changes required due to the impact of the Hospital Transformation Programme (HTP) and patient volume increases which may increase the overall cost. Any required modification will be made in accordance with the Health Care Services (Provider Selection Regime) Regulations 2023.

II.2.5) Award criteria

Price is not the only award criterion and all criteria are stated only in the procurement documents

II.2.6) Estimated value

Value excluding VAT: £36,000,000

II.2.7) Duration of the contract, framework agreement or dynamic purchasing system

Duration in months

60

This contract is subject to renewal

Yes

Description of renewals

The Contract is for a period of 3 years with the option to extend for up to a further 2 year period.

II.2.10) Information about variants

Variants will be accepted: No

II.2.11) Information about options

Options: No

Section III. Legal, economic, financial and technical information

III.1) Conditions for participation

III.1.2) Economic and financial standing

Selection criteria as stated in the procurement documents

III.1.3) Technical and professional ability

Selection criteria as stated in the procurement documents

Section IV. Procedure

IV.1) Description

IV.1.1) Type of procedure

Open procedure

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: No

IV.2) Administrative information

IV.2.2) Time limit for receipt of tenders or requests to participate

Date

6 November 2024

Local time

12:00pm

IV.2.4) Languages in which tenders or requests to participate may be submitted

English

IV.2.6) Minimum time frame during which the tenderer must maintain the tender

Duration in months: 6 (from the date stated for receipt of tender)

IV.2.7) Conditions for opening of tenders

Date

6 November 2024

Local time

12:01pm

Section VI. Complementary information

VI.1) Information about recurrence

This is a recurrent procurement: No

VI.3) Additional information

NHS Midlands and Lancashire CSU are conducting this procurement exercise on behalf of NHS Shropshire, Telford and Wrekin Integrated Care Board (ICB) with whom the successful bidder will enter into a contract with for the supply of the services.

The contract conditions will be set out in the Invitation to Tender.

This procurement exercise will be conducted on the Atamis Health Family eCommercial System <https://health-family.force.com/s/Welcome>, reference C311005.

This is a Provider Selection Regime (PSR) Contract Notice. The awarding of this contract is subject to the Health Care Services (Provider Selection Regime) Regulations 2023. For the avoidance of doubt, the provisions of the Public Contracts Regulations 2015 do not apply to this award.

VI.4) Procedures for review

VI.4.1) Review body

NHS Shropshire, Telford and Wrekin Integrated Care Board

Wellington Civic Offices, Larkin Way, Tan Bank, Wellington

Telford

TF1 1LX

Country

United Kingdom