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Contract

Provision of Services as part of the Medway Voluntary Community Sector Better Together Consortium

Medway Council

F03: Contract award notice

Notice identifier: 2023/S 000-032137

Procurement identifier (OCID): ocids-h6vhtk-03d037

Published 31 October 2023, 1:26pm

Section I: Contracting authority

I.1) Name and addresses

Medway Council

Medway Council, Gun Wharf, Dock Road

Chatham

ME4 4TR

Contact

Mr James Welch

Email

james.welch@medway.gov.uk

Country

United Kingdom

Region code

UKJ41 - Medway

Internet address(es)

Main address

<http://www.medway.gov.uk/>

Buyer's address

<https://www.kentbusinessportal.org.uk/>

I.4) Type of the contracting authority

Regional or local authority

I.5) Main activity

General public services

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

Provision of Services as part of the Medway Voluntary Community Sector Better Together Consortium

Reference number

DN671822

II.1.2) Main CPV code

- 85000000 - Health and social work services

II.1.3) Type of contract

Services

II.1.4) Short description

Medway Council wish to procure a new Medway VCS Better Together Consortium service. The contract forms a collaborative working partnership to support and improve life outcomes for Medway residents and a resilient Voluntary Community Sector within Medway.

The services are divided into 4 Lots:

- Lot 1 Infrastructure to support the VCS Organisations in Medway, to support a resilient and thriving VCS.
- Lot 2 Local Healthwatch Medway, to support the provision of an independent patient voice.
- Lot 3 Adult and Young Carers Support Services, that supports:
 - o Information, Guidance and Advice for Carers.
 - o A Young Carers support service, that ensures young carers are not undertaking inappropriate caring roles.
 - o Carers Support Payments, which enable both adults and young carers to take respite or to reach their life goals and to live independent healthy lives and avoid a crisis.

- Lot 4 Children's and Adults Visually Impaired (VI) Support and Information Service, which will maintain the VI Registers and supports independent living, rehabilitation, and prevention of age-related eye conditions.

The Medway VCS Better Together Consortium key objectives are:

- One set of mutually agreed Key Performance Indicators.
- A single point of contact to address relevant issues, risks and opportunities.
- Strategic outcomes achieved by effective collaborative working relationships.
- Maximum use of community resource.
- The creation of a mutually agreed collaborative Action Plan.

II.1.6) Information about lots

This contract is divided into lots: Yes

II.1.7) Total value of the procurement (excluding VAT)

Value excluding VAT: £4,061,000

II.2) Description

II.2.1) Title

Lot No

1

II.2.2) Additional CPV code(s)

- 85000000 - Health and social work services

II.2.3) Place of performance

NUTS codes

- UKJ41 - Medway

II.2.4) Description of the procurement

The overall objective of the service is to support the VCS in Medway to develop as organisations, represent their views and enable them to carry out their activities more

effectively. This includes providing a voice for the voluntary and community sector, facilitating partnerships, and raising the profile of the sector, and supporting the sector with back-office functions, capacity building both for volunteering and income generation.

II.2.5) Award criteria

Quality criterion - Name: Quality / Weighting: 70%

Price - Weighting: 30%

II.2.11) Information about options

Options: Yes

Description of options

There will be options to extend the contract for 2 further 12-month periods.

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

II.2) Description

II.2.1) Title

Lot No

2

II.2.2) Additional CPV code(s)

- 85000000 - Health and social work services

II.2.3) Place of performance

NUTS codes

- UKJ41 - Medway

II.2.4) Description of the procurement

Medway Council are looking to commission a Local Healthwatch who will be proactive in working, across the Health and Care Partnership, with council officers, social care providers, the health and PCN and with VCS organisations. Ensuring that the right

services are directed to where they are most needed. Use of Public Health data will enable focus to be on the most deprived and remote wards and those with the greatest health inequality, ethnic diversity, the older population, and people living with long term conditions.

II.2.5) Award criteria

Quality criterion - Name: Quality / Weighting: 70%

Price - Weighting: 30%

II.2.11) Information about options

Options: Yes

Description of options

There will be options to extend the contract for 2 further 12-month periods.

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

II.2) Description

II.2.1) Title

Lot No

3

II.2.2) Additional CPV code(s)

- 85300000 - Social work and related services

II.2.3) Place of performance

NUTS codes

- UKJ41 - Medway

II.2.4) Description of the procurement

The service will support adults and young Carers at any stage of their caring journey, from a recent diagnosis, natural ageing, through to end of life. The support will continue to be

available following the death of the cared for person, until the carer no longer requires the support. With support offered in a variety of locations, including virtually and face to face and areas that are hard to reach.

The service will ensure the right adult and young carers services, advice and information and unpaid respite carers respite is available to Medway adult and young carers.

II.2.5) Award criteria

Quality criterion - Name: Quality / Weighting: 70%

Price - Weighting: 30%

II.2.11) Information about options

Options: Yes

Description of options

There will be options to extend the contract for 2 further 12-month periods

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

II.2) Description

II.2.1) Title

Lot No

4

II.2.2) Additional CPV code(s)

- 85300000 - Social work and related services

II.2.3) Place of performance

NUTS codes

- UKJ41 - Medway

II.2.4) Description of the procurement

The overall objective is to maintain and administer the Visual Impairment Registers for both adult and young people in Medway as a statutory obligation.

The Provider will be flexible to support new legislation with regard to the Curriculum Framework for Children and Young People with Vision Impairment, which is in development, via a possible future contract variation, depending on the requirements set out in legislation.

II.2.5) Award criteria

Quality criterion - Name: Quality / Weighting: 70%

Price - Weighting: 30%

II.2.11) Information about options

Options: Yes

Description of options

There will be options to extend the contract for 2 further 12-month periods.

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

Section IV. Procedure

IV.1) Description

IV.1.1) Type of procedure

Open procedure

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: No

IV.2) Administrative information

IV.2.1) Previous publication concerning this procedure

Notice number: [2023/S 000-015251](#)

Section V. Award of contract

Lot No

1

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

10 October 2023

V.2.2) Information about tenders

Number of tenders received: 1

The contract has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor

Council for Voluntary Service (Medway) (Medway Voluntary Action)

Chatham

Country

United Kingdom

NUTS code

- UKJ41 - Medway

The contractor is an SME

Yes

V.2.4) Information on value of contract/lot (excluding VAT)

Total value of the contract/lot: £638,296

Section V. Award of contract

Lot No

2

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

10 October 2023

V.2.2) Information about tenders

Number of tenders received: 3

The contract has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor

Engaging Kent, trading as EK360

Lamberhurst

Country

United Kingdom

NUTS code

- UKJ41 - Medway

The contractor is an SME

Yes

V.2.4) Information on value of contract/lot (excluding VAT)

Total value of the contract/lot: £692,203

Section V. Award of contract

Lot No

3

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

10 October 2023

V.2.2) Information about tenders

Number of tenders received: 3

The contract has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor

Carers First

Strood

Country

United Kingdom

NUTS code

- UKJ41 - Medway

The contractor is an SME

Yes

V.2.4) Information on value of contract/lot (excluding VAT)

Total value of the contract/lot: £1,887,694

Section V. Award of contract

Lot No

4

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

10 October 2023

V.2.2) Information about tenders

Number of tenders received: 1

The contract has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor

Kent Association for the Blind

Maidstone

Country

United Kingdom

NUTS code

- UKJ41 - Medway

The contractor is an SME

No

V.2.4) Information on value of contract/lot (excluding VAT)

Total value of the contract/lot: £774,499

Section VI. Complementary information

VI.4) Procedures for review

VI.4.1) Review body

Medway Council

Chatham

Country

United Kingdom