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Awarded contract

DHSC: WTD - Information Management Services 4 (IMS4)

Department of Health and Social Care

F03: Contract award notice

Notice reference: 2021/S 000-032125

Published: 22 December 2021, 4:55pm

Section I: Contracting authority

I.1) Name and addresses

Department of Health and Social Care

39 Victoria Street

London

SW1H 0EU

Contact

Sachin Joshi

Email

sachin.joshi@dhsc.gov.uk

Telephone

+44 2079721622

Country

United Kingdom

NUTS code

UKI32 - Westminster

Internet address(es)

Main address

<https://www.gov.uk/government/organisations/department-of-health-and-social-care>

Buyer's address

<https://www.gov.uk/government/organisations/department-of-health-and-social-care>

I.4) Type of the contracting authority

Ministry or any other national or federal authority

I.5) Main activity

Health

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

DHSC: WTD - Information Management Services 4 (IMS4)

Reference number

C12244

II.1.2) Main CPV code

- 72000000 - IT services: consulting, software development, Internet and support

II.1.3) Type of contract

Services

II.1.4) Short description

DHSC: Information Management Services 4 (IMS4):

The IMS4 Programme is the contract for the Provision of Information Management Services to the Department. The contract has been awarded to EntServ UK (Trading as DXC).

The new contract will replace the current IMS3 IT Services contract with Atos, which is due to expire in October 2022.

The new contract is for an initial 5-year term, valued at £36.17M and includes an option to extend for a further 2 years with a total contract value of £48.96M.

II.1.6) Information about lots

This contract is divided into lots: No

II.1.7) Total value of the procurement (excluding VAT)

Value excluding VAT: £48,960,000

II.2) Description

II.2.3) Place of performance

NUTS codes

- UKI - London

II.2.4) Description of the procurement

DHSC: Information Management Services 4 (IMS4):

The IMS4 Programme is the contract for the Provision of Information Management Services to the Department. The contract has been awarded to EntServ UK (Trading as DXC).

The new contract will replace the current IMS3 IT Services contract with Atos, which is due to expire in October 2022.

The new contract is for an initial 5-year term, valued at £36.17M and includes an option to extend for a further 2 years with a total contract value of £48.96M.

The Competitive Procedure with Negotiation (CPN) was used for this tender.

II.2.5) Award criteria

Quality criterion - Name: Social Value / Weighting: 10

Quality criterion - Name: Quality/Technical / Weighting: 60

Cost criterion - Name: Price / Weighting: 30

II.2.11) Information about options

Options: No

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

Section IV. Procedure

IV.1) Description

IV.1.1) Type of procedure

Competitive procedure with negotiation

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: Yes

IV.2) Administrative information

IV.2.1) Previous publication concerning this procedure

Notice number: [2021/S 000-008009](#)

Section V. Award of contract

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

17 December 2021

V.2.2) Information about tenders

Number of tenders received: 3

Number of tenders received from SMEs: 0

Number of tenders received from tenderers from other EU Member States: 3

Number of tenders received from tenderers from non-EU Member States: 0

Number of tenders received by electronic means: 3

The contract has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor

ENTSERV UK LIMITED

Royal Pavilion, Wellesley Rd, Aldershot GU11 1PZ, United Kingdom

Aldershot

GU11 1PZ

Country

United Kingdom

NUTS code

- UKJ37 - North Hampshire

National registration number

00053419

Internet address

<http://www.dxc.technology>

The contractor is an SME

No

V.2.4) Information on value of contract/lot (excluding VAT)

Initial estimated total value of the contract/lot: £48,960,000

Total value of the contract/lot: £48,960,000

Section VI. Complementary information

VI.4) Procedures for review

VI.4.1) Review body

High Court

39 Victoria Street

London

SW1H 0EU

Country

United Kingdom

Internet address

<https://www.gov.uk/government/organisations/department-of-health-and-social-care>

VI.4.2) Body responsible for mediation procedures

High Court

39 Victoria Street

London

SW1H 0EU

Country

United Kingdom

Internet address

<https://www.gov.uk/government/organisations/department-of-health-and-social-care>

VI.4.4) Service from which information about the review procedure may be obtained

High Court

39 Victoria Street

London

SW1H 0EU

Country

United Kingdom

Internet address

<https://www.gov.uk/government/organisations/department-of-health-and-social-care>