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**Planning** 

# Provision of a Technology Enabled Care (TEC) Alarm Receiving Centre (ARC) solution

Warrington Borough Council

UK3: Planned procurement notice - Procurement Act 2023 - <u>view information about notice</u> <u>types</u>

Notice identifier: 2025/S 000-032112

Procurement identifier (OCID): ocds-h6vhtk-054820

Published 13 June 2025, 7:48am

#### Scope

#### Reference

DN776917

## **Description**

Provision of a Technology Enabled Care (TEC) Alarm Receiving Centre (ARC) system deployed as Software-as-a-Service solution, including software provision; implementation services, legacy system data migration, training; software hosting, support and maintenance services.

The ARC solution will enable the on-going and continuous monitoring of TEC alarm equipment.

## **Total value (estimated)**

- £700,000 excluding VAT
- £840,000 including VAT

Above the relevant threshold

#### **Contract dates (estimated)**

- 1 October 2025 to 30 September 2028
- Possible extension to 30 September 2030
- 5 years

Description of possible extension:

Contract may be extended at the discretion of the Buyer for 2 periods of 12 months.

#### Main procurement category

Services

#### **CPV** classifications

- 48000000 Software package and information systems
- 72000000 IT services: consulting, software development, Internet and support
- 79512000 Call centre
- 79711000 Alarm-monitoring services

#### **Contract locations**

• UKD61 - Warrington

# **Participation**

## Particular suitability

Small and medium-sized enterprises (SME)

#### **Submission**

## Publication date of tender notice (estimated)

1 July 2025

#### Tender submission deadline

15 August 2025, 11:59pm

## Submission address and any special instructions

https://www.the-chest.org.uk

Search Opportunity ID/Contract Reference: "DN776917" when published.

## Tenders may be submitted electronically

Yes

## Languages that may be used for submission

English

#### **Award decision date (estimated)**

30 September 2025

## **Procedure**

#### **Procedure type**

Open procedure

# **Contracting authority**

## **Warrington Borough Council**

• Public Procurement Organisation Number: PBVX-8195-NXYW

Warrington Borough Council

Warrington

WA1 1UH

**United Kingdom** 

Email: <u>ict-contracts@warrington.gov.uk</u>

Region: UKD61 - Warrington

Organisation type: Public authority - sub-central government