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Tender

Provision of Support Advocacy and Intermediary Services

The Nursing and Midwifery Council

UK4: Tender notice - Procurement Act 2023 - [view information about notice types](#)

Notice identifier: 2025/S 000-032068

Procurement identifier (OCID): ocds-h6vhtk-054803 ([view related notices](#))

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Scope

Description

Provide specialist workers to enable members of the public who need additional support to meaningfully engage with a complex legal process and make their own decisions. The lots are: 1. Mental Health Lay Advocacy 2. Cognitive Impairment Lay Advocacy 3. Physical Impairment Lay Advocacy 4. General Lay advocacy 5. Intermediaries

Total value (estimated)

- £100,000 excluding VAT
- £120,000 including VAT

Above the relevant threshold

Contract dates (estimated)

- 3 November 2025 to 31 October 2027
- Possible extension to 31 October 2029
- 3 years, 11 months, 28 days

Description of possible extension:

Two extensions available for this contract. Extension 1 for a period of one year (12 months) Extension 2 for a period of one year (12 months)

Main procurement category

Services

CPV classifications

- 85000000 - Health and social work services

Contract locations

- UK - United Kingdom
- UKI - London

Lot constraints

Maximum number of lots a supplier can bid for: 4

Maximum number of lots a supplier can be awarded: 4

Description of how multiple lots may be awarded:

Bidders should note that the NMC is looking to appoint one supplier only per Lot. But bidders are open to apply for one or more Lots.

Lot 1. Lot 1 Mental Health Lay Advocacy

Description

Mental health but may also need support due to issues such as: Physical impairment (including long term health issues) Acquired brain injury Neurological disorders Learning disabilities/ difficulties Conditions on the Autistic spectrum Asperger's syndrome Children and young people Older people People who are isolated or only have limited access to support Currently affected by a difficult life event (this list is not exhaustive)

Lot value (estimated)

- £20,000 excluding VAT
- £24,000 including VAT

Same for all lots

CPV classifications, contract locations and contract dates are shown in the Scope section, because they are the same for all lots.

Lot 2. Lot 2 Cognitive impairment

Description

Cognitive impairment Learning disabilities/ difficulties Neurological disorders Acquired brain injury but may also need support due to issues such as: Physical impairment (including long term health issues) Mental health Conditions on the Autistic spectrum Asperger's syndrome Children and young people Older people People who are isolated or only have limited access to support Currently affected by a difficult life event (this list is not exhaustive)

Lot value (estimated)

- £20,000 excluding VAT
- £24,000 including VAT

Same for all lots

CPV classifications, contract locations and contract dates are shown in the Scope section, because they are the same for all lots.

Lot 3. Lot 3 Physical Impairment Lay Advocacy

Description

Physical impairment e.g. • Long term health issues • Deaf or hard-of hearing • Blind or visually impaired • Are deaf blind • Speech and language difficulties (this list is not exhaustive) but may also need support due to issues such as: Acquired brain injury Mental health Neurological disorders Learning disabilities/ difficulties Conditions on the Autistic spectrum Asperger's syndrome Children and young people Older people People who are isolated or only have limited access to support Currently affected by a difficult life event (this list is not exhaustive)

Lot value (estimated)

- £20,000 excluding VAT
- £24,000 including VAT

Same for all lots

CPV classifications, contract locations and contract dates are shown in the Scope section, because they are the same for all lots.

Lot 4. Lot 4 General Lay Advocacy

Description

General Children and young people Older people People who are isolated or only have limited access to support Currently affected by a difficult life event e.g. bereavement or another type of traumatic life event e.g. domestic violence; sexual assault (this list is not exhaustive)

Lot value (estimated)

- £20,000 excluding VAT
- £24,000 including VAT

Same for all lots

CPV classifications, contract locations and contract dates are shown in the Scope section, because they are the same for all lots.

Lot 5. Lot 5 Intermediaries

Description

Primary need: Communication impairment This may be as a result of: Mental health Cognitive impairment Learning disabilities/ difficulties Neurological disorders Acquired brain injury Conditions on the Autistic spectrum Asperger's syndrome Children and young people Physical impairment (including long term health issues) Older people with additional needs People who are currently affected by a difficult life event - people who may be currently finding it difficult to go through complex processes due to a recent life event, for example bereavement/ sexual assault. (this list is not exhaustive)

Lot value (estimated)

- £20,000 excluding VAT
- £24,000 including VAT

Same for all lots

CPV classifications, contract locations and contract dates are shown in the Scope section, because they are the same for all lots.

Participation

Legal and financial capacity conditions of participation

Lot 1. Lot 1 Mental Health Lay Advocacy

Lot 2. Lot 2 Cognitive impairment

Lot 3. Lot 3 Physical Impairment Lay Advocacy

Lot 4. Lot 4 General Lay Advocacy

Lot 5. Lot 5 Intermediaries

N/A

Technical ability conditions of participation

Lot 1. Lot 1 Mental Health Lay Advocacy

Lot 2. Lot 2 Cognitive impairment

Lot 3. Lot 3 Physical Impairment Lay Advocacy

Lot 4. Lot 4 General Lay Advocacy

Lot 5. Lot 5 Intermediaries

N/A

Particular suitability

Lot 1. Lot 1 Mental Health Lay Advocacy

Lot 2. Lot 2 Cognitive impairment

Lot 3. Lot 3 Physical Impairment Lay Advocacy

Lot 4. Lot 4 General Lay Advocacy

Lot 5. Lot 5 Intermediaries

Small and medium-sized enterprises (SME)

Submission

Enquiry deadline

27 June 2025, 12:00pm

Tender submission deadline

11 July 2025, 12:00pm

Submission address and any special instructions

Responses to the tender are to be completed electronically using the e-sourcing portal Atamis. <https://atamis-5621.my.site.com/login> ('e-Sourcing Portal'). The e-Sourcing Portal provides a web-based tool that enables the NMC and Bidders to conduct the strategic activities of the procurement lifecycle over the internet. It provides a simple, secure and efficient means for managing tendering and quotation activities, reducing the time and effort required for the NMC and potential providers / suppliers. Please note the following project name and reference number allocated to this procurement process ('Procurement') within the e-Sourcing Portal: Project Name: Provision of Support Advocacy and Intermediary Services Project Reference: C1485

Tenders may be submitted electronically

Yes

Languages that may be used for submission

English

Award decision date (estimated)

15 August 2025

Recurring procurement

Publication date of next tender notice (estimated): 2 April 2029

Award criteria

Name	Description	Type	Weighting
Quality Questions	Method Statement Questions	Quality	60.00%
Price	Pricing Schedule	Price	40.00%

Other information

Payment terms

30 days of the date of receipt of the relevant invoice

Description of risks to contract performance

N/A

Applicable trade agreements

- Government Procurement Agreement (GPA)

Conflicts assessment prepared/revised

Yes

Procedure

Procedure type

Open procedure

Justification for not publishing a preliminary market engagement notice

Having previously tendered these services NMC is aware that this is a limited market place. On researching the current market space this is still the case therefore knowing the competition NMC feels there is no reason for a pre-market engagement exercise.

Contracting authority

The Nursing and Midwifery Council

- Public Procurement Organisation Number: PHCH-9173-QTMH

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London

W1B 1PZ

United Kingdom

Contact name: Procurement

Telephone: 02073339333

Email: procurement@nmc-uk.org

Website: <https://www.nmc.org.uk/>

Region: UKI32 - Westminster

Organisation type: Public authority - central government